November 22, 2011
005/2011-DI

EXTERNAL COMMUNICATION

To: The BM&FBOVESPA (BVMF) Market Participants – BM&F Segment

Re: **Functioning of the BM&F Segment Trading Platform on November 22, 2011**.

We hereby inform you that, because of a maintenance mechanism failure in the internal connections of the Exchange gateways, there was the momentary disconnection of the Order Entry and Market Data sessions at 17:55:14 today.

Luis Otávio Saliba Furtado
Chief Information Officer