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COMMODITY FUTURES TRADING COMMISSION
TECHNICAL ADVISORY COMMITTEE MEETING

Thursday, July 26, 2012 10:00 a.m.

Commodity Futures Trading Commission

1155 21st Street, N.W.

Washington, D.C. 20581

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Capital Reporting Company

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1	APPEARANCES	
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3	CFTC PRESENT:	
4	SCOTT D. O'MALIA, Commissioner, TAC Chairman	
5	GARY GENSLER, Chairman	
6	BART CHILTON, Commissioner	
7		
8	PRESENTERS:	
9	GARY BARNETT	
10	CHRIS HEYMEYER	
11	BRYAN DURKIN	
12	MICHAEL DAWLEY	
13	GERRY CORCORAN	
14	ALUN GREEN	
15	CHRISTOPHER SCHELLHORN	
16	STEVE HURST	
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2	COMMISSIONER O'MALIA: Good morning. It's	
3	10:00. I'd like to get started.	
4	Well, thank you, everyone, for coming. I	
5	would like to thank the TAC members for their	
6	willingness to attend on short notice. This meeting	
7	has not been on the calendars long, and I know you have	
8	had to work to make arrangements to be here. I'm	
9	thankful for that. I know we have a number of people	
10	on the phone as well, TAC members and Commissioner	
11	Chilton as well.	
12	And I want to thank the presenters. These	
13	are experts representing different aspects of the	
14	industry. They are going to provide us some thoughts	
15	and ideas about how we develop a technology solution	
16	going forward, and so I appreciate their rearranging	
17	their own schedules to be here today and to put	
18	together some thoughtful presentations.	
19	We obviously want to get to the bottom of	
20	what happened. The Commission is investigating both MF	
21	Global, and we are pursuing legal action against	
22	Peregrine, but this group here today can help us	

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- 1 develop technology solutions that will protect customer
- 2 funds from fraud and misappropriation.
- 3 To state that the meltdown of the two Futures
- 4 Commission merchants within the last 10 months has
- 5 shaken public confidence is an understatement. The
- 6 actions taken by these two firms are a complete and
- 7 total betrayal of the public trust and undoubtedly
- 8 undermine investor confidence so much that an immediate
- 9 and comprehensive overhaul of the customer protection
- 10 safeguards is required.
- 11 Since the failure of MF Global in October
- 12 2011, the Commission staff has been working on multiple
- 13 rule changes to increase oversight reporting and
- 14 compliance among the FCM community. I support the
- 15 reforms that will increase transparency, disclosure,
- 16 and independent verification of customer funds, as well
- 17 as subject FCM business practices to a higher level of
- 18 public scrutiny. And I have kind of laid these out in a
- 19 speech I gave back in January in New York Law School.
- In addition, I support reforming the
- 21 Bankruptcy Code to ensure that the protection of
- 22 customer money in court matches the rhetoric and

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promises found in press releases issued recently. However, the reforms currently under consideration by the Commission so far fail to close the existing regulatory gap that allows firms to self-report status, balance, and location of customer funds. 5 6 In my opinion, it is imperative that the industry develop a technology solution that can verify 7 customer balances held by FCM's custodial banks and the clearinghouses. This system must be fully automated to 10 draw feeds directly from relevant entities to compare 11 balances. If balances do not match, then an automated 12 alert ought to be sent to the appropriate selfregulatory organization and the Commission. 13 solution must be 100 percent industry funded and 15 maintained and overseen by the Commission and the SROs. 16 I have called this emergency meeting for the 17 expert witnesses to share their opinion about the 18 feasibility of developing such a technology solution as 19 well as considering other solutions that can verify 20 customer funds and where they are located. 21 I hope the TAC members will not hesitate to offer their suggestions, thoughts, and opinions

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regarding today's solutions. Today's discussion will be in two parts. First, we will hear from our panelists, eight of them, and the second half of the day will be spent discussing the solutions. going to try to get everybody's presentations in in the morning, and then come back and kind of go over them. We will begin with our Director of Division of Swap Dealer and Intermediary Oversight, Gary Barnett, who will provide the overview of the draft rules that the Commission is considering today. After 10 Mr. Barnett, we will hear from Mr. Hehmeyer, Chairman 11 12 of the Board of the National Futures Association, to 13 present the solutions proposed by NFA to protect customer funds. We were going to go to Bryan Durkin --15 he has missed his flight and will be here later -- from 16 CME. 17 Then, we will go to the two FCM 18 representatives, Gerry Corcoran with R.J. O'Brien and 19 Mike Dawley, Managing Director at Goldman Sachs. Then, 20 we will go to our technology providers, Chris 21 Schellhorn, President of Capital Confirmation, and Alun 22 Green, General Manager of Capital Markets for SunGard

- 1 about the feasibility of developing a technology
- 2 solution that will make completely transparent to
- 3 regulators the flow of customer money. Finally, we
- 4 will hear from Steve Hurst of -- CEO of Merchants Data
- 5 Repository, who has proposed a third party utility
- 6 segregation model for our consideration.
- 7 I fully expect today's discussion to help the
- 8 Commission make critical decisions about technology-
- 9 based fraud prevention systems, understanding what is
- 10 needed, and how soon it can be implemented, and who
- 11 will be connected are but a few of the questions I have
- 12 for the panelists today. I am also open to other
- 13 suggestions to place customer funds outside of the FCM.
- 14 But regardless of where we put the money, there must be
- 15 a technology solution that will give customers
- 16 certainty that their money is safe each and every day.
- 17 This is being -- this discussion is being --
- 18 not webcast, it is over a phone line, so when you
- 19 introduce yourself, or when you have a comment, please
- 20 remember to introduce who you are, so people can follow
- 21 the dialogue over the phone. I think this is being --
- 22 is it being recorded, and then it will be posted later,

9 but it is not being live webcast. Tape delay I guess for language. No, that's not true. We will begin -- oh, let me turn -- I know Chairman Gensler is going to join us a little bit later. We do have Commissioner Chilton on the phone, and I turn it over to him to make his opening remarks. COMMISSIONER CHILTON: Thanks, Mr. Chairman. I will be very brief, and I will be on listen-only most of the morning. I will let you all know if I have 10 questions. 11 But thanks for everybody taking the time out of your schedule, and thanks particularly to 12 Commissioner O'Malia for -- him and his staff for 13 organizing this meeting in such short order. And I 15 agree with everything that you said, Scott, just to a 16 Everything you said I think is right on the 17 market. 18 It is clear that some of these futures firm 19 fraudsters can cost a lot of people a lot of money when 20 they put their minds to it. And we all need to -- us 21 at the CFTC included -- need to do a much better job and have the right tools to protect customer funds. I

- 1 have talked about it a lot, but I still think we need
- 2 regular and robust deep data dives -- and that is
- 3 really what you are talking about, Scott -- to make
- 4 sure the customers' money is where it is supposed to be
- 5 24/7/365.
- 6 I also think -- and this isn't a technology
- 7 thing, but I think we need an insurance fund, like the
- 8 securities and banking worlds already have, as a
- 9 backstop for customers. Yesterday people said, "Well,
- 10 that is going to cost a lot of money." Well, that
- 11 shouldn't be the end of the conversation. How much
- 12 money is it going to cost? And do I care, as a
- 13 regulator, if consumers or customers are protected if
- 14 it costs somebody some money? I mean, no, I want them
- 15 protected. So I think we need more work on an
- 16 insurance fund.
- 17 And we need to make sure that we can't have
- 18 the wool pulled over our eyes by somebody with Photo
- 19 Shop and a bottle of Wite-out, for gosh sakes. In most
- 20 sports teams, like when we watch the Olympics, you
- 21 know, a fake is a good thing, like with a ball or
- 22 something, at least for the offensive team, but not so

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- 1 much for the defense, and really not so much for us,
- 2 for us regulators. We have to be able to see around
- 3 corners. And, sadly, we have to be very, very
- 4 suspicious.
- 5 We really need an Olympic caliber regulatory
- 6 oversight regime. Much of what is needed comes down to
- 7 technology, and, thus, the meeting today. We need the
- 8 technology to do those deep data dives and to make sure
- 9 we are not being faked out. And we need good guys who
- 10 are better at using the technology than are the bad
- 11 guys.
- 12 So thank you again for taking time for
- 13 everybody to participate in the TAC. And thank you
- 14 again, Scott, for your leadership. Thanks.
- 15 COMMISSIONER O'MALIA: Thank you,
- 16 Commissioner Chilton. Again, we will be joined by
- 17 Chairman Gensler later, and he can make his remarks
- 18 then.
- 19 Let's get started. We'll go -- we are going
- 20 to start with Gary Barnett, Director of DSIO here at
- 21 the Commission, largely responsible for assembling the
- 22 regulatory reform solutions begun post MF Global, and I

- 1 think accelerated now that we have had this second
- 2 problem. After that, we are going to go to Mr. Durkin,
- 3 but -- no, Chris Hehmeyer, who is our TAC -- Chris is
- 4 over here. So you're next. Gary?
- 5 MR. BARNETT: Okay. Thank you, Commissioner
- 6 O'Malia. As you said, we are working on multiple rule
- 7 modifications to enhance customer protection, and I
- 8 will provide you with an overview of where we are so
- 9 far.
- 10 To kind of categorize the changes that we are
- 11 working on, first, we are trying to incorporate or
- 12 federalize the NFA's recent Section 16. We think that
- 13 it has some important changes to it that we ought to
- 14 adopt as well. We were actually involved in
- 15 discussions. We greatly appreciate the dialogue we had
- 16 with them, and we think that the result they got --
- 17 Section 16 is very helpful.
- 18 In part, Section 16 -- and I'll just touch on
- 19 it, so I don't take away from NFA's discussion later,
- 20 but so you understand where we're going categorically,
- 21 it ends the Part 30 alternative method. It requires
- 22 additional reports, things like daily computations of

seg and secured, and twice monthly detailed reporting regarding cash and investment of customer funds. And then, there are some data points on -- about the company itself, leverage and prop trading, and so on. It requires policies and procedures and 5 controls around disbursements from seg and secured, and these policies and procedures can cover things such as 7 8 separation of duties and training. It is open to that. 9 In addition -- and I think this is a very powerful regulatory tool -- the rule will require the 10 FCM to engage in an analysis, which they will have to 11 12 document. It will be helpful to the regulators, both the SRO and the Commission, their analysis of the 13 amount of access they need to maintain in order to 14 15 reasonably ensure that they will remain in seg and 16 secured compliance at all times. 17 And with the daily reporting, along with the 18 analysis of the retained interest, they should have 19 given their business risk profile. It would be very 20 helpful to us. 21 And then, the rule's key feature in terms of 22 concerns about disbursement or withdrawals on any day

- 1 aggregating more than 25 percent of the targeted access
- 2 have to be approved by senior management and reported
- 3 to the SRO, to NFA, along -- and to us, along with a
- 4 certification they remain in compliance with seg and
- 5 secured requirements. And we want to bring those
- 6 elements into our rule package.
- 7 In addition, we want the SROs and ourselves
- 8 to have direct read-only access to FCM bank and
- 9 custodial accounts for customer funds 24/7 and without
- 10 FCM permission. So we think that this ability to tap
- 11 into the core information may be important to this
- 12 project that the TAC is looking at.
- We also want more transparency to regulators
- 14 about the FCM's operations. We want more trend and
- 15 risk information. We will be requiring reporting of
- 16 material changes in the business or relevant affiliates
- 17 that could have a material adverse effect on the FCM.
- 18 And that is going to be -- require a balance, and we
- 19 are working on it, because we know that we have seen
- 20 examples where the corporate structure of an FCM, there
- 21 is not a lot between the affiliates and what is going
- 22 on. An affiliate has a very significant and direct

- 1 effect on the FCM.
- We also know that some of you have a plethora
- 3 of affiliates, and some of them are no so relevant. So
- 4 finding the right balance and getting that right is
- 5 important, and we are looking at that.
- 6 We are looking for more transparency to
- 7 customers about their funds and the counterparties they
- 8 use, and even the FCM itself. We think customers
- 9 should have even greater access to information about
- 10 how their assets are held and with whom, and we think
- 11 they should have more information about the business of
- 12 the FCM that -- information about the elements of the
- 13 business that can create risk to the customers.
- 14 And, you know, one thought that we have
- 15 talked about here internally quite a bit is that
- 16 investors who go to mutual funds, or they invest in a
- 17 company, they get a lot of information about the
- 18 material risks they are taking on when they put their
- 19 funds into the entity. We think that customers who
- 20 entrust their funds to an FCM have -- should have
- 21 similar information, so that they can make an
- 22 evaluation of the FCM they are choosing.

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And the corollary, then, to this is that if 1 the oversight has to take into account risks and controls and policies and procedures, and so on, take more information into account, then so must the examination process follow. So we are working on various initiatives to enhance our examination process, and more information about those initiatives in terms of the examination process will come out in the near 9 future. 10 And that is my summary, Mr. O'Malia, 11 Commissioner O'Malia. 12 COMMISSIONER O'MALIA: Great. Thank you. think from the -- for the technology aspect of this --13 and this is why we're here -- you mentioned giving SROs 15 and CFTC direct electronic read-only access for FCM bank and custodial accounts, for customer funds, 24/7 17 without FCM permission. MR. BARNETT: Yes, sir. 18 19 COMMISSIONER O'MALIA: What does that mean 20 exactly? How will we do that? What do you have 21 envisioned? And obviously we have assembled this group, and you have laid out something similar to what

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- 1 I am thinking about, but we want to tackle it. Do you
- 2 have an idea in mind that maybe we can further discuss
- 3 here?
- 4 MR. BARNETT: Sure. Yes. Our idea is,
- 5 without the benefit of this group, ours is starting
- 6 with the acknowledgments we get from the bank about the
- 7 account acknowledgements, about the account is a seg
- 8 account or a secured account, so on and so forth.
- 9 COMMISSIONER O'MALIA: And how do we receive
- 10 that today?
- 11 MR. BARNETT: How we receive it currently is
- 12 it is received at the SRO, and it is sometimes held by
- 13 the FCM. So, obviously, we will have to have that
- 14 directly delivered to us, and then we will have to call
- 15 to confirm that it was in fact sent to us by the
- 16 depository. So what we currently do versus what we
- 17 will do are different.
- 18 COMMISSIONER O'MALIA: What we receive today,
- 19 can it be faxed? Is it emailed? How do we receive it
- 20 today? Does it populate any of our systems? What is
- 21 our technology solution? What do we have in terms of
- 22 technology? What is our technology baseline, if you

18 will, and where do we have to be? 2 MR. BARNETT: We are talking about getting it through the Windjammer system. But, again, we -- you know, in terms of legal obligation to deliver it versus the process of delivering it, how we will deliver it 5 has not been nailed down. 7 So if there are ways to improve on how we do it, we do know based on recent experience that we need it delivered directly to us from the bank. We know that we need to call back to confirm that it came from 10 the bank. But the methodology -- you know, whether it's 11 an email, whether it's a fax, we haven't nailed that 12 So we are open to discussion or improvement in 13 14 that regard. 15 COMMISSIONER O'MALIA: Do you want to just 16 briefly state what Windjammer is? 17 MR. BARNETT: Yes. It is a system that is up that FCMs submit filings to us through that system. 19 It's an electronic system and --20 COMMISSIONER O'MALIA: Run by NFA, built by 21 NFA, correct?

MR. BARNETT: Yes.

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19 COMMISSIONER O'MALIA: And CME? 1 2 MR. BARNETT: I could use some help from one of the FCMs on that, but yes, I think that's right. COMMISSIONER O'MALIA: So your vision is --5 MR. BARNETT: Yes. So to finish the thought, then, is that the bank would have its -- would have the 6 depositor's consent right in that acknowledgement, and it would -- and the bank would be agreeing right then and there that going forward we would have --10 COMMISSIONER O'MALIA: The depositor in this case, is it the FCM or the customer? 11 12 MR. BARNETT: It's the FCM on behalf of the 13 customer. So around those accounts, the FCM would be agreeing, and the bank would be agreeing at that moment 15 in time, locking in the agreement that we would have access without further subsequent permission, that we 17 would have that access 24/7 going forward. And then, we want it electronically as well. 19 COMMISSIONER O'MALIA: Having a bank -- you 20 have kind of -- I want to be clear about this. 21 have kind of stated two things -- one, that we would have 24/7 access, which it would imply that we could go

- 1 in and check balances. You have also said they would
- 2 have to, you know, push essentially data to us. What
- 3 is your preference? Do you want to have the capacity
- 4 to look and survey each and every account? Or do you
- 5 want periodic regular reports?
- 6 MR. BARNETT: No, no, no. We want online
- 7 access. We want to basically be able to -- give us our
- 8 own password and let us go online and go into the --
- 9 and look at the account balance.
- 10 COMMISSIONER O'MALIA: How many people will
- 11 it take to check using our own password? I mean, I
- 12 have a bank account. I can go check it, you know,
- 13 frequently. I forget my password, and I get locked out.
- 14 It takes time. Where are we going to get the people to
- 15 go checking balances? And if we are going to check one
- 16 FCM with one -- versus one custodial bank, how many
- 17 customers and how many accounts are there out there?
- 18 Can we feasibly do that?
- 19 MR. BARNETT: No, you are absolutely right.
- 20 What you are implying in your question is absolutely
- 21 right. You remember in a recent case with an FCM that
- 22 came under stress and was happily, you know, resolved

- 1 in a good way, had to transfer the business. We were
- 2 watching the seg and secured balances on a real-time
- 3 basis, and it really took a single person to just track
- 4 all of the things that we were going on while we were
- 5 in that sort of stress period of moving that entity.
- 6 So it is very -- it would be labor intensive
- 7 for an individual or a staff to be sitting there
- 8 watching those numbers or watching for great variances.
- 9 So I think what is implied in your question is right,
- 10 that it would take -- to watch all FCMs and watching
- 11 all transactions, and when you hear probably from these
- 12 -- your participants, the numbers of accounts and
- 13 things that are there, I mean, it would be -- to the
- 14 extent that you can cover some of that electronically
- 15 or all of it electronically would be fantastic. But it
- 16 would be very labor intensive.
- 17 COMMISSIONER O'MALIA: Yes. Cliff, I would
- 18 like to recognize you. But I have broken my own rule
- 19 already -- we are going to hear from panelists, and
- 20 then we are going to take questions. But I think it's
- 21 important we - you know, we flesh out exactly -- what
- 22 is the baseline the Commission is looking for? So

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   that's why I have probed a little bit. I think it --
             MR. LEWIS: I'm going to go longer, but I
   think
             COMMISSIONER O'MALIA: Yes.
             MR. LEWIS: -- how would this work for --
   sorry. How would this work with respect to non-cash?
   You know, in this interest rate environment is one
   thing, but for many institutions they won't put up
10
   cash. And to think you can get -- I mean, it won't
   work, just to be clear. What you're proposing can't be
11
12
   done.
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             MR. BARNETT: Okay.
             MR. LEWIS: You can't get real-time
14
15
   information on non-cash. And so --
             MR. BARNETT: What do you propose? What do
16
17
   you suggest for confirmation?
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             MR. LEWIS: Longer discussion. But I'm just
19
   saying that what you --
20
             MR. BARNETT: Okay.
             MR. LEWIS: -- I don't want to break the
21
   Commissioner's rhythm on this, but sorry.
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MR. BARNETT: Well, we are totally open to --1 I mean, that is -- you know, this Committee -- and we will have a rule package that will be proposed, and we will be looking for comments and suggestions. I mean, I think it is in everybody's interest to find ways to 5 enhance every element of this, and so we are totally 7 open to it. So if it doesn't work, great to know it. if there are better ways, then it is great to hear that as well. And we will, you know, run down any options 10 that we can, and we will -- you know, we will take all 11 things into account. 12 So --13 COMMISSIONER O'MALIA: Do you have a sense of how many banks -- custodial arrangements there are? 15 Where is the money today? And who will we have to build out this network to? What is the extent of this 17 reporting that we will need? 18 MR. BARNETT: Yes. And obviously our 19 examinations folks, you know, Kevin Pacauley and so on, 20 can give you much greater detail. But some of these --21 and your folks about the table. I mean, but the number of accounts and -- can be very, very significant.

- 1 locations, you know, custodial accounts and the number
- 2 of bank accounts can be very large. I couldn't give
- 3 you a number off the top of my head without checking
- 4 back with our folks, but it is a very large number.
- 5 COMMISSIONER O'MALIA: Let's keep the
- 6 presentations going. Thank you, Gary.
- 7 Chris Hehmeyer.
- 8 MR. HEHMEYER: Thank you, sir. Thank you
- 9 very much, Mr. Chairman. I do come here today wearing
- 10 a couple of hats, but mostly with my hat on as Chairman
- 11 of the Board of the NFA. And a little bit that's what
- 12 has been said so far, I would like to put that a little
- 13 bit into some perspective, which I think NFA and from
- 14 my tier we can do.
- 15 And, yes, I have -- I also have an
- 16 affiliation. I am Non-Executive Vice Chairman with what
- 17 is now Knight, and was Penson, so I also would like to
- 18 say that in addition to the trading I also have an
- 19 appreciation for the complexities for the FCMs. Having
- 20 said that, I would like to say that what smoked out the
- 21 fraud at Peregrine in this instance was NFA's use of
- 22 any confirmation process. And Chris Schellhorn from

- 1 Capital Confirmation, LLC is here and can describe
- 2 that.
- 3 And that was in our annual audit of
- 4 Peregrine, where we were moving towards an e-
- 5 confirmation of what bank balances were. And that's a
- 6 relatively simple thing. It's an e-confirmation, just
- 7 of a bank balance.
- And we are going to make it now that to be
- 9 any acceptable bank depository that they have to have
- 10 this e- confirmation ability. But there are banks out
- 11 there that don't have that that are perfectly good seg
- 12 locations, but we are working on a rule with the CME
- 13 and with the CFTC, and that takes some technical, legal
- 14 work to require banks to have e-confirmation for
- 15 auditing purposes.
- 16 Ultimately, where we want to take the e-
- 17 confirm process is a daily basis of collecting the seg
- 18 information that NFA collects from all of its FCMs
- 19 today, and now on a daily basis, clearing FCMs and non-
- 20 clearing FCMs. We want to get to a place where -- and
- 21 the technology is there, and this is feasible, where we
- 22 collect the information from the FCMs about their seg,

- and then confirm that online. 2 And I think that that is exactly what Gary is talking about, but Cliff raises a very good point in that FCMs are able to put segregated funds, by law, and 5 certainly able to do it, and they do it every day, in different types of depositories. Banks are pretty 6 easy; broker-dealers are maybe a little bit tougher, but when we start getting into certain FCMs putting their deposits into term repos or foreign government 10 debt or 30.7 or in other time zones, and seg -- FCMs are good seg locations to each other, it starts to get 11 complicated. 12
- And I want to come back to that, but this
- 14 idea of what at NFA we call "the big system," but it is
- 15 a -- it's basically a -- it's a depository of
- 16 segregated funds confirmation system is what it is, a
- 17 daily segregated confirmation system. So that we get
- 18 the report from the FCMs daily as to where they have
- 19 the segregated funds, and then online we confirm those
- 20 balances with the depositories. But that is a big,
- 21 complicated, hairy project to do.
- 22 And so let me come back to that for just a

- 1 sec, because in the interim -- so that is going from
- 2 just an e-confirm at an audit to a big, hairy system
- 3 that does all of this online. In the interim, what we
- 4 are talking about is a direct view online access, which
- 5 is really, Commissioner O'Malia, what you are talking
- 6 about is going online and checking a balance every day.
- 7 So if we've got -- we can spot-check, and,
- 8 yes, we're talking about I think three to six people
- 9 that would do nothing but in the mornings go online,
- 10 check balances, manual process. Takes a lot of time.
- 11 You've got to have people involved in all of that, have
- 12 some idea of what they are looking for.
- 13 And so the interim would be this online
- 14 process, and we were in the middle of working on this
- 15 online process before Peregrine as a result of MF. And
- 16 some of those online processes are not going to prevent
- 17 what happened at MF, because if there are thousands of
- 18 transactions moving back and forth it can be very
- 19 difficult to online go on and check a balance, but it
- 20 would have caught the Peregrine thing.
- 21 So we are working -- NFA is working, and
- 22 we've got a very good special committee of our outside

- 1 directors that was looking for the protection of
- 2 customer segregated funds that works with CME, which is
- 3 the other DSRO. But we -- and actually this is the SRO
- 4 Committee. We have a very good SRO Committee that has
- 5 been working on this project and understand the issues.
- 6 And this online requirement of requiring the banks --
- 7 bank depositories to have online access, we hope to
- 8 approve that at our August Board meeting. That will be
- 9 coming to the CFTC. And, again, this interim step of
- 10 online manual checking bank depositories is a very good
- 11 place to start.
- 12 But it is -- it will be online, but it is
- 13 manual. So those doable, in-our-control things, we are
- 14 going to do quickly with CFTC and CME and other SROs
- 15 that -- the other exchanges and such. So let's talk --
- 16 but let's talk for a minute about the big system, if
- 17 you will, if we call it that.
- 18 So, you know, basically what we are talking
- 19 about is taking the online system, or the e-confirm
- 20 system, and making it a daily collection of this data.
- 21 And this is possible, because we have the FCMs today --
- 22 clearing and non-clearing -- sending their daily seg

- 1 data to NFA every day.
- 2 So what we want to be able to do is to have
- 3 that information come in electronically, and then
- 4 confirm it electronically, and that is where it gets
- 5 complex. It is pretty easy with a bank. It is the
- 6 other time zones -- 30.7, the complexities of that --
- 7 which will take some time.
- And I don't honestly thing, from my tier,
- 9 that - this is a judgment call, but I'm not sure if
- 10 the political will was there to spend the money and
- 11 scope out this kind of a project at NFA and do this
- 12 before the Peregrine thing. But -- and the people I
- 13 have talked to, without officially taking a vote or
- 14 something, I feel that the will -- and especially now
- 15 that we have all focused on this -- I think the will is
- 16 there, and I'm sure it is.
- 17 And I think it is going to take some work to
- 18 try to scope out the scale of this project and decide
- 19 what we can do first, get it into Gantt charts, how
- 20 long that would take, what we can do, what we can't do,
- 21 some business requirements, and work of course with the
- 22 CME.

Now, you're going to hear a lot of things 1 today about different solutions -- a custodian, third party solution, a custodian at an exchange solution. Those are bigger discussions, and I am, of course, here to discuss possible other comprehensive solutions. 5 the technologies at NFA -- and we have -- we have a couple of technology things today that -- Trade Pack, this is in market surveillance, I think it's called 9 TPMS. 10 We can leverage some of those technologies. We have this information coming into the organization 11 today, and online confirmation, and then you can check 12 13 with online confirmation for exceptions, patterns, things like that. And so NFA, I feel, has got this 14 15 within our capability. Certainly, it is doable. It is affordable for the industry. I think we can do this. 17 It is going to take us a lot of work, and we hope to try to have the scope of this laid out by our August 18 19 Board meeting. 20 It doesn't necessarily change some of these 21 other ideas that are going to come up, but it can 22 address getting information from FCMs daily and

- 1 confirming as much as possible balances at other good
- 2 seg locations.
- 3 Let me see. Give me one sec here to get
- 4 caught up with my notes to see exactly where we are.
- 5 Again, I would like to emphasize here that the tricky
- 6 part will be working with the depositories, because
- 7 they come in different sizes and shapes, money markets.
- 8 Frankly, we would have to get the clearinghouses to
- 9 agree, but for our members I think that NFA has a very
- 10 good position to be able to -- the members are going to
- 11 be required to send us the seg every morning, and we
- 12 can then confirm it.
- I would like to also point out one other
- 14 thing. And, again, in trying to distinguish between e-
- 15 confirm online manual and a big system that does this
- 16 in an automated way, those distinctions can get lost in
- 17 the wash a little bit in some of these types of
- 18 discussions.
- I also would like to point out the
- 20 distinctions between real time. Real time is not going
- 21 to be yet. Real time is during the day, and the
- 22 exchanges of course do that with positions, pre-trade

- for instance, and then immediate, with all of the positions and the risk systems. That's a little different than the reporting for the FCMs of this seg stuff. That for the most part, because of out-trades and such, doesn't get prepared until the next day. really what we are talking about is batch, once a day, at NFA, this system we're talking about, as opposed to real time where we are monitoring, because I think you will hear from some of the FCMs who are here today, they have thousands of electronic transactions every 10 day, and NFA is not capable certainly now of monitoring 11 all of those electronic transactions in and out of seq 12 funds and the FCM's depositories during the day online. 13 That would be, you know, very expensive, maybe 15 somewhere down the road.
  - But this batch of -- basically, it's T plus
  - 17 one, the next day, which all of the FCMs are preparing
  - 18 seg statements the next day, and a confirmation of
- 19 those deposits is something that is within our grasp.
- 20 COMMISSIONER O'MALIA: Great. Thank you. I
- 21 think you have pointed out two good -- a couple of good
- 22 points, several good points about what is -- what NFA

- 1 is doing today, what will take longer to complete, the
- 2 challenge of it, and integrating all of these pieces.
- 3 I think it is important to realize that what we have
- 4 here in these two recent meltdowns of the FCMs are two
- 5 completely different scenarios, and we are trying to
- 6 put together solutions that kind of solve for both.
- 7 MF Global money was massive amounts of money
- 8 was moving at the click of a mouse all over the place,
- 9 and, therefore, obviously, you know, the response is a
- 10 real- time response. We want to see where this money
- 11 is going, because, based on what happened there,
- 12 massive amounts of money were in and out on a daily
- 13 basis. And we have to solve for that. That was, in
- 14 terms of dollar amount, a much larger amount.
- 15 In regard to Peregrine, it is a -- you know,
- 16 a long time, consistent theft or fraud of customer
- 17 money that must be addressed in dealing -- obviously,
- 18 we are past the days of the Wite-out and everything
- 19 else, and moving to an electronic system will solve
- 20 that. But we have to think about all scenarios, how we
- 21 are going to fix them, and how we are going to solve
- 22 for them.

Another point you brought up that I think was 1 interesting that was not addressed in Gary Barnett's comments -- and, Gary, I would like to -- maybe if you could fill in the gap on this one -- what are you thinking about in terms of an electronic system for 30.7 money? This is obviously foreign futures money, U.S. customers trading on foreign boards of trade, trading through an FCM here, but their dollars are somewhere else. What level of protection can we offer 10 or tie to enhance the customer protection in that 11 scenario? 12 13 MR. BARNETT: All we are thinking at this point is the same thing with respect to secured funds that are under the control of the FCM. 15 16 COMMISSIONER O'MALIA: The domestic FCM. 17 MR. BARNETT: Yes, yes. So if -- you know, if more than that is possible, then, you know, we 19 should consider it. But so far the Part 30 system is 20 not set up in that way. We are talking about getting rid of the alternative method. But in terms of 21 monitoring more -- or validating or confirming that

- 1 funds are, you know, posted as margin, let's say, at a
- 2 foreign exchange or something like that, we don't have
- 3 -- we haven't proposed anything in that regard.
- 4 COMMISSIONER O'MALIA: Okay. And, obviously,
- 5 when we get to the FCMs -- and, Mike, that might be --
- 6 as a global FCM, something that you would want to
- 7 address, or, Gerry, you as well.
- 8 We were going to go to Bryan. We'll check
- 9 his flight status. Let's go to Gerry Corcoran, head of
- 10 R.J. O'Brien.
- 11 COMMISSIONER CHILTON: Hey, Scott?
- 12 COMMISSIONER O'MALIA: Yes. Commissioner
- 13 Chilton.
- 14 COMMISSIONER CHILTON: I won't be
- 15 interrupting - I apologize for this thing -- but I
- 16 did want to mention that, Chris, you did a really good
- 17 job of describing, you know, how it could work. And my
- 18 only urging is that I know how these things go.
- 19 You guys will meet in August, and you will
- 20 try to set up what you think should be the parameters,
- 21 and then you will meet again in November/December.
- 22 And, you know, I just urge you to keep urgency in your

- 1 mind. It sounds pretty complicated, you know, doable,
- 2 but it sounds like it could be something, you know,
- 3 that could be done like even next year if we don't put
- 4 the pedal to the metal.
- 5 So I just urge you to, you know, if things
- 6 will be out of the headlines -- when things are out of
- 7 the headlines, there should not be urgency, and I think
- 8 we need to do this. And so I commend you for
- 9 everything you said and how you have gone about it, but
- 10 I urge you and your members to do the best you can to
- 11 put these systems in place and working with us.
- 12 Thanks very much. I won't keep interrupting,
- 13 Scott. Thank you for your patience.
- 14 COMMISSIONER O'MALIA: We're pleased to have
- 15 your comments at any point. So don't hesitate. I
- 16 can't help but interrupt, so I would think it would be
- 17 difficult for you as well.
- 18 So, Gerry.
- 19 MR. CORCORAN: Thank you, Commissioner. I
- 20 have a presentation that I think is fairly pertinent to
- 21 what we have been talking about today, some real life
- 22 examples of the challenges, some of the areas that are

- 1 easier than others, and certainly some of the things
- 2 that Cliff pointed out. So I am just going to get
- 3 started here.
- First of all, I am not sure, you know, the
- 5 group here knows much about R.J. O'Brien, but we have
- 6 been around a long, long time, since 1914. I think we
- 7 are the oldest FCM in the industry today, a founding
- 8 member of the CME, and I have joined in many of these
- 9 exchanges that you see up there.
- 10 We are the largest independence FCM non-
- 11 broker - broker-dealer FCM, and we are the eleventh
- 12 largest overall as measured by customer assets. We
- 13 have \$400 million of annual revenues, \$4 billion of
- 14 assets, including \$3.6 billion of customer assets, and
- 15 a capital base of over \$200 million.
- 16 I have a theme here -- I took it from Reagan
- 17 -- "Trust but verify." And I think it's a new era for
- 18 the futures industry that we are talking about here,
- 19 and transparency is going to be awfully important to
- 20 restore the safeguard -- the confidence in the system,
- 21 and so I think all FCMs that I know of, and are
- 22 participating in the collective voice of the industry,

- 1 have agreed and support 100 percent the ability for the
- 2 regulators to have transparency into the balances not
- 3 only in our bank accounts but in custodian accounts and
- 4 exchange balances as well.
- 5 Along with that transparency, there is other
- 6 checks and balances that the industry has worked on
- 7 very, very hard. The FIA has worked, in conjunction
- 8 with the Commission and the NFA, to put together the
- 9 NFA financial requirement, Section 16, which becomes
- 10 effective September 1st, which puts in a whole new
- 11 level of protections for customers, and transparency as
- 12 well to the regulators.
- 13 One of the points that I think is coming out
- 14 as this process evolves is that, you know, size
- 15 matters. And what I mean about that is, as we continue
- 16 to require FCMs to report on a daily basis, it just
- 17 doesn't seem likely or possible that the small FCM can
- 18 exist in the environment of the requirement of the
- 19 separation of duties that are going to be required to
- 20 mitigate risk.
- 21 And so I think at some point the Commission
- 22 will have to consider the size of an FCM, and are they

- 1 capable and have the financial resources to put in the
- 2 internal controls on the separation of duties to
- 3 conduct business the way we all are leaning towards.
- 4 So I want to talk about the complexities of
- 5 the asset verification process. This is a little
- 6 technical, a little granular. My background is I am a
- 7 CPA. I was a CFO at R.J. O'Brien for many, many years.
- 8 I understand in great depth the segregation of customer
- 9 assets, and I understand where they are placed. And so
- 10 I am going to walk you through here -- a segregation
- 11 statement of R.J. O'Brien -- and look at the different
- 12 seg locations that we have to verify.
- 13 The bottom line of this is that this can all
- 14 be done, but it is challenging, it is not necessarily
- 15 real time in every instance, but it can definitely
- 16 close the window on fraud by working on a T1 basis.
- 17 So, first of all, the segregated statement is
- 18 made up of two components. The first component is the
- 19 actual liabilities that we have to the customers. This
- 20 is not where the -- this is not where the assets are
- 21 located. This is the assets that we hold on behalf of
- 22 our customers. And, in this case, on this seg

40 statement, RJO was holding just short of \$3.6 billion of customer assets. 3 And you can see they are in a number of different categories -- cash, securities, the net unrealized gain or loss in the marketplace, option 5 values, and some other accounting matters. this part of the seg statement hasn't discussed too much, but it is important as well, because if a fraudulent FCM is understating liabilities, they can 10 also understate their assets then as well. 11 So we can't overlook the importance of making 12 sure the regulators are certain that the seg 13 requirements are accurate, because, if they are understated, it allows a fraudulent FCM to conceal 15 losses. 16 So I am going to walk through the seg 17 statement here at R.J. O'Brien. You can see in the top 18 right I've got a little green light. This is the areas 19 that I think are really workable, that people have 20 talked about. So this is -- in our case, we have 21 highlighted cash that we have at bank accounts. On

this date, we had about a billion dollars of customer

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Okay? And if you look to your -- to the right of the screen, you will see that our cash is located in nine different banking relationships and 34 actual accounts. So this is -- these are the bank accounts that the regulators could have real time access to. there was something going on that they wanted to look into, they could see it at any time. 9 In terms of tying it out to the seg statement, they would really work on a T1 basis. 10 was the ending date balance? And did it compare well 11 with the seg statement? Pretty easy. I think it is 12 13 all doable, a lot of work, shouldn't understate the work that is required to get it done from a technology 15 standpoint, but the technology exists today and it can be done. 17 The next category is a little different. is the securities representing investments of customer 19 funds. This is different, and this is what I think 20 Cliff was alluding to. These are held -- in RJO's 21 case, three custodial accounts. They are containing 22 permissible investments pursuant to CFTC Rule 1.25.

1	There is not real-time access to this data
2	necessarily. This is data that you would get on a T1
3	basis, end of day, at some point after the close of
4	business. Most of the custodians post mark-to-market
5	valuations pretty quickly these days. You don't have
6	to wait until the next morning. So that's a green
7	light as well, but it's not necessarily real time.
8	The next category are securities held for
9	particular customers or option customers in lieu of
10	cash, and these can be deposited in three different
11	locations. They can be in bank accounts. They can be
12	posted at the exchanges. In our case, they can be
13	posted with other FCMs that clear other markets for us.
14	So, again, for us, it is comprised of
15	customer- owned securities, which reside at three
16	counterparties, which are comprised of banks, custodial
17	accounts, or exchanges. Again, this one is a yellow
18	light, because it is spread over a number of allowable
19	seg locations. And the regulators would have a number
20	of places to work with to tie out balances daily.
21	You can also see at the bottom of the
22	schedule I've got a running total of how many accounts

would need to be verified at R.J. O'Brien. So up to this point, we are at 40. This is a yellow light item. The next schedule is cash at exchanges. this is -- contains exchange plus cash and permissible investments of customer segregated funds. For RJO, it 5 is at the CME and the ICE exchanges. I don't think we will have any trouble with the exchanges providing real-time access to our accounts. In some cases, the exchanges, the DSROs, they have access to that, so that 10 won't be too difficult. And we are up to 42 accounts. 11 Then, you move into the actual settlement from clearing organizations. This is an asset or a 12 13 liability, depending on the OTE of the customer assets. This one is -- we red light it a little bit because it 15 is complicated, and it is complicated because there is a reconciliation process that occurs in the back office 17 on trades. 18 Let me give you an example. The CME may say 19 RJO has an \$8 million asset. We may say we have a \$9 20 million asset. And what is the difference? Well, it's 21 an out trade. We still have out trades. You could still have a problem where a trade didn't hit an

44 account on a given basis, or whatever a back office process is. So actually for a regulator to tie it out, if it doesn't tie out, they are going to need access to the FCM's balancing statements as we call it, the jargon in the industry. So they will have to have access to a balancing statement, and they will have to understand the balancing statement to review it and ascertain that the balancing statement itself isn't 10 fraudulent. 11 So this gets a little more complicated. It's 12 not as simple. And it would take some more work, and 13 it probably isn't -- the initial element of verification could be automated, but there will 14 15 absolutely have to be human intervention to review 16 reconciliation process. And we are up to 44 accounts 17 now. 18 The next category is just the option value. 19 Long and short, that is pretty easily confirmed with 20 the exchanges. You could do real time, don't think 21 it's really necessary. T1 is probably okay in terms of monitoring and verification, and we are up to 47 22

4.5

- 1 accounts.
- We have our net liquidating equity. This is
- 3 at other FCMs. In our case, we clear the Kansas City
- 4 and Minneapolis markets through another FCM. That can
- 5 be verified as well, up to 48 accounts. So, you know,
- 6 what is it going to take, you know? Just for RJO, we
- 7 have 48 accounts in the seg domain. If you take into -
- 8 the secured accounts, 30.7 accounts, you are probably
- 9 looking at 70 accounts with banks carrying brokers and
- 10 exchanges.
- 11 And I think if you try to extrapolate that to
- 12 the industry where there is 116 registered FCMs, there
- 13 is well over a thousand accounts that would have to be
- 14 verified daily, some of which can be done
- 15 electronically and matched off with computers and
- 16 technology. But more likely there will be periods in
- 17 both banks and the carrying brokers and the
- 18 reconciliations with the exchanges where there will be
- 19 human -- a need for human review of reconciliations of
- 20 balancing statements.
- 21 So the bottom line here is that, you know, it
- 22 can be done. It is going to take a lot of technology

- 1 and integration to make it efficient. And I think
- 2 that, you know, we shouldn't be in any way held back
- 3 from doing this thing quickly. And I -- and, you know,
- 4 it can be done by segments. Let's get the cash nailed
- 5 down first. Then, let's work with the exchanges on, you
- 6 know, OTE.
- 7 I don't think we should wait for the big
- 8 bang, in other words. Let's not wait until everything
- 9 is perfect. Let's start eliminating the risk as
- 10 quickly as possible, and that, of course, is in play
- 11 already with the independent verification of the daily
- 12 bank statements.
- So that concludes my presentation. I hope
- 14 you found it meaningful in light of what we're talking
- 15 about today.
- 16 COMMISSIONER O'MALIA: Well, it was
- 17 extraordinarily helpful to understand and just walk
- 18 through that balance sheet and give us some perspective
- 19 about what is doable today and what is -- what will be
- 20 a bigger challenge is very helpful. And I think it can
- 21 help our staff really focus on addressing each of these
- 22 pieces.

47 Now, NFA is obviously -- Chris, you mentioned 1 in your remarks that having your members, NFA members, kind of respond to this. Gerry, you said, let's not wait for a big bang. What can be done -- how can the FCM solution move forward and not necessarily waiting for a comprehensive solution either from DSIO or NFA, how does this all come together? What is possible? 8 MR. HEHMEYER: If I could, I think Gerry and 9 I are saying in many ways exactly the same thing. couldn't agree with Gerry any more that the places on 10 11 that balance sheet, like bank depositories, that is pretty easy. So collecting the information that Gerry 12 13 just presented, and having an electronic system that can confirm some of the balances of those thousand 15 accounts around the industry, and maybe it's a couple hundred of the easy ones, we can get that done pretty 17 fast. 18 It's the more complicated deposits that -- as 19 Gerry just went through, that makes it more difficult. 20 But that shouldn't hold us back. We can phase this in. 21 It doesn't have to be big, hairy monster all at once. 22 It can definitely be a phased thing, and we can move

48 pretty quickly to do that. Don't you agree, Gerry? MR. CORCORAN: I agree. And, you know, I would say that most fraud takes place in the cash domain and not necessarily within the trading element of the relationship with the CCPs. So if we can nail down cash, you know, we have really closed one element of the window. But the typical element a fraudster plays in is in cash. MR. KENNEDY: Gerry, I apologize, because I was late -- at a dentist appointment, but you said --10 11 MR. CORCORAN: "Dentist," right? 12 MR. KENNEDY: Yes. 13 MR. CORCORAN: I thought you may have just said "tennis". 15 MR. KENNEDY: No, not tennis. Not tennis. 16 (Laughter.) Dentist, and I would much prefer to have been here. 17 18 You said that cash could be done near term, and I didn't see the full presentation. Was the main 19 other accounts those trading accounts with the CCPs? 20 21 Or is there a third bucket of accounts? 22 MR. CORCORAN: There is a third bucket of

49 accounts, and that is customer assets that are invested in securities that would be held at custodial locations. MR. KENNEDY: Okay. So you have the cash accounts, the custodial, and then the CCP. 5 6 MR. CORCORAN: That's pretty much the three big buckets. MR. KENNEDY: Three big buckets. You think the cash side, we could get direct electronic for the NFA and CME and the other SROs pretty promptly. 10 11 MR. CORCORAN: Correct. 12 MR. KENNEDY: How long do you think it would take for the other two buckets? 13 MR. CORCORAN: Well, the custodial balances 14 won't be difficult either. Those aren't real-time necessarily. Those are T1. So those are end-of-day balances that you would get shortly after the close of business. But, you know, you also have to --19 MR. KENNEDY: So two areas, the cash deposit accounts and the custodial caps, I mean, there will be 20 21 work -- there will be work, but those are relatively --MR. CORCORAN: Correct. 22

50 MR. KENNEDY: -- straightforward. 1 MR. CORCORAN: And then, when you have the 2 DSROs, let's just use RJO as an example when we talk about the exchanges. If the CME is -- which is our DSRO -- is doing the verification of assets for RJO, they have, of course, the balances for our OTC at the firm. And they would have access to our balancing statements next day, roughly around the same time the seg report is done. 10 The point in that, Chairman, is that there is usually a reconciliation process involved. It is not 11 necessarily a match off, okay, RJO says 20 million, the 12 13 CME says 20 million, it's done. There's differences, and I think there will probably be, you know, a 15 statistical way to look at differences and say, "What has to be investigated and what doesn't?" 17 If we're within 99 percent, or 98 percent of 18 a match off, maybe it's not investigated on a daily basis. If it's, you know, 80 percent or 90 percent, 19 20 then, yes, I think there needs to be an element of 21 human intervention to ascertain what is causing the difference. 22

51 MR. KENNEDY: And as your DSRO, they would 1 have their balances at that clearinghouse, but they wouldn't necessarily have the balances at other clearinghouses. MR. CORCORAN: Correct. Correct. So there will have to be, you know, cooperation amongst clearinghouses to provide data to the DSROs on a realtime or T1 basis. MR. KENNEDY: And then, for those that are members that are non-clearing FCMs -- non-clearing FCMs 10 would really just have the cash accounts and the 11 custodial accounts. 12 MR. HEHMEYER: Maybe. It is -- I agree with 13 14 Gerry. 15 MR. CORCORAN: They would have omnibus accounts with clearing firms. 16 MR. HEHMEYER: They would have omnibus 17 accounts, and FMCs are good seg locations to each 19 other. And that's where it probably gets to be 20 complex, because a smaller FCM may not have all this 21 capability. But the big pieces -- the banks and broker-dealers -- that are good seg locations -- and

- 1 clearinghouses.
- 2 Clearinghouses and banks are the easiest.
- 3 Broker-dealers are next. Then, other FCMs and then
- 4 other depositories that are approved for seq. It gets
- 5 to -- and those are the smaller amounts of the total
- 6 U.S. seg, but that's where the complexity comes in.
- 7 The big pieces are fairly easy. I think we can do that
- 8 fairly quickly. And how long to do that is -- we are
- 9 going to work at NFA to try to figure that out.
- 10 MR. KENNEDY: And so as Gary Barnett, his
- 11 folks, final -- I mean, they already have in front of
- 12 us Commissioners some rule text. But as they tweak it
- 13 and finalize it, what I'm hearing is there may need to
- 14 be a little bit specificity about cash balances,
- 15 custodial balances, and those balances at
- 16 clearinghouses, at least those three main buckets, that
- 17 there may be a little different language in each, all
- 18 with the same goal that the self-regulatory
- 19 organizations would have some direct access, or maybe
- 20 not. I'm just trying to help Gary out here.
- 21 MR. HEHMEYER: I think it's the category of
- 22 custodian that probably gets complicated. CCPs and the

- 1 banks are relatively easy. The custodians, if you
- 2 will, which are all good seg locations, come in
- 3 different sizes and shapes.
- 4 COMMISSIONER O'MALIA: Thank you, Gerry.
- 5 Mike, go next?
- 6 MR. DAWLEY: Great. Good morning,
- 7 Commissioner O'Malia. Also, good morning, Chairman
- 8 Gensler and Commissioner Chilton and the TAC Committee.
- 9 My name is Mike Dawley. I look at Goldman
- 10 Sachs' futures clearing business, and I am also
- 11 Chairman of the Futures Industry Association, also
- 12 known as FIA. It predominantly represents the FCM
- 13 community, but also has exchanges and clearinghouses
- 14 and a host of other market participants from 20-plus
- 15 countries as members.
- 16 First off, I would like to commend
- 17 Commissioner O'Malia for leveraging the TAC Committee
- 18 to at least initially focus on this very important area
- 19 related to customer asset protection. There is
- 20 certainly a lot being focused on by regulators in the
- 21 industry post MF and now Peregrine, but honing in on
- 22 implementing data verification.

Functionality is a critical step in assuring 1 what I reference as a foundation of confidence -- in other words, making sure that regulators and any information disseminated to the public reflects reality. As we know, both in the MF Global and 5 Peregrine events, the information that auditors were looking at was either completely fictitious or wasn't providing a clear and complete picture of the firm's situation. 10 We must assure we arm our regulators with the most robust tools as to weed out not only the evolving 11 fraudsters but also the sloppy and operationally 12 13 deficient firms. So transparency is really the key here, and, you know, to the extent possible I think FCM 15 -- they just have to be able to provide regulators, and our customers in some respects, granular information on 17 the amount of funds they are holding on behalf of clients and where those funds are located. 19 As you know, the MF Global bankruptcy started 20 a lot of processes, one of which was FIA, putting out 21 some recommendations, and also FIA supporting the CME and NFA initiatives to require FCMs to report their

- 1 segregation calculations required under CFTC rules on a
- 2 daily basis, and twice monthly report investment of
- 3 customer funds.
- With the Peregrine failure, that is probably
- 5 not enough. So, you know, I think one additional
- 6 requirement we fully support is the SRO's decision to
- 7 require FCMs to permit electronic confirmation of
- 8 client segregated balances, as well as their proposal
- 9 to permit regulators real-time view-only access to the
- 10 FCM's customer bank and custodial account, so -- which
- 11 is really the topic of today.
- I think we can get into the weeds later as to
- 13 how we might attack some of these challenges. I think
- 14 we have kicked off well, and Gerry did a great job of
- 15 pointing out how many accounts might be involved. I
- 16 have no idea how many we have at our FCM, but I would
- 17 expect it is something similar. But I do think it will
- 18 vary by firm.
- 19 But we are anxious to work with the CFTC and
- 20 the SROs to look at expanding this concept, where
- 21 possible, and to assure, as I said before, that
- 22 regulators have a clear and complete picture of a

- 1 firm's status on as close to a real-time basis as
- 2 possible. I think we are going to be challenged by
- 3 being able to do too much real time, but I think we
- 4 should explore how far we can take this.
- 5 Separately, FIA is actively considering how
- 6 to construct and populate an FCM informational portal,
- 7 if you will. In the spirit of transparency, we feel
- 8 there could be value in allowing the public and
- 9 regulators access to a portal which centrally houses
- 10 public information and other material information about
- 11 FCMs in order for customers to more thoroughly evaluate
- 12 and understand their service provider.
- 13 Technology is obviously critical in this
- 14 effort in assuring that regulators and customers get
- 15 the right information. And we also look forward to
- 16 working with the CFTC and SROs on that idea at this
- 17 stage.
- But, you know, also, as important as all of
- 19 these steps are, we can't lose sight of the fact that,
- 20 you know, all of this will be greatly diminished
- 21 unless, you know, firms have strong internal controls.
- 22 I don't want to lose focus of that. FIA recommended a

- 1 whole host of things in February that represent best
- 2 practices, and we believe most FCMs are already
- 3 following those. Sadly, you know, these internal
- 4 control best practices weren't followed by the likes of
- 5 Peregrine and MF, but we do think that is a really
- 6 important precursor to, you know, implementing an
- 7 electronic solution.
- I would also say, as the Committee and the
- 9 CFTC move forward on these issues, I would encourage
- 10 you to also take advantage of the FIA's Financial
- 11 Management Committee. This committee is comprised of
- 12 senior FCM treasury and finance professionals, as well
- 13 as representatives of various depositories. They have
- 14 been meeting regularly since the MF Global bankruptcy
- 15 and were primarily responsible for preparing FIA's
- 16 recommendations for customer fund protection, which
- 17 were released in February also.
- 18 The members of this committee have an
- 19 exceptional depth of knowledge and are willing to work
- 20 with the SROs and the Commission to help implement an
- 21 electronic confirmation program or any other
- 22 improvements that assure that customer funds are

- 1 protected.
- 2 I'm not going to go on too much longer with
- 3 these comments, but, look, I'll be honest, I think the
- 4 world is pretty surreal these days. And after 30-plus
- 5 years in the futures industry, I never would have
- 6 expected that the stars would have lined up like they
- 7 have over the last nine months, having witnessed a long
- 8 list of major events that in some form affected the
- 9 futures industry going back to the Hunt Brothers solar
- 10 squeeze or the bearings event or the crash of '87,
- 11 several events in the '90s, including the Niederhoffer
- 12 losses that converted into the Refco fraud, all the way
- 13 up through the Lehman Brothers bankruptcy.
- 14 You know, I just think none of these seem to
- 15 compare to the back-to-back events of MF Global and
- 16 Peregrine. The damage they have done is just -- it's
- 17 just awful. I think, you know, we really need to feel
- 18 for those who lost money directly in these two
- 19 situations, but it's important to note that we are all
- 20 victims here.
- 21 The trickle-down effect is devastating, and I
- 22 couldn't begin to put a dollar amount on the -- on what

- 1 this has cost. I mean, between resource spending and a
- 2 loss of business, loss of productivity, I expect it to
- 3 be a far greater number than what was misappropriated
- 4 by MF and Mr. Wassendorf.
- 5 So we owe those who were directly violated,
- 6 and we owe ourselves to quickly, to Gerry's point,
- 7 identify specific deliverables that will restore
- 8 confidence and assure compliance with the rules and the
- 9 law.
- 10 With that said, I look forward to today's
- 11 discussion. I'm going to be happy to answer questions.
- 12 And, you know, quite honestly, I am confident that --
- 13 and this has been the case for decades -- that this
- 14 industry will direct all of its passion and pride
- 15 towards a solution that, you know, will be meaningful
- 16 and hopefully enhance and bring back client confidence.
- 17 So those are my remarks. I think, you know,
- 18 a couple of comments based on what I have heard out of
- 19 Chris and Gerry, I think -- you know, I agree with
- 20 everything Gerry said. I think his presentation was
- 21 great. The seg calculation that he put up on the board
- 22 is like such an important process for all of us, and to

- 1 delve into that and understand it is going to be really
- 2 important for regulators.
- I don't know how many auditors would really
- 4 have appreciated that there is all of these different
- 5 locations on that one piece of paper that really need
- 6 to be delved into. So I think -- I really think it is
- 7 important for the regulators to be fully informed and
- 8 educated on this process before we enter into any sort
- 9 of a technology build, because there are complications.
- 10 We have to determine, okay, what do we want to report,
- 11 in what form, when do we want to do it, what time of
- 12 day, and there is a whole host of other things that I
- 13 think we would need to standardize across custodians
- 14 and clearinghouses and FCMs and banks.
- So I will stop there, Commissioner.
- 16 COMMISSIONER O'MALIA: Thank you very much.
- 17 You know, I suspect beginning with MF and heightened by
- 18 Peregrine, that your customers are calling and they are
- 19 saying, "Where is my money? Why can't" -- or what --
- 20 rather than me guessing at what they're saying, what
- 21 are they asking you to do? What changes are -- you
- 22 know, I assume we are roughly on the same page, but are

- 1 they asking for anything different than what we are
- 2 considering today?
- MR. DAWLEY: It has been an interesting
- 4 several years, I'll say this, and it really goes back
- 5 to Lehman. The events of Lehman's bankruptcy forced a
- 6 whole wave of questions, and it involved an educational
- 7 process with clients to understand how bankruptcy works
- 8 and how the law is different in the UK versus the U.S.
- 9 You know, MF was a whole other problem, which
- 10 involved internal controls. And when you went -- when
- 11 clients asked whether something like that could happen
- 12 at our firm, it really involved having to educate
- 13 clients about what goes on internally at your firm.
- 14 How are the seg calcs done? Who does them? Are there
- 15 proper separations of duties? What is the oversight?
- 16 Who audits those sorts of things?
- 17 And then, you have Peregrine enter the scene,
- 18 which is outright theft, and, you know, that is a
- 19 different conversation. So Lehman, MF, Peregrine, all
- 20 terrible, challenging events, but all very different
- 21 also. And, you know, the calls do keep coming in. We
- 22 are continually -- and this is to my point where I say

- 1 that the cost to the industry and the trickle-down
- 2 effect is enormous.
- 3 You know, the FCMs are spending the majority
- 4 of their time dealing with this issue. I spend 70
- 5 percent of my time on dealing with these issues as an
- 6 FCM head, and it is -- you know, it is very unfortunate
- 7 that these two organizations have caused this. But I
- 8 do think that there is a lot of really good
- 9 enhancements we can make.
- 10 We are already heading down that path, and I
- 11 think, Scott, your ideas here and what you are focused
- 12 on is really the core of all of it. It is really that
- 13 verification process that makes everything else kind of
- 14 work better. So I couldn't be more supportive of
- 15 implementing something like this. And I think, you
- 16 know, that's what we really should work together on.
- 17 We need to get into the details. We need to
- 18 sequence it properly. I agree, I think we start with
- 19 the banks -- that's kind of low hanging fruit in my
- 20 view -- and get those done, and then move on to
- 21 custodians, and then figure out how we are going to
- 22 handle the global environment, which really gets

- 1 challenging.
- 2 Just to give you an example what my seg calc
- 3 might look like, I have one line item on there that
- 4 says GS International, our UK affiliate, which is, in
- 5 essence, the window into the rest of the world.
- 6 COMMISSIONER O'MALIA: All right. Well, that
- 7 was my next question. When I asked Gary Barnett, what
- 8 is his plan for the Part 30 funds, you know, these are
- 9 still U.S. customers seeking exposure overseas. Money
- 10 starts with an FCM in the U.S. It is placed overseas.
- 11 How do we protect them, and what is the technology
- 12 solution there?
- 13 MR. DAWLEY: Yes. I mean, look, this is
- 14 where you are going to have affiliates verifying
- 15 balances, right? But we all know that those balances
- 16 end up being passed through to Singapore and Korea and
- 17 Tokyo and Spain and Germany. So, you know, that's to
- 18 my earlier point also. How far do we want to take this
- 19 initially?
- I think this should be an evolving effort. I
- 21 actually agree that the more transparency we provide
- 22 the better. It is just a question of, how are we going

- 1 to do it efficiently and assure that the data is
- 2 actually meaningful and useful, not only to regulators
- 3 but also to clients? And, you know, we are committed
- 4 at FIA to work with the Commission and the SROs on
- 5 this, but I'm not going to deny the fact that it's a
- 6 big lift to really make this work on a global basis.
- 7 MR. KENNEDY: Mike, I thought your words were
- 8 very poignant. I mean, these various events, and maybe
- 9 going back to Lehman, as you say, highlight how
- 10 important it is to rebuild some confidence, a system
- 11 that has worked well for decades gets challenged as --
- 12 challenged by new fraudsters in the case of Wassendorf,
- 13 or new operational failures. And, as you said, some of
- 14 these have different varieties.
- 15 So I am encouraged. I think we have done a
- 16 lot working with the market. I mean, these various
- 17 initiatives of the NFA just finalized, and we worked
- 18 with you all and the NFA on -- I think are strong, but
- 19 my first question is going to be, what are clients
- 20 saying? Of these initiatives that we just put in place,
- 21 closing what I will call the "hole" in the Part 30
- 22 account that all FCMs now have to do net liquidation

- 1 rather than alternative, saying that excess -- to tip
- 2 your hand into the excess house money that is in the
- 3 seg account, you have to have senior management sign
- 4 off if it's more than 25 percent, and the daily
- 5 reporting and the other key reporting information.
- 6 What are you hearing from people on this package that
- 7 is it enough, but it is a significant package we all
- 8 put together in the last six months?
- 9 MR. DAWLEY: I think, you know, that's a
- 10 great question, and I think -- I think the enhancements
- 11 are really, really meaningful. Now, do clients
- 12 appreciate them yet? Probably not. They're rattled,
- 13 and they should be. It is really up to us as FCMs, and
- 14 the regulators, to educate -- continue to educate
- 15 clients as to how this process is going to work and why
- 16 these enhancements are so meaningful.
- 17 It was quite interesting, you know, to really
- 18 learn, especially post Lehman, how little the buy side
- 19 really knew about how FCMs operate on a daily basis.
- 20 So, you know, it has been -- and I welcome this. Our
- 21 firm is very supportive of clients being as educated as
- 22 possible, and I think it is just going to take more of

- 1 that, Gary.
- 2 I think we just have to make sure that we
- 3 make our clients aware of how the system works, where
- 4 their risks lie. Are we going to be able to mitigate
- 5 every single risk? Probably not. But as long as
- 6 clients are comfortable and appreciate where the risk
- 7 might lie, we are better off.
- 8 MR. KENNEDY: So, I mean, we are looking to
- 9 take that package that we worked together on at the NFA
- 10 and put that in, you know, our federal rulebook as
- 11 well.
- MR. DAWLEY: Yep.
- 13 MR. KENNEDY: So to the extent -- I mean, we
- 14 are hopefully going to do that in the very near term,
- 15 put it out to public comment, even though it is already
- 16 in the NFA rulebook.
- 17 MR. DAWLEY: The sooner the better as far as
- 18 I'm concerned. We support the NFA 16 fully, and I
- 19 think it is important to get that thing implemented.
- 20 MR. KENNEDY: At the federal level as well.
- 21 MR. DAWLEY: Sure. Yeah, yeah. I think the
- 22 NFA goes when, Chris, September 1st or --

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              MR. HEHMEYER: I'm not sure, but I think
 1
    something like that.
             MR. KENNEDY: Yeah, I think that's right.
   mean, it will be -- just for the media, it will be
    implemented when NFA does it. But we want to put it in
 5
   our rulebook as well.
             MR. DAWLEY: Yeah.
             MR. KENNEDY: The second piece of it, which
   is this direct access to custodial bank accounts and
   this -- and the clearing accounts, I'm hearing some,
10
    you know, growing consensus. There is a lot of details
11
12
   to work out, but growing consensus. We're going to try
    to put that out to public comment as well, but it might
13
   be that NFA is going to be doing something even at
15
   their August Board meeting, as I understand, which is
16
   encouraging.
17
              But I had a question in that regard, just on
   the details. You talked about all of the international
19
   accounts. Was that in this seg account or in the
20
   secured? So is it, you know, Part 30 or is it -- I'm
21
   just trying to --
22
             MR. DAWLEY: Both accounts involve client
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68 assets, so, you know, how you actually structure inability to --MR. KENNEDY: No. My question was following -- or in the segregated account, do you also have the affiliates in Korea and Singapore and London involved 5 in that, or is that -- was that a reference just to the Part 30? 9 MR. DAWLEY: This is to Part 30. 10 MR. KENNEDY: All right. So Part 30. MR. DAWLEY: My point was really that in 11 order for FCMs to operate efficiently, there is a 12 structure of utilizing affiliates as good seg 13 locations, in addition to just using other FCMs for 15 good seg locations, which came out of Gerry's --16 MR. KENNEDY: But if we were either phasing 17 or being nuanced to say that the direct electronic 18 asset for the seg accounts might precede some of what 19 goes on internationally in the Part 30, is that what 20 you are trying to highlight? Or are you saying, is 21 that an international component? 22 MR. DAWLEY: I think I understand -- I mean,

as far as sequencing, I think we start with the seg balances. I think I view that as lower hanging fruit that we can get sorted much quicker than grappling with some of the complexities that are going to involve the qlobal --5 6 MR. KENNEDY: On the international. MR. DAWLEY: Yeah, exactly. COMMISSIONER O'MALIA: Gerry, do you want to comment on where any Part 30 money was in that balance sheet you showed? 10 11 MR. CORCORAN: There wasn't any in that balance sheet. That was just the seg report. I chose 12 not to do the secured Part 30, just because of time. 13 MR. KENNEDY: And I'm just going to use this 14 15 opportunity. Beyond those two buckets that -- putting in our rulebook what we work with NFA on, and this 17 direct access piece, the other two pieces -- or at 18 least two other pieces is transparency, that investors 19 have more transparency -- and I think, Mike, you were 20 talking about that through your portal, but we are also 21 considering whether we should incorporate in some rules 22 some greater investor transparency.

- 1 And then, the other piece is the internal
- 2 controls piece, which we have all been talking about,
- 3 but separations of duties, and so forth.
- 4 When we look back to our rulebooks from -- a
- 5 lot of this goes back to the 1970s and '80s, and so
- 6 forth. There -- frankly, there are very limited words
- 7 that we -- the intent might have been there for
- 8 separation of duty, and the intent might have been
- 9 there for good auditing standards. But we think that
- 10 it's appropriate to put more words on the page about
- 11 these internal controls.
- MR. DAWLEY: I would agree with you, Mr.
- 13 Chairman. I think that is a big part of what needs to
- 14 be -- everybody needs to be comfortable with the
- 15 internal controls that exist out there, and that there
- 16 is checks and balances around them. So I think the
- 17 best practices that we have put out can be expanded on,
- 18 and we will continue to work with you and the SROs to
- 19 assure that those are fine-tuned. And, you know, I
- 20 just think that's important.
- 21 And as far as the informational kind of
- 22 portal idea, we have been working with Gary Barnett and

- 1 bouncing ideas off of him. I think -- you know, I
- 2 don't think we are necessarily -- we necessarily care
- 3 who does something. It's just like we see value in it,
- 4 so FIA, for example, could create this portal, it could
- 5 be a regulator that -- or an SRO that creates it. I
- 6 think the same holds true for this verification process
- 7 where we are seeing that NFA is doing this.
- But, you know, should there be a central, you
- 9 know, newly created entity that kind of houses this
- 10 function? I don't know where it needs to belong. It
- 11 feels like a regulatory oversight, you know, exercise.
- 12 So, but I do think we should think about where it
- 13 should sit and who should build it and maintain -- you
- 14 know, especially as we look to automate it and make it
- 15 a much more efficient process versus the initial days
- 16 where we will probably still be using passwords to log
- 17 in and identify balances.
- 18 That is just not going to work long term. We
- 19 need to figure out how to get data files sent to some
- 20 sort of a system that needs -- I think still needs to
- 21 be built. And maybe that is -- one of the panelists
- 22 here today, one of the vendor solutions could

- 1 potentially provide that sort of a service.
- 2 COMMISSIONER O'MALIA: Well, that is
- 3 certainly something we need to move to and discuss
- 4 that. And I will -- as much as we have talked about
- 5 new rules and proposals and ideas to impose on the
- 6 industry, we need to be reflecting on our capacity in
- 7 the Commission of our technological capacity to
- 8 integrate all of this stuff.
- 9 And we need to make it a priority and talk
- 10 about it in very specific terms and lay out a plan as
- 11 to how we are going to tackle this, so, you know, we
- 12 can be -- have the appropriate regulatory response to
- 13 all of this as well.
- We are going to go to Bryan Durkin. Yes,
- 15 Commissioner Chilton.
- 16 COMMISSIONER CHILTON: Yes. The Chairman
- 17 asked a couple of questions that were a little bit off
- 18 technology, so I am going to go there just this one
- 19 time. I promise I won't do it again. And thanks, Mike,
- 20 for your leadership. I know it has been a tough time
- 21 for the industry as well, and I do commend, you know,
- 22 the Financial Management Committee, who came up with

- 1 these recommendations very early on, and a lot of them
- 2 were really good.
- But I do want to press you on two different
- 4 things. One, in June, I had called for full
- 5 segregation, full-on segregation where customers could
- 6 choose whether or not their money went directly to some
- 7 trust, either a clearinghouse or some other entity.
- 8 You know, the FCMs would be allowed to charge more if a
- 9 customer chose to not have their money be used for
- 10 anything other than their trades and their margins.
- 11 But I'm curious about your thoughts on that, and then I
- 12 have one other question after you answer that one.
- 13 MR. DAWLEY: Sure, Commissioner Chilton.
- 14 Look, I agree with you. I think that what has come out
- 15 of some of these events has been this concern and this
- 16 demand for some sort of a segregation regime that
- 17 involves individual -- seg as it is referred to. And I
- 18 think at FIA, and as an FCM and as Goldman Sachs, we
- 19 have been very supportive in wanting to get into the
- 20 detail around how such a system may work.
- 21 And I think, as you know, Commissioner, there
- 22 has been a group that has been put together --

- 1 segregation working group -- that hasn't met in a bit,
- 2 but I am about to reunite the band here again shortly,
- 3 but that has talked about all of these different
- 4 models, including full seg and LSOC. And I think it is
- 5 still a work in progress, and I think people are still
- 6 exploring ways to provide choice to customers and
- 7 trying to evaluate what the cost may be.
- 8 We might get there. It is complex. There
- 9 are a lot of bankruptcy-related issues that are
- 10 involved and funding challenges. But we are still
- 11 working on it.
- 12 COMMISSIONER CHILTON: Well, now, they do
- 13 allow full seg in the EU, if I'm not mistaken. And how
- 14 do you guys deal with it over there?
- 15 MR. DAWLEY: Yeah. It's a little different.
- 16 It does involve funding. But I think as far as how the
- 17 liens work, and that sort of thing, it's different than
- 18 how U.S. bankruptcy law works today. So we have had a
- 19 lot of discussions with Bob Wasserman, and we have had
- 20 a lot of very intelligent bankruptcy attorneys and a
- 21 whole host of other folks delving into the weeds on
- 22 this to try and figure out a solution that can work in

- 1 the U.S. So we will keep you posted on that.
- 2 COMMISSIONER CHILTON: Thank you. I mean, it
- 3 -- in general, you know, when we do something, I think
- 4 it's good for the EU to look at it for their benefit,
- 5 good or bad or ugly. I think the same thing with
- 6 regard to the EU's -- we just looked at what might be
- 7 lurking over there.
- And again, Scott, I won't go off technology
- 9 topic after this, but there's this issue of an
- 10 insurance fund, Mike. And, you know, I mentioned it in
- 11 my opening comments, that, you know, the reaction I
- 12 have received so far is it's expensive.
- But, you know, the conversation can't just
- 14 end there. I just understand it would cost money, but
- 15 I also understand that they do this in a bunch of
- 16 countries, some in the EU and South Africa and
- 17 Australia. Somebody told me it was Brazil -- I think
- 18 it's Brazil, maybe Argentina. So it's not like, you
- 19 know, there can't be -- you know, smart people can't
- 20 figure out a way around this.
- It just seems unfair to me that security
- 22 customers are protected, that banking customers are

- 1 protected, and futures customers aren't. So if it's so
- 2 expensive, maybe there's a premium, or maybe they're
- 3 not protected to the extent that the FDIC or CPIC cover
- 4 people. But to just say it's expensive and leave the
- 5 issue seems negligent to me.
- 6 So I guess, for one, I'm interested in your
- 7 comments; and, two, whether or not your Financial
- 8 Management Committee is -- maybe this is something they
- 9 can look at.
- 10 MR. DAWLEY: Sure. First of all, I don't
- 11 know who said it is too expensive. I hope you are not
- 12 saying it was me.
- 13 Look, I don't know if it's too expensive or
- 14 not. What I -- my view on insurance is that, you know,
- 15 it hasn't been analyzed enough. And one thing I will
- 16 just share with you, one thing I brought up at I think
- 17 it might have been an FIA Board meeting or exec comm
- 18 was maybe we should look into insurance. Maybe we
- 19 should have somebody like the IFM, which is a not-for-
- 20 profit who has got funding pay for a study and hire the
- 21 right people to kind of piece together some ideas
- 22 around an insurance fund that might work.

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1	I don't know if it will work or not. I just	
2	don't have enough information. But I do agree with you	
3	that I think it makes sense to study it. And if	
4	qualified people come back and say, "Here is what it	
5	costs, and it looks expensive," at least we will know	
6	that it is truly expensive. I think the other	
7	complications that come out of an insurance fund is who	
8	pays for it and who does it cover. You know, I just	
9	think we have to be careful there so we're not lowering	
10	the bar and providing coverage for, you know,	
11	organizations that might not be up to snuff, knowing	
12	that they have this backstop.	
13	So I am supportive of looking into it. I	
14	just don't know whether or not it is feasible and it	
15	can work in an efficient and effective way yet. But I	
16	will move forward with trying to get an analysis done.	
17	COMMISSIONER CHILTON: Thank you. And thanks	
18	for your patience on non-technology stuff. And thanks	
19	for your leadership, Mike.	
20	I will be quite for a while, Scott.	
21	Thank you.	
22	COMMISSIONER O'MALIA: Thank you,	

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1	Commissioner Chilton.	, 0
2	Bryan Durkin.	
3	MR. DURKIN: Thank you, Commissioner O'Malia,	
4	and distinguished panelists on a topic that has	
5	impacted this industry beyond belief since the MF	
6	Global and PFG situations. We have all collectively	
7	the SROs, the CFTC, the NFA, the FCM community,	
8	particularly our work with the FIA and the NFA and the	
9	working groups attendant to these initiatives have	
10	all been deeply focused on one goal, and that goal is	
11	restoring the confidence in all aspects of our	
12	industry, of our customers, by ensuring that from these	
13	deeply appalling events that our industry and the	
14	confidence in our industry brings itself back to a	
15	level of confidence that we have all collectively	
16	worked for some of us for decades to achieve. We	
17	need our customers to have that confidence restored.	
18	Now, through these two recent incidents,	
19	although it appears that the firms may be at fault,	
20	this is a problem that we all have to work towards	
21	resolution as an industry. We have to regain that	
22	trust, and every link of the chain must be as strong as	

- 1 the next.
- And so, Commissioner O'Malia, we commend you
- 3 for initiating this day today to make this more of a
- 4 technology focus, because I'm hoping to be able to show
- 5 to you that, even through these very unfortunate
- 6 events, we are a very resilient industry. We can rise
- 7 above challenges, and we have taken initiatives, and we
- 8 have made strides in these last several months towards
- 9 that end.
- 10 We have learned a few lessons from, you know,
- 11 what we felt was an impenetrable operation in terms of
- 12 what we have collectively put together as an industry.
- 13 We have added some enhancements to our overall
- 14 reporting requirements, our rules and regulations, and
- 15 everything that we have done to this date is really
- 16 designed to enhance customer protection and to
- 17 reinstill and reconfirm that confidence in these
- 18 tremendous markets that we represent.
- 19 What I am attempting to focus on today in how
- 20 we have been utilizing the tools, the policies, and the
- 21 rules that we have put in place, is to further augment
- 22 what we view to be very strong self-regulatory

- 1 processes and programs that have been in place and have
- 2 been the compilation of the ingenuity and the integrity
- 3 of many around this room, of the Joint Audit Committee,
- 4 in the efforts of the leadership of these fine
- 5 organizations.
- 6 At the hub of all of this is enhancing the
- 7 strength of the programs that we have in place from our
- 8 auditing and our risk management capabilities as SROs,
- 9 augmenting it through the introduction of technology-
- 10 based solutions that enhance the information that is at
- 11 our disposal, to be able to identify on a more timely
- 12 basis any issues that may raise some concern or alerts
- 13 us to concerns that we can go into the field and take
- 14 immediate action based upon that information.
- We have made some great progress with respect
- 16 to the confirmation of information that can be provided
- 17 to the SROs. And although I missed Chris' presentation
- 18 -- and I apologize for that -- I'm sure that he has
- 19 alluded to, and has represented, what we together as
- 20 SROs are working towards to provide near real-time
- 21 confirmations in the context of, what is maintained at
- 22 the firm's depositories?

But to take a little step in terms of what we 1 are doing with the information that we have at our disposal, we are, in the context of our yearly riskbased examinations that our audit team performs, through the incorporation of the additional data that we have received, in the context of the requirements for electronic confirmations, as well as the daily reporting of segregated information from all of our firms, that information is incorporated in the context 10 of our field work that we conduct as part of our audit testing. That information is utilized, as we speak, in 11 the context of further reconcilement and validation of 12 the information that has been provided and reported to 13 us by the firms. 15 The information is very valuable to us in the context of our daily monitoring, and the systems that 17 we have in place for conducting that daily monitoring. 18 Separate and apart from the more detailed 19 annual risk-based examinations that our audit team 20 performs, we are also incorporating that information in 21 the context of our limited scope reviews and our spot checks that we have undertaken. We have instituted an 22

- 1 increase in the number of spot checks -- and you may
- 2 recall this -- since December of last year.
- 3 And as we incorporate the information that is
- 4 being reported to us, both in the context of segregated
- 5 information that comes our way daily, as well as the
- 6 investment of segregated assets, all of those items are
- 7 very important to us in the context of serving for
- 8 further validation and tie-in of the information that
- 9 we receive and that has been reported to us from the
- 10 clearing firms.
- The electronic confirmation aspect is going
- 12 to be very key to us in the context of third party
- 13 validation of the information that is reported by the
- 14 third parties, and primarily confirming the bank
- 15 balances through the third party depository.
- 16 Having access to this system provides us even
- 17 greater confidence in the context of the security
- 18 information, obtaining that information --
- MR. KENNEDY: Bryan, can I just ask you one
- 20 question? When did the CME group start to use this --
- 21 you call it Capital Confirmation, Inc., but the
- 22 electronic confirmations?

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1	MR. DURKIN: Relatively recently. Ann Fagan?
2	MS. FAGAN: This month.
3	MR. DURKIN: Yeah, just in the last four
4	three or four weeks.
5	MR. KENNEDY: So since these events have
6	transpired.
7	MR. DURKIN: Yes.
8	MR. KENNEDY: Okay.
9	MR. DURKIN: And in incorporating this
10	information, we, you know, feel very strongly about
11	making this a requirement in the context of performing
12	our field audits.
13	There is a third part of this in the context
14	of working with other DCOs and ensuring that we are
15	able to provide similar confirmations from the other
16	DCOs that have mutual common clearing member firms, and
17	we were working towards ensuring a process and a
18	mechanism in place, so that we are able to cover those
19	relationships.
20	Effective May 1st of 2012, we required all
21	FCM clearing members to submit customer segregated
22	daily statements electronically to the CME, and we have

- 1 incorporated those reports in the context of our
- 2 internal surveillance and our monitoring. How we go
- 3 about doing that is in the context of reviews that we
- 4 have developed through our automated monitoring of
- 5 financial statements and financial reporting from the
- 6 firms.
- We have incorporated certain alerts and
- 8 tolerance levels in the context of now further
- 9 incorporating this information as a further validation
- 10 and reconcilement of what we have, you know, on record
- 11 in comparison to month-end segregation reports and
- 12 doing a corresponding reconcilement with what is being
- 13 submitted to us daily.
- 14 We are also very much supportive -- and I
- 15 know that that has been spoken to earlier by a number
- 16 of our panelists and colleagues here today -- of
- 17 requiring the FCMs to provide direct real-only online
- 18 access to the depository information. Again, having
- 19 access to that information, to state the obvious,
- 20 provides additional validation and confirmation of the
- 21 accuracy of the segregated information that is being
- 22 reported to us by our firms.

Effective July 16th, we initiated a limited 1 review in the context of the requirements that were put in place for the reporting of investment reports. semimonthly -- our firms are required to submit to us 5 semimonthly reports, investments, reflecting the customer segregated funds, where those funds are invested, the dates that those funds were invested, who are the depositories of those funds, and the instruments that those funds have been invested in. 10 And receiving that information twice monthly, again, that is incorporated in our risk-based reviews, 11 and it provides us with more real-time information in 12 the context of validating what has been reported to us 13 by the firms. And it certainly is an added tool for us 15 in the context of our full scope audits. 16 CME is currently using the Confirmation.com 17 to perform its reviews of the FCM clearing members, 18 particularly in the context of our review of customer 19 segregation statements. We are incorporating this 20 information in the context of conducting surprise 21 audits of our firms, and what we are looking for is any material differences in the context of our risk-based 22

- 1 examinations of all of our firms that we are
- 2 responsible for.
- We will certainly incorporate this
- 4 information as more requirements evolve out of the work
- 5 that has been done with the SRO Committee, as well as
- 6 our interactions in coordination with the FIA and the
- 7 CFTC. We are fully prepared to further augment the
- 8 data and the reporting of this information into the
- 9 context of reinforcing our very strong self-regulatory
- 10 programs.
- 11 COMMISSIONER O'MALIA: Thank you very much.
- 12 We are going to go with Alun, Chris, and then Steve.
- MR. GREEN: Thank you very much,
- 14 Commissioner. I don't know if we can get the
- 15 presentation going.
- 16 (Pause.)
- 17 Thank you, and thank you to the committee for giving me
- 18 the opportunity to come -- thank you to the committee
- 19 and the Commissioner and the Chairman for giving us the
- 20 opportunity to come and talk about how we may be able
- 21 to see what is possible from a technology perspective
- 22 when we address this area.

- I just want to spend a moment to talk about
- 2 SunGard. We are a technology financial services firm.
- 3 We are a global firm, and we provide services in the
- 4 post-trade area, suddenly and listed derivatives, but
- 5 also in securities, banking, and reconciliation. So a
- 6 number of the areas that we are looking at are things
- 7 that we have got experience with.
- 8 I think when we look at what has been said so
- 9 far on customer protection, I think particularly with
- 10 the comments from Gerry Corcoran were very instructive
- 11 as to how this is happening. I think a lot of the
- 12 emphasis that has been put on so far has been around
- 13 making a lot of this activity more visible and more
- 14 auditable. And I think that that is a very good thing,
- 15 to be able to have verification. But there is a manual
- 16 element involved in doing that.
- 17 And I think to the point that Chris was
- 18 making, there are maybe two steps to that. I think
- 19 there is, firstly, the ability to go in and view what
- 20 is going on, but that can be a fairly manual process.
- 21 What we really I think need to move towards is what you
- 22 would call the big system that gives us the ability to

- 1 independently verify what is going on in this customer
- 2 protection situation.
- 3 So when I am looking at things, I am looking
- 4 at what would be required to build that big system, and
- 5 what are the technology components that are in place
- 6 there.
- 7 So I see four elements to customer
- 8 protection. The first one, again, as really brought out
- 9 by Gerry, is to verify the actual client liability. So
- 10 the FCM has got a view as to what the funds are that
- 11 have been deposited with them. The funds need to be
- 12 moved into the segregated asset accounts.
- 13 Then, there is the client liability, as we
- 14 said, from the DCO side. They are holding the
- 15 positions. They know what the margin requirements are.
- 16 And, finally, the depositories who are holding those
- 17 segregated assets.
- 18 So we've got the liability, as it is viewed
- 19 from the FCM, who has got the client position, and by
- 20 the DCO, who has got the FCM position. And them, we've
- 21 got the assets, again, from the FCM, who has got the
- 22 client funds, and from the depository, who has got the

- 1 FCM funds. And in order to independently replicate and
- 2 verify the segregation calculation, we need to look at
- 3 these four elements.
- I think one point to make is that a lot of
- 5 this work is being done today. A lot of it is being
- 6 automated on a daily basis. Again, going back to
- 7 Chris' point, very little is done real time today.
- 8 Most of it is done in a batch system. But most of
- 9 these different reconciliations are being done within
- 10 firms, within financial institutions. There is just no
- 11 visibility to that process for either the SRO or for
- 12 the regulator. And that is what I am going to focus on.
- 13 So in the current situation, you've got the
- 14 reconciliation between the FCM and the DCO. This is --
- 15 can be very complex. Gerry mentioned the idea of all
- 16 of the out trades that could be coming in. We are
- 17 looking here not just at reconciliation of cash, but
- 18 reconciliation of trading positions, which obviously
- 19 tie into that very closely.
- This is being done, however, by every firm
- 21 with every DCO on a daily basis when we are talking
- 22 about the U.S., but obviously similar situations are

- 1 occurring globally. So the foreign merchants, the
- 2 foreign brokers, are reconciling with our local
- 3 clearinghouses and exchanges as well.
- 4 The second piece is the reconciliation of the
- 5 assets. In preparing the seg reports, the FCM are
- 6 going to be looking at their bank statements. There is
- 7 probably less happening electronically here today than
- 8 people would like. Again, that will vary considerably
- 9 from firm to firm, and depending upon the capabilities
- 10 of the different depositories as well.
- 11 Those funds are being checked. The FCM, in
- 12 preparing that statement, is looking at what they have
- 13 on deposit and is able to do that reconciliation.
- 14 They then are using those two pieces -- the
- 15 liability piece that has been reconciled with positions
- 16 at the clearing organization, and the asset piece that
- 17 has been reconciled with the banks, custody banks, and
- 18 with the DCOs, and from that they put together the
- 19 elements of the segregation calculation that Gerry
- 20 showed very well in his presentation.
- One piece that is not happening is any kind
- 22 of independent reconciliation between, you know, what

- 1 the liability is as it states through the DCO, and what
- 2 the assets are as they are happening, you know, sitting
- 3 in the depository. Everything at the moment is
- 4 happening within the FCM.
- 5 So I think the proposed customer protection
- 6 model is to have that done centrally, whether it's by
- 7 the CFTC themselves, by the NFA, or the other SROs, or
- 8 by some other body. And those four elements need to be
- 9 provided in order to fully independently verify that
- 10 the funds are properly protected.
- 11 Then, what you are going to have is a
- 12 centrally reconciled view of the liability, of the
- 13 asset, and a clear indication on each FCM as to the
- 14 amount of cushion that they've got in their
- 15 segregation, the ability to put up alerts and
- 16 thresholds depending upon what it is that is felt
- 17 necessary.
- 18 All of those technology components exist
- 19 today. These reconciliations are all happening on a
- 20 daily basis. Some of them are happening on a real-time
- 21 basis. All of them are happening at least on an end-
- 22 of-day batch basis. What is not being done is they are

- 1 not being done consistently using consistent formats.
- 2 Some firms will be doing part of it manually. Some
- 3 firms may have automated all of it, but there are
- 4 different ways of getting the data from the different
- 5 DCOs even, certainly different ways of getting data
- 6 from the different depositories and from the foreign
- 7 firms.
- 8 So the complexity comes with trying to bring
- 9 together things are happening that are happening in a
- 10 different light, and that is something where I think
- 11 the industry could help by setting standards. A lot of
- 12 standards have already been set by FIX and by FpML and
- 13 other institutions like that.
- So putting together some kind of standard,
- 15 and a requirement to confirm, would give us the ability
- 16 to put all of this data into a central location and
- 17 build the big system that Chris was talking about.
- I don't believe that that big system is as
- 19 huge as people are expecting. You know, a lot of those
- 20 components already exist, and it is simply a case of
- 21 repurposing them to act as a central system rather than
- 22 to act as an individual system for each bank.

93 The only additional notes -- a lot of this 1 applies equally to the segregated and to the foreign secured protection. The complexity with the foreign secured comes with just the variety and number of different institutions that would have to provide this information, and, as well, the point that Mike made, that in many cases these were affiliates who were providing on behalf of the -- you know, their counterparty in the U.S. 10 and how far down the chain do you want to go 11 with that relationship. 12 Most of these report details, to reiterate, 13 they are already in place. Some of them are being introduced as part of gross customer margin. And it is 15 not a big change, I believe, for the industry to have 16 these provided to a central location. 17 Thank you. 18 COMMISSIONER O'MALIA: Some of the challenges 19 on this 30.7, though, are how do you make that work? I 20 mean, people pointed out, I mean, just by jurisdiction 21 you are going to have challenges. 22 MR. GREEN: You are certainly going to have

- jurisdictional challenges, and particularly as you go down the chain it is very hard for somebody in the U.S. to be able to enforce that without at least some kind of cooperation. I don't know how many depths of relationship people have got. Mike was saying that 5 his UK entity is the view into the rest of the world. I don't know if the UK then goes to Singapore, which then goes to Hong Kong, which then goes to Korea. know, tracing that all the way back is difficult from a legal perspective, not from a system perspective -- all 10 11 of the data and the information is there -- but I'm not sure how you would be able to get that going all the 12 13 way through from the jurisdictional.
- 14 COMMISSIONER O'MALIA: All right. We did not
- 15 have your presentation beforehand, so it's not in the
- 16 packets, and nor is it on the website yet, which is the
- 17 venue in which we are trying to provide all of the
- 18 material. Both Alun and Gerry, do you have any
- 19 objection to us putting your presentation on the
- 20 website? You put some numbers in there --
- 21 MR. CORCORAN: We put some sensitive company
- 22 data in there that -- let me talk to our General

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1	Counsel first.	
2	COMMISSIONER O'MALIA: Fair enough.	
3	MR. CORCORAN: Thank you.	
4	MR. GREEN: Yeah. I have no objection.	
5	MR. KENNEDY: But, Gerry, it is sort of	
6	already in the public domain, I would note, you know,	
7	because probably somebody was Twitter feeding it or	
8	something up there.	
9	(Laughter.)	
10	MR. CORCORAN: I'm just covering my butt.	
11	(Laughter.)	
12	COMMISSIONER O'MALIA: Maybe you can check	
13	that box at lunch.	
14	MR. CORCORAN: It's public information, so	
15	let me just check. But I am certain it will be okay.	
16	COMMISSIONER O'MALIA: Okay. But you	
17	Alun, you had no objection?	
18	MR. GREEN: No objection.	
19	COMMISSIONER O'MALIA: All right. We will	
20	circulate it, and we will try to have his presentation	
21	put in your decks on your table by the end of by	
22	lunchtime.	

96 Chris? 1 2 MR. DURKIN: Chris, I suspect what has been bad for the futures industry has been all right for your business. MR. SCHELLHORN: Well, it has been very busy. That is for sure. We certainly haven't been at a loss for things to do the last week or so. And my colleague who has been on a speaking tour is the brain -- he has been the brain trust, so it has been interesting. 10 thank you, Chairman Gensler, and Commissioner, for 11 inviting us to speak. What I would like to do is talk a little bit 12 13 about the role that Confirmation.com played in uncovering the PFG Best fraud, and how Confirmation.com 15 can be used going forward to continue to protect investor funds and uncover or deter fraud. 17 As background, Confirmation.com is the 18 creator and patent holder for secure online audit 19 confirmations. My colleague and the founder of 20 Confirmation.com, Brian Fox, a CPA who worked for both 21 Ernst & Young and PricewaterhouseCoopers in the early '90s, recognized that not only was the paper and fax 22

- 1 process for audit confirmations inefficient, delivering
- 2 confirmations back to the auditors four to six weeks
- 3 after a request was made, he also recognized that the
- 4 paper process could be easily manipulated by fraudsters
- 5 looking to steal or misuse the cash from the businesses
- 6 they ran and the cash provided by their investors.
- 7 Twelve years ago, Confirmation.com created
- 8 the first secure online clearinghouse for audit
- 9 confirmations, which now allows auditors to receive
- 10 confirmation requests back in under 60 seconds and has
- 11 been effective in uncovering multiple confirmation
- 12 frauds -- namely, the PFG Best fraud, as well as
- 13 others, including a U.S. listed company fraud and many
- 14 of the Chinese company listed reverse mergers frauds.
- 15 Each year, Confirmation.com processes more
- 16 than \$1 trillion in confirmation data, processing
- 17 millions of confirmations for more than 10,000
- 18 regulatory bodies, external audit firms, and internal
- 19 audit departments. With access to thousands of banks
- 20 through our network, 70 of the top 100 banks respond to
- 21 confirmations through Confirmation.com, to include 19
- 22 of the top 20 U.S. banks, as well as the U.S. Federal

- 1 Reserve Bank, which launched our service last year.
- 2 Twenty-five banks, including such names as
- 3 Bank of America, HSBC, Citizens Bank, BB&T, SunTrust,
- 4 have mandated the use of Confirmation.com and won't
- 5 respond to confirmations sent to them any other way.
- 6 Every top 100 accounting firm in the country sends
- 7 confirmation requests through our service, and we are
- 8 endorsed by the American Bankers Association as well as
- 9 being a preferred provider of electronic confirmations
- 10 for the American Institute of CPAs.
- In fact, one note -- 18 of the companies
- 12 represented by attendees here today are users of our
- 13 services, either requesters, responders, or clients.
- 14 Confirmation fraud, by way of background, dates back
- 15 100 years to McKesson & Robbins' fraud which was first
- 16 recorded -- which was the first recorded confirmation
- 17 fraud.
- 18 Within the last 10 years alone, we have seen
- 19 more than 40 public company frauds involving mailed and
- 20 faxed audit confirmations. Included are the 14-year
- 21 Olympus fraud which cost investors more than \$4-1/2
- 22 billion in market cap value and involved individuals at

- 1 three different banks who intentionally responded
- 2 falsely to audit confirmations.
- Parmalat, which fabricated a \$4.9 billion
- 4 bank account and concealed it for 10 years and cost
- 5 investors 97 percent of their shareholder value in less
- 6 than a week, along with many others such as Refco,
- 7 Ahold, Kmart, and the majority of reverse Chinese
- 8 merger frauds, like Sino-Forest and China-Biotics.
- 9 Our solution caught the PFG Best fraud, and
- 10 if used, even on a monthly basis, could have resulted
- 11 in uncovering the MF Global situation.
- 12 Ideally, though, the mandatory use of our
- 13 service would significantly --
- MR. KENNEDY: Chris, can I just ask, is that
- 15 Refco the Refco that we sometimes talk about in the
- 16 futures world?
- 17 MR. SCHELLHORN: Yes.
- 18 MR. KENNEDY: So it had confirmation fraud.
- MR. SCHELLHORN: Yes.
- MR. KENNEDY: Not around segregated accounts
- 21 but around bond confirms with the auditors. Is that
- 22 what that said?

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1	MR. SCHELLHORN: That's correct.	
2	MR. KENNEDY: Okay. Thank you.	
3	MR. SCHELLHORN: Confirmation fraud happens	
4	one of two ways the fraudster gets someone at a bank	
5	to intentionally respond to the auditors with false	
6	confirmation information, which happened at Olympus	
7	where individuals at three different banks	
8	intentionally provided false and misleading information	
9	to auditors, or the fraudster controls the location	
10	where the confirmations are sent, making it look like	
11	the bank responded, which is what happened with both	
12	the PFG Best and Parmalat confirmation frauds.	
13	Most auditors today don't utilize the full	
14	capability of our service, because most auditors still	
15	send confirmations just once a year.	
16	Confirmation.com's full capabilities have been used to	
17	provide confirmation responses in less than 60 seconds,	
18	and we have users who provide confirmation responses as	
19	frequently as five times per day through electronic	
20	interfaces.	
21	We have long been advocates for sending	
22	confirmations more than just one more time per year,	

- 1 because doing so can be significant -- can be a
- 2 significant deterrent to fraud, and at the very least
- 3 reduce the timeframe that fraud could occur, thereby
- 4 potentially limiting investor losses.
- 5 Our service is a cloud-based solution, where
- 6 both the requester and responder can self-register,
- 7 begin to use the service almost immediately, with no
- 8 hardware or software to install or maintain. Because
- 9 most banks don't prioritize audit confirmation
- 10 responses until perhaps today, we provide three levels
- 11 of solution to banks. The first level has the ability
- 12 to push or request data from banks we have not
- 13 registered -- who have not registered with our service.
- 14 The second level -- registered banks -- to
- 15 literally begin using the service today, the day they
- 16 register, until they are able to allocate the IR
- 17 resources necessary to tie into the Confirmation.com
- 18 platform.
- 19 And the third level, which is a secure FTP
- 20 for automated confirmation responses. This third level
- 21 integrates with banks' legacy systems, allows the banks
- 22 to electronically provide confirmation response data

- 1 through Confirmation.com to auditors. And we have
- 2 documented a data communication standard for
- 3 confirmations based on the work that we have done with
- 4 some of our partners.
- 5 While many people in the room would assume
- 6 that each person working for a public accounting firm,
- 7 internal audit department, or outside regulator, has
- 8 honest intentions because of their fiduciary role to
- 9 the public. What probably isn't a surprise to others
- 10 is that with hundreds of thousands of individuals
- 11 having used our service over the last 12 years, we have
- 12 had attempts where those with fiduciary role tried to
- 13 take advantage of the technology to gain unauthorized
- 14 access to private financial data.
- One can only guess at their motives --
- 16 curiosity, accident, knowledge for personal responses.
- 17 But access to private financial information must come
- 18 with certain controls to mitigate unauthorized access.
- 19 With these controls, most banks' legal counsels won't
- 20 allow for the release of private financial information.
- 21 This is primarily because, absent such approval, the
- 22 bank would have no way to determine that the auditor is

- 1 making a request on an entity which is actually under
- 2 the auditor's purview where the auditor has the proper
- 3 authorization to provide that private financial data.
- 4 Without a mechanism for verifiable
- 5 authorization from the bank's client to the bank, it
- 6 would be easy for someone to gain unauthorized access
- 7 to private data. To alleviate this concern for the
- 8 banks, Confirmation.com's system provides a patented
- 9 mechanism for proper authorization by the client to the
- 10 banks for the release of the information based on the
- 11 bank's internal legal requirements. This has allowed
- 12 us to be successful in blocking unauthorized
- 13 individuals from gaining access to private financial
- 14 information.
- Based on the unique needs of the auditors,
- 16 Confirmation.com's service can be configured to the two
- 17 extremes, where in one case the client approval must be
- 18 given on every request, or on the other extreme where a
- 19 single initial approval is provided, allowing the
- 20 auditor to send confirmations any time, as often as the
- 21 auditor would like, which is the option that we see is
- 22 needed with the solution being discussed here today.

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While a balance in isolation won't identify 1 fraud or the misuse of funds, Confirmation.com's system can be enabled to automatically match confirmation response data to third party data to ensure accuracy. This capability, in conjunction with parameters that can be set to trigger flags for auditors which identify anomalies occurring outside, learn standard deviations, could indicate possible fraud or unusual account activity. 10 We certainly understand and recognize what is really needed is to restore investor confidence. 11 12 Confirmation.com has been working on the solution you seek, we think for the last decade. With millions of 13 confirmations to identify, multiple frauds is proof of 15 the success we've had. And the ultimate solution that the market 16 17 desires is the one we have envisioned, the core of 18 which is we believe built today and in use today. 19 solution we would propose is a cloud service that 20 allows for transparency into the cash balances for both 21 the auditors and investors as often as both parties 22 require and is useful to them, that being near

- 1 instantaneous, whether hourly, daily, monthly,
- 2 quarterly, or annually.
- It allows for quick and simple use of an
- 4 integration by all parties which will identify
- 5 anomalies through both predetermined parameters and
- 6 learned standard deviations and provides usable reports
- 7 for analysis by auditors and investors.
- 8 With access to thousands of banks using our
- 9 Level 1 solution, and hundreds of banks, including 70
- 10 of the top 100 banks, the Federal Reserve, are already
- 11 using Confirmation.com's Level 2 service, and Level 3
- 12 solutions, along with more than 60,000 auditors,
- 13 hundreds of thousands of audit companies, and with a
- 14 solution that is also utilized by and beneficial to
- 15 even the smallest of our community bank users,
- 16 Confirmation.com's clearinghouse is an effective, cost
- 17 efficient service through which banks provide clarity
- 18 and transparency into the cash positions of the
- 19 companies being audited.
- I would like to thank the Committee again,
- 21 Commissioner, for allowing us to speak at this panel
- 22 today. We spent the past 12 years focused on catching

- 1 fraudsters and eliminating confirmation fraud through
- 2 the use of an efficient, cloud-based technology. We
- 3 have a proven system in place today, and we are
- 4 prepared to work with whatever group to modify that to
- 5 meet the needs of the CFTC.
- 6 COMMISSIONER O'MALIA: Based on what our
- 7 Director of DSIO said, Gary Barnett, he said this
- 8 24/7/365 view only. Can you provide that?
- 9 MR. SCHELLHORN: We could. I think the
- 10 biggest need is the financial institutions that
- 11 participate to feed that data to us on a regular basis.
- 12 COMMISSIONER O'MALIA: Okay. I'm sorry for
- 13 not knowing this answer, but what is the difference
- 14 between what you are doing and something like Swift?
- MR. SCHELLHORN: My understanding of Swift,
- 16 it is much more granular from a transactional
- 17 perspective as opposed to immediate access to balances.
- 18 COMMISSIONER O'MALIA: The transaction
- 19 itself. Confirming the transaction, yes.
- 20 MR. SCHELLHORN: And we have had some
- 21 conversations with Swift on how we could work together,
- 22 but that was my understanding was theirs is

107 predominantly transactional-based. 2 COMMISSIONER O'MALIA: Okay. That leaves Steve Hurst batting cleanup. MR. HURST: Good morning, everybody. My name is Steve Hurst. I am from the Merchants Data Repository. I can chat for a moment while it is being 6 7 set up. 8 Thank you for the opportunity to be here today. Before I go much further, I would like to 10 introduce my colleague, Kevin Walsh, who is sitting in the back here. Kevin has a great deal -- years of 11 12 experience of running a trading and dealing desk in the custody environment using technology that is well 13 settled in the banking sector. Much of that technology 15 is relevant to what I am here to talk about today. 16 And when we break for lunch, and throughout 17 the afternoon, I hope you will take an opportunity to meet Kevin and engage with him. He has much to offer 19 to the conversation about an independent third party 20 utility. 21 Thank you. 22 Merchants Data Repository is a new,

108 independently operated, third party utility. 2 MR. KENNEDY: Can I just ask, Steve, just because I had to step out for a second -- can I just ask Chris a question about the market confirmation? If you take 2011, or whatever recent data you have, what 5 portion of the accounting profession -- auditing -- I'm sorry, auditing profession uses electronic confirmations as opposed to the paper? You know, 10 years ago, it was all paper, fax, et cetera. And I 10 don't have a sense of --11 MR. SCHELLHORN: We would tell you --MR. KENNEDY: -- where we are. And I should 12 13 ask it, like if they do a thousand audits a year, you know, however you would measure it --15 MR. SCHELLHORN: I understand the question. 16 MR. KENNEDY: -- or do a thousand confirms a 17 year, what does the market now look like, electronic 18 versus paper? 19 MR. SCHELLHORN: Our estimate is that we are still in the very early stages, still pretty well on 20 21 the curve. It is probably no more than 15 percent. 22 MR. KENNEDY: So, you know, well over 85

109 percent is still in the paper/fax world. MR. SCHELLHORN: Correct. MR. KENNEDY: And it was --MR. SCHELLHORN: Moving quickly to electronic, but still -- it is still a long way to go. 5 6 MR. KENNEDY: Okay. MR. SCHELLHORN: Even the firms that -- all the firms that I cited -- the 10,000 firms, the Big 4 that use their service, they don't use it universally for many reasons. But we are getting there slowly. 10 11 MR. KENNEDY: And would it have been two 12 years ago sort of like, you know, it was 98 or 99 percent was still paper and --13 14 MR. SCHELLHORN: Correct. It has really been 15 in the last four years that we have seen a dramatic increase in our --17 MR. KENNEDY: From zero to, you know --18 MR. SCHELLHORN: And what has really driven 19 that are the financial institutions that have come to us and said, "We don't want the paper anymore. 20 21 don't want to deal with the potential risk that exists 22 in paper. We are going to mandate the service. We are

110 going to require that this is the channel that confirmations come to us." MR. KENNEDY: And maybe it's a question for Chris, or I see Dan Roth here, too. What led -- when did NFA get to, you know, this and --5 MR. HEYMEYER: I'll let that Chris answer 6 that question. That's a good question. 8 MR. KENNEDY: All right 9 MR. SCHELLHORN: We began dialogue with NFA about a year ago when they started to introduce the 10 service I want to say back at the beginning of this 11 12 year. MR. HEHMEYER: Which was after MF. And so I 13 think, by a funny exchange that I heard later, John 15 Tamgard had a friend that knew Chris who sent Chris to Dan Roth who sent him to Regina, and then Regina said 17 we ought to try this. 18 MR. SCHELLHORN: That's exactly right. 19 MR. KENNEDY: I knew John Tamgard would be in 20 here somewhere. 21 (Laughter.) 22 MR. SCHELLHORN: He gets the credit for it

111 somehow, right? COMMISSIONER O'MALIA: Can I ask one 2 question? I think you said there are a couple of levels of authority. Does your system allow for banks to just push out this data on -- could it allow for that to be 5 pushed out? MR. SCHELLHORN: It could. We are not -- we are there in a sense. We have a bank that does that today. We would be prepared to do that for as many or 10 as few as would be willing to participate. 11 challenge usually is the financial institutions' 12 technology resources and their availability to support 13 their own projects. So we are -- but we could certainly accommodate that. 15 MR. HEHMEYER: I was just going to comment 16 that gets into a little bit of the complexity of 17 requiring this econ form stuff by rule, because a 18 couple of the banks -- and they are complying quickly 19 -- are having to get their documents in order to be 20 able to comply with this that are seg depositories. 21 is happening quickly, but it is slow. It is just -- it is slower than you would think. 22

112 MR. KENNEDY: But if we were you and we were 1 to do it by rule, then you could have a phased compliance. MR. HEHMEYER: Right. MR. KENNEDY: You could give some -- I mean, there is ways to address it to get it in the rulebooks 6 and then phase it as well, right? 7 8 MR. HEHMEYER: Correct. COMMISSIONER O'MALIA: Steve, I'm sorry. 10 Back to you. 11 MR. HURST: No problem. By way of introduction, Merchants Data Repository was originally 12 created as a trade reporting repository. We think the 13 trade reporting repositories are one of the more 15 important ideas promulgated under Dodd-Frank. If they had been in existence a few years ago at the time of 17 the crisis, some of the problems, like with AIG, might 18 have been averted. We think there are lessons that were 19 learned there that can be applied here. 20 Over the last 18 months or so, Kevin and I have been out in the marketplace talking to a wide 21 variety of market participants. We have met with

- 1 international commercial and investment banking
- 2 companies, market regulators, prudential regulators,
- 3 trust and custody banks, who have an important role to
- 4 play here we think, investment management firms,
- 5 insurance companies, pension plans, sponsors and
- 6 managers, and producers, merchandisers, commercials,
- 7 and non-commercial end users in the agricultural
- 8 sector.
- 9 And one thing became apparent to us very
- 10 quickly, that with all of the data, the transactional
- 11 data that is being gathered by all of the repositories
- 12 that are being set up for all of the different asset
- 13 classes all over the globe, how can you possibly use
- 14 that data effectively if you do not also have access to
- 15 the collateral that is underlying those transactions?
- 16 It is not possible to assess risk on
- 17 transactional data without having access to the
- 18 collateral. And one of the important points that we
- 19 think should be considered here is how while addressing
- 20 these problems you might get a "two for."
- 21 CPSS/IOSCO identified gaps in collateral
- 22 reporting 18 months ago. The Commission held hearings

- 1 and took testimony about the value of creating a
- 2 central repository to collect collateral data that can
- 3 be used for risk assessment, both by the firms and by
- 4 regulators. There is an opportunity now, while we
- 5 address the problems that brought us here today, to
- 6 address that problem as well. And I think it is
- 7 important to keep that in mind.
- 8 We also worried early on that collateral
- 9 considerations could have an impact on the clearing
- 10 mandate. There are institutional investors that have
- 11 become comfortable with having their funds held in
- 12 individually segregated accounts under tri-party
- 13 custody agreements at global trust and custody banks
- 14 that are governed by ISDA/CSAs.
- And in order for them to participate in the
- 16 clearing opportunity that they are urgently interested
- 17 in doing, they have to change their collateral
- 18 protection mechanism from having an individually
- 19 segregated account to having it moved into the system
- 20 that we are all familiar here with futures.
- That has been problematic for some time.
- 22 And, regrettably, as events have played out, the

- 1 concerns they have have been manifested in ways that
- 2 none of us ever imagined. MF Global exposed gaps in
- 3 structures that everybody in this room believed were
- 4 inviolate until quite recently, and Peregrine has
- 5 exposed a dark side of our industry. And this double
- 6 whammy has caused fair- minded people to question
- 7 whether or not we should be entitled to self-
- 8 regulation, and, more importantly, whether -- questions
- 9 are being raised about the fundamental structure of our
- 10 market. And the people that are raising these
- 11 questions are our customers.
- 12 And a year ago, the customers that were
- 13 concerned about this were in Stanford and Greenwich and
- 14 Mayfair and Canary Wharf in London, and today they are
- 15 in Omaha and Minneapolis and St. Louis. And they are
- 16 not investment fund managers; they are producers, they
- 17 are merchandisers, they are commercials, they are
- 18 commercial end users. And they know that there are
- 19 collateral protection mechanisms that are available in
- 20 the market, systems that are embedded in the banking
- 21 system that are available to other investors in the
- 22 derivatives markets that are not available to them.

1	And I am here today to tell you that there
2	are ways in which we could make those systems available
3	to that community immediately. One of the things that
4	I would like to address as we go through the afternoon
5	is whether or not there are ways in which, as Gary
6	said, not waiting, getting started, if there are ways
7	where we could proceed in parallel to test individual
8	collateral segregation programs while the reporting
9	systems that have been discussed by Chris and by my
10	colleague at the end of the table from me confirm it
11	has an impressive system, what Mike is talking about
12	with the portal, all of those things could and should
13	go on as soon as possible.
14	And I'm suggesting that in parallel with that
15	a pilot program should be initiated that would enable
16	individual collateral segregation mechanisms to be
17	tested as well. To put it very simply, there is a
18	structural problem here that is perceived by our
19	customers, and a structural solution is needed.
20	So we are here today to give you some ideas
21	about and a concept for how individually segregated
22	accounts could be brought to market quickly. They are

- 1 a fact of life at most swap dealers. It's the way that
- 2 market works. These systems that exist today are
- 3 clumsy. They are proprietary. They are operationally
- 4 complex. They can be expensive, and the reason for that
- 5 is they are not shared by anyone. Each dealer has its
- 6 own system for managing these accounts.
- 7 We think great things could happen if the
- 8 dealers got together and, instead of competing with
- 9 each other to have the best technology, deployed one
- 10 central platform in one central location, shared the
- 11 cost, and made the services available to their
- 12 customers as the customers perceive it. We don't think
- 13 this is something that should be mandated. We think it
- 14 should be optional from the customer's perspective.
- I would also tell you that the technology
- 16 alone is not going to be enough. There will need to be
- 17 other things to address the loss of trust that has
- 18 occurred in the industry, and we think having a central
- 19 venue to house this platform would have several
- 20 advantages. We have central venues for trade execution
- 21 today. We have central venues for clearing. We will
- 22 soon have central venues for post-trade reporting. Why

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not a central venue for protection of customer funds? We think those -- the attributes listed would serve us well. They would encourage transparency, best practices, standardized systems, and lower costs. And we think having a neutral intermediary, providing a central venue, would facilitate those needs. 6 We also think that there is a way to use a central venue if organized by the industry and supported by the industry to test the insurance markets. When you start getting into the details of 10 the insurance issue, the central question is, what is 11 the risk profile that is exposed to the market. 12 same way that every FCM looks at a customer and tries 13 to assess risk, the insurance markets are going to look 15 at it the same way. 16 They will look at the risk presented by a 17 central counterparty for clearing differently than they 18 would a collection of FCMs coming together to provide 19 an insurance solution that is built upon a technology 20 solution. And I would encourage you to think about 21 insurance in this capacity. 22 So we have all talked about the landscape

- 1 today. I am not going to dwell on that, other than to
- 2 say that the tri-party custody environment in the swap
- 3 market uses technology that is well embedded, broadly
- 4 distributed, and has been tested in a real-time
- 5 environment and that technology is available today.
- 6 We are proposing to deploy that technology,
- 7 working cooperatively with the trust and custody banks,
- 8 using the same systems they use to facilitate the tri-
- 9 party custody model, in a single purpose entity
- 10 operated by a neutral third party, organized by this
- 11 industry.
- We think that FCMs have the relationships
- 13 with the customers. It should be FCMs that provide
- 14 this service to their customers, and we think the
- 15 customers ought to have a choice as to whether or not
- 16 they do business in the traditional model or whether
- 17 they use a new third party service to enable them to
- 18 hold their funds in an individually segregated bank
- 19 account.
- The service will be able to maintain a secure
- 21 database of portfolios that is sortable, reportable,
- 22 and available to customers and regulators addressing

- 1 some of the issues that Alun discussed in terms of
- 2 standardizing process and keeping the parameters
- 3 consistent.
- 4 We have addressed the data gaps that were
- 5 referenced by the CPSS/IOSCO report more than a year
- 6 ago. You'd give the customers that want the ability to
- 7 hold their money in a bank account the ability to do
- 8 so, and there would be a transparent view of the funds
- 9 on deposit at this facility that would be available to
- 10 customers, to FCMs, and to regulators.
- The key features of our proposal are that
- 12 this is a service bureau for the FCM community. It is
- 13 the FCMs that will make this service available to their
- 14 customers as they see fit. We are proposing a utility
- 15 model. This entity would undertake no other
- 16 activities. It wouldn't undertake any risk. It would
- 17 exist for one purpose and one purpose only, and that is
- 18 to manage the accounts of the customers for the FCMs.
- 19 The accounts would be held at custodian banks
- 20 that are settlement banks of the DCOs. This would be a
- 21 regulated entity with a rulebook, subject to CFTC
- 22 oversight. The rulebook would supplant the control

- 1 agreements that are common with custodians in the over-
- 2 the-counter market. The custodians would exercise
- 3 absolutely no discretion in managing the account. They
- 4 would be bound by the rulebook, and the rulebook would
- 5 be well understood and available to customers.
- The FCM business model would be preserved.
- 7 The FCMs would remain as the clearing member. They
- 8 would remain the primary face for the customer. They
- 9 would retain control over the margin requirements and
- 10 position limits that are set when they bring in a new
- 11 customer account. They would simply outsource the
- 12 managing of the custodial accounts and the development
- 13 of the technology to a new, independent entity. It
- 14 would be a shared outsourced solution that would
- 15 leverage existing custody infrastructure.
- 16 This is a simplified version of the way
- 17 business has been conducted in our industry for years.
- 18 We have two customers that are conducting futures
- 19 transactions through an FCM, the funds held in a
- 20 collateral pool, an omnibus account that is segregated,
- 21 and cleared at a clearing organization.
- The model we are proposing is shown here.

- 1 Backing up, there are your two customers using the
- 2 traditional model; those same two customers are at the
- 3 top of this slide. They are conducting their business
- 4 the way they always have. But customer three shown
- 5 here has opened an account in the customer's name, held
- 6 by the repository, at a trust and custody bank that is
- 7 also a depository of the clearing organization that is
- 8 going to undertake to clear the trade.
- 9 The clearing organization would hold a
- 10 separate account at the same financial institution. As
- 11 margin is called for to support the trade by the DCO,
- 12 one account - the DCO account -- calls for money from
- 13 the customer account inside the repository which is
- 14 facilitated by a book entry transfer in exactly the
- 15 same way that margin moves in the over-the-counter
- 16 markets today.
- 17 This is nothing new. This technology is
- 18 available. It can be deployed easily. I shouldn't say
- 19 easily. It can be deployed without having to invent
- 20 anything new. It is a matter of implementing the will
- 21 and getting the job done.
- In an even more simplified process, again, we

- 1 have the repository at the bottom of this slide. Here
- 2 it is in the center. You have the client of the FCM
- 3 that is permissioned by the FCM to use this new
- 4 facility to hold its funds. The FCM provides the
- 5 customer with access. The customer opens the account at
- 6 the repository. As the DCO calls for margin, the
- 7 repository allocates funds to the DCO's account. As
- 8 the DCO pays margin, the flows work in reverse. All
- 9 accounts will be held at leading trust and custody
- 10 banks that are also DCO repositories. And the
- 11 relationships and responsibilities between customers,
- 12 custodians, the FCMs, and DCOs will be defined in a
- 13 rulebook approved by the Commission.
- 14 For end users, having an independent neutral
- 15 third party holding the account will be helpful in
- 16 addressing the bankruptcy issues. Structural
- 17 protection will be provided, which will address the
- 18 concerns that many customers are raising today. The
- 19 funds would be held on deposit at leading trust and
- 20 custody banks, and the rulebook would define rights and
- 21 responsibilities.
- The funds on deposit would be completely

- 1 transparent, both to customers via established banking
- 2 platforms and easily verifiable by FCMs and regulators.
- 3 For the FCMs, the benefits here are restoring trust and
- 4 confidence in the market. We have a structural
- 5 problem. This addresses that problem with a structural
- 6 solution.
- 7 The FCMs would maintain the customer
- 8 relationships, continue to enjoy their access to
- 9 clearing, be able to provide a full segregation option
- 10 for customers that are willing to pay for it, and
- 11 enhance their existing business models. We think there
- 12 are cost efficiencies here that could be realized by a
- 13 cooperative effort amongst like-minded firms that
- 14 leverage existing custody platforms, and the result
- 15 would be restored trust and confidence in our markets.
- 16 In conclusion, I would simply say that my
- 17 roots in this industry come out of the agricultural
- 18 industry. I started out years ago trying to create new
- 19 competition in this industry by launching a new central
- 20 venue for trade execution. We took the old Merchants
- 21 Exchange -- some of you will remember -- had it
- 22 designated as a contract market, and had a go.

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It didn't work out well for us, but we 1 learned a lot. But our roots are in the agricultural sector. The people that I have my best contacts with, and my organization has its best contacts with, are in the agricultural sector. Those people don't understand 5 how this happened. They view it as structural problem, and they want to see a structural solution implemented 8 now. I have been working on this for 18 months. We - - Chairman Gensler, you and I have never met. For 10 us to get started doing what we want to do, it is not 11 12 We need a safe harbor in which that complicated. 13 customers -- and they are out there right now -customers can test the model that I am proposing, where 14 15 they could open up an account, working with their FCM 16 and with participating clearinghouses, and with brokers that are also -- we have a handful of brokers that 17 18 would like to test this as well, where they could 19 actually put a trade through and not have to worry 20 about being assessed an excess margin for putting 21 something through that might be considered to be 22 unmarginal under the rules, where the brokers don't

- 1 have to worry about being hit with some sort of
- 2 penalty, where the customers know that the CFTC is
- 3 involved in this.
- 4 And you will see in the testimony that was
- 5 delivered yesterday to Congress, the National Grain and
- 6 Feed Association is calling for a pilot program. I
- 7 would urge you to consider letting us implement that
- 8 pilot program today, and let us proceed in parallel
- 9 with the other excellent programs that are obviously
- 10 moving forward right now.
- 11 That's what I am here to ask for today, and I
- 12 would be happy to answer any questions over lunch or
- 13 through the rest of the afternoon.
- 14 COMMISSIONER O'MALIA: Thank you. I asked
- 15 Steve to come because he does have obviously a
- 16 different model. This is not a substitute for any of
- 17 the technology solutions that we have been focused on
- 18 on the previous speakers, but it does warrant some
- 19 consideration in reevaluating our futures -- our
- 20 intermediary model.
- I have a couple of questions, though. Is
- 22 this utility contemplated in the CEA? I mean, we

127 require money to be held, customer money to be held in certain accounts. Would we need to change the rules to accommodate this? MR. HURST: Yes. COMMISSIONER O'MALIA: Okav. MR. HURST: And I might add, just to be 6 complete, data repositories were envisioned, but not 7 8 data repositories for collecting collateral data. think that's a relatively small change. 10 There is nowhere in the CEA contemplated anything close to an entity that would actually hold 11 and manage customer funds, and I think this entity 12 13 would probably need to be duly regulated as a bank, in cooperation with SEC. So there is a banking function 14 15 here, and there is a repository function here. And I 16 think we are going to need to proceed carefully, but I don't think we have the time to wait for all of the 17 18 rules to be implemented, which is why I am proposing 19 the pilot program and a safe harbor environment, so 20 that the rules could be addressed while we test the 21 model. 22 COMMISSIONER O'MALIA: Let me just, the long

128 pole in the tent on this one is bankruptcy protection. 2 MR. HURST: Correct. COMMISSIONER O'MALIA: Does this protect you from a fellow customer failure? And what about pro rata distribution? 5 6 MR. HURST: As Mike said, there are a host of really smart bankruptcy lawyers that are looking at this and other models. My basic point, to answer your question, is that having a neutral, independent third party holding the funds I think will be very beneficial 10 11 in that analysis. And I would also point out that 767(h) of the Bankruptcy Code, and the Part 190 rules, 12 13 were tightly drafted to take into account the types of entities that existed at that time. There were no 15 repositories, and there was never a facility like this. So I don't think the Code would apply, and I think 17 there is a lot of advantage here in addressing that problem and having a neutral third party entity. 19 COMMISSIONER O'MALIA: Well, let me just --20 my only concern with bankruptcy is you don't want to 21 throw customers into an untested, uncharted solution --22 MR. HURST: Correct.

129 COMMISSIONER O'MALIA: -- that courts tie up

- 1
- for months and months. We don't ask -- ask any of the
- customers in Europe about -- in Lehman or in MF -- how
- they are faring. And to have uncertainty in bankruptcy
- 5 is probably the worst fate known to man in terms of
- getting your money back.
- So not that we shouldn't consider this model,
- but I just want to make sure we solve for the tough
- 9 questions.
- 10 MR. HURST: I understand, and I am -- what I
- am suggesting to you is the way to do that most 11
- 12 efficiently is for customers that are willing to take
- the risk that you are addressing there in a pilot 13
- program environment for a short period of time with a
- 15 limited amount of capital at risk. That is going to be
- the best way to give the bankruptcy lawyers what they
- 17 need to provide that level of certainly.
- 18 COMMISSIONER O'MALIA: And you brought up the
- 19 National Grain and Feed Association. And I -- they
- 20 testified yesterday in the House Ag Committee.
- 21 have also sent us a letter that I will have -- that I
- 22 ask be put in the record. And as has the National

130 Introducing Brokers Association, who also have a letter, we will include that in today's kind of meeting record as well that I will give to the Reporter. MR. HURST: And those are the letters that describe the segregation regime that they would prefer 5 6 COMMISSIONER O'MALIA: Yes. MR. HURST: -- and the pilot program? COMMISSIONER O'MALIA: Yes. This doesn't have their full testimony from yesterday, but it talks 10 about focusing on a technology -- kind of addressing 11 the narrow -- they had a whole range of --12 13 MR. HURST: Right. COMMISSIONER O'MALIA: -- solutions that they 14 15 were looking for in terms of customer protection. But in terms of technology, they are very supportive of 17 developing a technological verification solution. 18 Believe it or not, we have actually completed 19 all of the presentations on time, which means we are 20 going to break for lunch. But I think I would -- Cliff 21 has been sitting over here and has some thoughts. To kick things off, just to whet our appetite for this 22

131 afternoon's discussion, I thought I would look to Cliff to raise some questions that we ought to contemplate. MR. LEWIS: And I realize it is because I am so soft spoken and modest in my views. But I guess, you know, the first thing I would just say -- and 5 others on the Committee obviously can speak to this -you know, we actually, as a custodian, we have talked a lot about custodians -- and, obviously, our customers are facing the challenge of being forced into the 10 clearing regime, just as the clearing regime has been proven to be broken. 11 12 So if you are asking about feedback from the institutions that manage American savings and 13 retirements, they are petrified. And I would say 15 fairly so, because the simple point and the test that I would ask -- and, you know, we have all been in the 17 industry together, most of us have known each other for 18 30 years - - is would in fact the various debacles have 19 been solved or prevented through the mechanisms which 20 we are discussing today so far? 21 And the answer, on the whole, is no.

talking Refco, talking Lehman, talking MF, talking

- 1 Peregrine. Now, is there a panacea for all of the
- 2 problems? I mean, the answer is obviously not, and
- 3 there are some things -- you know, the answer to your
- 4 question on obviously we think tri-party custody should
- 5 be allowed in the U.S. The reason -- what Steve was
- 6 talking about is because the CFTC prevents it by rule.
- 7 Elsewhere in the world it is allowed.
- 8 Does it solve the bankruptcy problem? It
- 9 mitigates it. It doesn't solve it. It would prevent
- 10 the fraud problem. But so, I'm not suggesting anything
- 11 is a panacea, but I think what we need to think about
- 12 is sort of in the context of this requirement and the
- 13 timeline you guys voted, so it's out, we've got -- you
- 14 know, the train has left the station, my clients, on a
- 15 rolling schedule, end of next year -- end of next year
- 16 -- are going to be clearing a huge amount of product.
- 17 They have fiduciary responsibilities,
- 18 including criminal penalties, to their investors in
- 19 terms of how to deal with this system. And, I mean, I
- 20 feel for the FCMs, not -- but that is the issue we
- 21 should be dealing with. And the fact that they are
- 22 right it seems to me to be the fundamental question.

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So let's -- I would just suggest that as we 1 address this, we actually think about the various real problems that we have encountered -- and I enumerated the four biggest examples. We have a problem of fraud. We obviously have a problem -- sorry to be indiscreet, Chris, but we obviously have a competence problem. I know as a banker I now, as one of the senior guys at State Street -- I sign an agreement which allows -which makes me criminally and financially liable if we 10 screw up. There is a claw back, the famous claw back 11 stuff. 12 Well, you know, one of the questions I've got is, hey, what are the consequences for some of the 13 things we have seen where people clearly were not doing 15 what they were supposed to do? So fraud is one issue. 16 Then, I think there is the issue of 17 bankruptcy. And, you know, if you are asking that 18 America's savings be forced, not voluntary as it has 19 been with futures up until now, but now forced into 20 this structure, I think you need to have an answer to 21 the people who hold America's savings, as to how in the

world you are going to protect them in the event of a

- 1 bankruptcy.
- I think the third thing that you need to look
- 3 at, obviously -- and this is a general issue about this
- 4 - is operational efficiency. You know, one of my
- 5 smartest and biggest clients is sitting to my right,
- 6 and, you know, I can defer to Supurna about the
- 7 operational complexity of this. The Commission has
- 8 taken this to the -- into account in terms of the
- 9 phasing.
- But, you know, again, this is not a simple
- 11 thing. The costs are not modest, and, indeed, in some
- 12 cases, you know, the costs may outweigh the benefits
- 13 for some of the products that are used today, but, fair
- 14 enough, if it's transparent.
- I also think there is another hidden point in
- 16 all of this, too, which is pretty straightforward,
- 17 which is, you know, the process of market change
- 18 obviously hinges on incentives. And, you know, the
- 19 reason why some structures -- for example, tri-party
- 20 custody -- are used is because of the perception.
- 21 There was a successful lobbying campaign at the CFTC
- 22 that said this would limit the profitability of FCMs.

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- CFTC, in its wisdom, well before any of you 1 there said, "Okay. That's more important than giving customers the choice of avoiding the kind of Peregrine problem." And I think that all of those sorts of issues need to be on the table. I think Dodd-Frank, you know, lays some of these principles out very 7 clearly. 8 But it is the level of detail that is really going to be required to make some of these things work. 10 And, unfortunately, I don't think there are any simple 11 answers. But let's look at the -- at least look at the fraud question, let's look at the bankruptcy question, 12 13 let's look at the operational efficiency question, and I think we also have to look at the conflict of 15 interest questions, honestly, both on the part of the regulators and the self-regulatory bodies, and,
  - 19 And I would argue this is probably the

have seen that there is an inherent conflict.

17

- 20 biggest thing that would scare me is the conflict
- 21 inherent with institutions that are both major market-

frankly, in terms of the industry, because I think you

22 maker participants and customer clearing. And it is

- 1 that risk of operating both their prop accounts and
- 2 their customer accounts.
- 3 And I think if you look at the Lehman
- 4 problem, and if you look at the MF problem, that was
- 5 really at the heart of it. I suspect that will be part
- 6 of what was going on at Peregrine, too, in the end. It
- 7 is very easy to step over the line, given the current
- 8 model which allows you to bundle these two activities.
- 9 And I would also, by way of -- you know, to be finally
- 10 provocative, I think the initial steps on swap clearing
- 11 aid and abet a bigger danger from those conflicts than
- 12 existed previously.
- So, in fact, in terms of the detailed
- 14 implementation to date, we are worse off now than we
- 15 were pre-crisis.
- 16 Sorry if I was too mild mannered, Scott.
- 17 COMMISSIONER O'MALIA: No. Thank you. We
- 18 are going to let that just sit on the floor for a
- 19 while. We are all going to go to lunch, and we are
- 20 going to have this discussion.
- 21 For the TAC members and the panelists, we
- 22 would like to continue this discussion downstairs.

137 Take the escalator down. You will be directed into where lunch is being provided. And then, we will be back here at 1:30 to have -- to complete Cliff's thought and to have everybody else give their thoughts on technology solutions, broader solutions, and how we 5 6 fix this thing. So I appreciate everybody's participation today. Thank you to the panelists that were able to deliver on time a lot of good ideas. So thank you very 10 much. 11 (Whereupon, at 12:38 p.m., the proceedings 12 recessed for lunch.) AFTERNOON SESSION 13 COMMISSIONER O'MALIA: Let's get started. We 14 15 have lost some. 16 The rest of this -- you guys will get a kick 17 out of this. I just did a CNBC Live, and they had a 18 technical difficulty and that got dropped halfway 19 through it, so -- (Laughter.) -- clearly technology is 20 not perfect. And I got my first Santelli rant, so I 21 got -- Santelli interjected. He is solving using technology. Why we hadn't done it earlier. 22

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And obviously there is no -- you know, that
 1
    was -- we've got a guy with a technology solution
    today. You know, what is fascinating -- and I think
    about it when I see people like Chuck and obviously
   Bryan and Supurna all using -- and some of the other
    technology firms here are all driving technology in
    this market, and with what ICE is doing to make
   electronic markets globally, what CME does with the
    Globex system, is utterly amazing. And obviously we
10
    can do so much more with technology. Supurna has,
11
    obviously, clients all over the world that she has to
    serve and document as a -- you know, where her firm has
12
13
   put money and where their funds are and how they are
    going to protect them. Everyone -- John has had
15
    clients, Chris has had clients, Gary had clients.
    all of these -- and all of these are technology-based
17
    solutions going forward.
18
              So I think the consensus, obviously, today
19
   was it can happen, it can happen now, and we have to
20
   move forward on it. I think what is really important
21
    is to focus on what the solutions and some of the
    nitty-gritty -- there are some questions here I have
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139 about, is it a push or a pull for this data? Does it matter? What about cyber security? Are we opening holes in bank -- to create bank exposure that other people can use to get access? Not only do we have to protect customers from fraud, we also have to protect them from the next fraud. And that is a technology-based fraud, that's a cyber threat, and we need to think about that as well. So I hope, you know, can do away with the fax machines, we can do away with the post office boxes, but the next 10 11 threat is obviously going to be a cyber threat or 12 something like that. 13 So as technology moves and innovates and we

- 14 use better protections -- and, Alun, you know, these
- 15 are kind of in your wheelhouse, and, Chris, you as
- 16 well. How do we use technology to protect against
- 17 other technological threats going forward?
- So these are some of the questions that I
- 19 hope to have. I really want to have the experts at the
- 20 table. I have had my -- I have been able to ask
- 21 questions, and the Chairman has asked his questions.
- 22 So I want a free- flow discussion among the experts. I

- 1 will call on Gary next to get us started this
- 2 afternoon. He has been very patient all morning
- 3 without the light going on.
- 4 So I am going to -- you know, let's recognize
- 5 -- let's have a discussion. I will just sit here to
- 6 recognize people and kind of maybe refocus it a little
- 7 bit and drive it. But so those are some of the
- 8 questions I have. How do we get -- how are we actually
- 9 going to implement it, broad framework? Gary, please.
- 10 MR. DeWAAL: Thank you. And, again, it is
- 11 always enjoyable, and I think this is one of the very
- 12 useful forums that the Commission hosts. And so thank
- 13 you, Scott, for hosting this and being such a, you
- 14 know, diligent expediter of these discussions.
- 15 You know, again, I think some of you have
- 16 heard me say this in the winter -- the winter TAC, I
- 17 forget whether it was in February or March -- heard
- 18 about these ideas, listening to these ideas about daily
- 19 reconciliations occurring at some SRO. In fact, we do
- 20 that every day in our JV and China.
- 21 SIPIC (ph) Newedge, under the auspices of
- 22 CSRC, is a member of the China Futures Margin

- 1 Monitoring Center, and every day we do today what is
- 2 being suggested for the United States. Every day we
- 3 provide records to CFMMC related to the equivalent of
- 4 our segregation calculation, and we provide backup
- 5 access to documentation.
- In fact, in China, it is the CFMMC that sends
- 7 out customer confirmations. It is not the brokers
- 8 themselves, interestingly enough. That's not something
- 9 I would recommend adopting, but that's how far the
- 10 system goes there. And every day the depositories
- 11 where we have our clients' funds provide access to
- 12 CFMMC. And every day CFMMC does a reconciliation
- 13 between what we say we are supposed to be segregating
- 14 for our customers versus what the depositories say they
- 15 are holding.
- 16 And, again, it is a far, far less complicated
- 17 system. The options of where we keep our money are far
- 18 less advanced, and so you just can't take that system
- 19 and transplant it here easily. But in fact, as
- 20 Commissioner Chilton suggested, we can look abroad and
- 21 see this system working every day as it has been for a
- 22 number of years, because, unfortunately, China

- 1 experienced the same type of issues as MF Global and
- 2 Peregrine prior to 2006. And that's why CSRC ordered
- 3 the creation of CFMMC.
- It is an entity owned by the four exchanges
- 5 in China. We did make a submission back in March to
- 6 the Commission. We included -- and it's online, I
- 7 checked it yesterday -- both in Chinese and English
- 8 there's a presentation of CFMMC describing this system
- 9 in our cover letter. So I do recommend that as part of
- 10 a study of the system that everybody who is looking at
- 11 this actually look at a system that is today working
- 12 every day. So it is not theoretical; it's actual.
- 13 The other thing that I think is very, very
- 14 important as this debate goes forward -- and, again,
- 15 firms like Newedge, and certainly I believe all of the
- 16 top 10 firms holding customers' segregated funds, are
- 17 combined broker-dealer FCMs.
- I am very, very concerned about any system
- 19 that only looks at one side of the ledger. Right now,
- 20 we have five potential buckets for customer funds,
- 21 three on the futures side, two on the securities side.
- 22 And I think that any solution that only solves half the

- 1 ledger is an issue, because the fraudsters know how to
- 2 do arbitrage. And if the system is fixed here but open
- 3 there, you can be sure they will be figure out how to
- 4 do the fraud there.
- 5 And I think this is an excellent opportunity
- 6 for the Commission to work with the SEC. The SEC
- 7 methodology for -- they call it reserving customer
- 8 funds instead of segregation. There is a reserve
- 9 calculation that we perform. Even the approach is very
- 10 different. You know, effectively, when we receive
- 11 customer funds on the security side, we are not
- 12 depositing it until potentially a day or even later in
- 13 a seg bucket.
- 14 Custody and control is different. The way
- 15 they look at money and the way they look at securities
- 16 is different. And I think that, you know, once and for
- 17 all, you know, the SEC and the CFTC are going to have
- 18 to look at the way customer funds are protected and see
- 19 if we can harmonize it, because, again, I think if we
- 20 don't there is an issue.
- 21 And I am also very sensitive to the issues
- 22 you raise about 30.7. And, again, I think it was March

- 1 2011 IOSCO published a survey of all of the principal
- 2 customer protection regimes around the world. And I
- 3 know a number of us, you know, dusted it off post MF
- 4 Global. And I was really struck with how differently
- 5 funds are protected from jurisdiction to jurisdiction.
- 6 There are jurisdictions that absolutely
- 7 prohibit brokers from topping up customer funds. And
- 8 then there were those, like the United States, that
- 9 encourages topping up customer funds on the futures
- 10 side. Okay? Not necessarily on the securities side.
- I think that we are never going to solve 30.7
- 12 until there is, again, a greater harmonization or a
- 13 greater desire to see if there is some potential
- 14 harmonization, you know, among the customer protection
- 15 regimes. But I am not optimistic realistically. And,
- 16 again, that is because insolvency law is so different
- 17 from jurisdiction to jurisdiction, and in many ways
- 18 insolvency law is what drives customer protection in
- 19 the first instance.
- 20 With that being said, I do think we can get
- 21 better. And I think the type of leadership that you
- 22 are showing here, and the Commission is showing post MF

- 1 Global and Peregrine, is something that needs to be
- 2 replicated around the world. I am actually surprised
- 3 that I haven't seen more push by other regulators
- 4 around the world to reexamine the way that customer
- 5 protection is handled, because, you know, I have been
- 6 around too long, and, you know, but for the grace of
- 7 God there go I.
- You know, we may hit a bad streak here, but
- 9 it is going to happen somewhere else sure enough later.
- 10 I think this is an opportunity for all of the
- 11 regulators, perhaps under the umbrella of IOSCO, to
- 12 really take a hard look to see if there are some
- 13 principles that could be seen. And one of that may be
- 14 the access to the ultimate depository accounts, the
- 15 access to the segregation computations, the daily
- 16 comparison. So that if you in fact just take the feeds
- 17 from the first level of the 30.7 funds, the brokers in
- 18 London or the brokers in the Singapore, you have some
- 19 satisfaction that at least a local regulator is looking
- 20 behind there. Today I don't think that is the case.
- 21 Today I don't think that is the case.
- So, you know, those are some of my thoughts.

- 1 I mean, again, I echo what Mike said. I mean, you
- 2 know, I've been around a long time. I heard the
- 3 debates when I first entered into the industry. It is
- 4 literally just about the time of the "Why Investors
- 5 Matter," and it was then that the customer insurance
- 6 was being looked at and a study was done by NFA. And
- 7 then, we really haven't heard about this subject for 25
- 8 years.
- 9 I do think it is worth looking at it. I do
- 10 think we have to consider that. And I know a lot of my
- 11 colleagues won't like what I'm saying, but, you know,
- 12 the train is coming, and the question is whether you
- 13 want to be run over or be on the train. And I'd prefer
- 14 to be on the train. The question is, it's a hard
- 15 topic. It's a hard topic how to fund it. I'm not sure
- 16 that SIPIC would have been able to adequately cover the
- 17 entire amount of the MF Global loss. And what would
- 18 that mean?
- 19 And I think it -- but we've got to look at
- 20 it, and I think the suggestion that Mike has made is an
- 21 excellent suggestion. If IFM or some other entity can
- 22 start the study, I think that's a really good thing.

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- You know, individual customer segregation, 1 yeah, I think it should be looked at also. I think, obviously, there are going to have to be amendments to the bankruptcy laws to tolerate it. Third party custody relationships sound like a great idea, except 5 that I'm not sure what protection they ultimately afford customers because of the principle of pro rated distribution. But that being said, I also think that the Commission is going to have, as you say that, you know, 10 you solve one problem, but you create another problem. 11 12 You know, there is going to be an interesting issue of 13 equity with -- if some customers are able to buy individual segregation, it means that the remaining pot
- 16 receiving 71 percent, they are going to get 45 percent.
- And, you know, that is going to, you know,

is going to be less. And instead of customers

- 18 create issues of policy that are going to have to be
- 19 discussed. So, you know, again, obviously complicated.
- 20 You know, the steps that the CME and the NFA have taken
- 21 are good, and, you know, the steps that firms have
- 22 taken, you know, for our own clients. You know, we

148 issue something called an AT 601, which is similar to the old SAS 70, a statement of internal controls. I think the clients who got that from us were pretty happy. 5 You know, but it is a date in time. It says our internal controls up until the date it was issued were fine. The problem is, the date they received it was not the date that was covered. So it gives you some protection, but, again, I don't think anything is going to beat the online record. I don't think 10 anything is going to beat the daily, you know, 11 12 comparison of what we think as opposed to being said, 13 what we are saying as opposed to being said, versus what is actually there. 15 16 17 And I agree absolutely with what Chris has said. Let's not try to, you know, do everything at 19 once, because you won't do anything. We can start 20 pieces by pieces. We can do -- we can do real time. 21 We can do top day. You know, we will figure out a way to deal with the open trade equity from the exchanges,

- 1 given the fact that there has got to be, you know,
- 2 daily balancing of issues like that. But let's at
- 3 least start doing what we can do.
- 4 You know, I am always struck when I think
- 5 about the debate about this is that, you know, every
- 6 day I've got a from all my personal accounts going into
- 7 my Quicken software, and I press a button and, boom, I
- 8 can see theoretically what I think I have is in fact
- 9 what I have. And it seems to me that the regulator is
- 10 overlooking the billions of dollars in customer funds.
- 11 And to have at least the equivalent capability I have
- 12 on my own personal Quicken, that just seems a minimum
- 13 standard.
- 14 COMMISSIONER O'MALIA: Steve, maybe -- you
- 15 don't have to do it right now, but give some thought to
- 16 this, how we harmonize. I think Gary brought up a good
- 17 point with the SEC seen with FINRA (ph). They are
- 18 self- regulatory. And if you have thoughts now, by all
- 19 means, but give it a moment and --
- 20 MR. JOACHIM: Well, I think the answer is to
- 21 start the dialogue. And I think Gary is 100 percent
- 22 right that we have to look across the industry before I

- 1 can ask some of our staff to do a comparison between
- 2 some of the proposals here and what the -- what we are
- 3 doing on the securitized side. And there is clearly
- 4 very, very different approaches in terms of these
- 5 things. We are dealing with different instruments and
- 6 different structures, so there should be justification.
- 7 We should rationalize the differences, because what
- 8 happens here could happen tomorrow on the securitized
- 9 side, and it is really good to do that.
- 10 Although I will also agree with what Gary
- 11 said, that you need to get started, and it is more
- 12 important to at least start this process here and bring
- 13 the SEC along during the process as much as possible.
- 14 COMMISSIONER O'MALIA: Alun, if you could
- 15 respond to that cyber --
- MR. GREEN: Yeah, absolutely. I'll respond
- 17 to a couple of the things. I think your first
- 18 question, Commissioner, was on the push or pull. I
- 19 think it is appropriate when you've got your personal
- 20 Quicken account for that to be a pull. You know, I
- 21 think that people there have different needs as to how
- 22 often they want to see that updated. But I think with

- 1 what we're looking at here, we really would want this
- 2 to be a push system. I think that you would want
- 3 everybody who is submitting information into whatever
- 4 entity it is that is going to collect this to be doing
- 5 that on a push basis.
- 6 And I think that is going to evolve. You
- 7 know, it is going to evolve in two ways -- firstly, in
- 8 terms of the people who are able to, you know, push
- 9 that in in an automated fashion. That is going to take
- 10 time. Maybe it can start off with the cash with the
- 11 information from the FCMs themselves, with the
- 12 information from DCOs, and then we may need to more
- 13 slowly expand our into some of the other depositories.
- 14 But the other way that it is going to expand
- 15 over time is with the move from the batch to the real
- 16 time. I think it is very important, as we start to put
- 17 this in place, I completely agree with what Chris said
- 18 in his opening remarks, a batch system is how many
- 19 things are happening today. And that is certainly how
- 20 I think we are going to have to start this off.
- 21 But increasingly we are seeing in the swaps
- 22 world that real-time views of this are becoming very,

- 1 very important. I think that the same will be true in
- 2 futures, too. So we should definitely have in mind
- 3 that we are going to be seeing an evolution from, you
- 4 know, more of a batch process to more of a real-time
- 5 thing. So that's why I see sort of push-pull.
- 6 With regard to guarding against the
- 7 technology fraud, I think there are two different sides
- 8 to it. And, actually, I think Chris at the other end
- 9 is going to have quite a bit to say on that, too. With
- 10 regard to how we look at it, all of -- or most of the
- 11 connections that we have with our customers, with the
- 12 DCOs that we work with, are over a secure part of the
- 13 networks. So very, very little, if anything, that we
- 14 put in place goes over any kind of public network. It
- 15 all comes over our own private global networks.
- 16 Anything, in fact, that does go over the internet goes
- 17 over, you know, very secured lines with EPM tunnels and
- 18 secure protocols on top of that.
- 19 So, you know, one element there is that you
- 20 are ring-fencing the network. You are making sure that
- 21 it is not part of the public internet domain.
- But the other thing, you know, that is

- 1 certainly appropriate for, you know, the players that I
- 2 have mentioned -- the big custodians, the FCMs, the
- 3 DCOs. You know, they are all certainly going to have
- 4 the capability to connect in that way. But I think I
- 5 would actually pass over to Chris at the other end,
- 6 because I think that this, you know, guaranteed
- 7 confirmation and security is probably, you know, maybe
- 8 a little bit what you guys have got.
- 9 MR. SCHELLHORN: Yes. Certainly, I think,
- 10 you know, from our perspective, I understand the whole
- 11 discussion of push-pull. We're a little less I quess
- 12 concerned about that. From our business, we could
- 13 react to either. The biggest challenge is I think,
- 14 Alun, as you alluded, is bringing some of those players
- 15 along. Big or small, their willingness to react with
- 16 technology resources is many times the challenge. And
- 17 that is something we will just have to I think deal
- 18 with based on some regulatory oversight.
- MR. GREEN: I think it's probably worth just
- 20 following up on that as well. You know, I sympathize
- 21 with some of those banks, you know, and -- or whatever
- 22 institutions, those depositories are meeting those

- 1 technology challenges. You know, we are being asked by
- 2 our customers to implement huge, massive changes to our
- 3 systems as the result of not only the Dodd-Frank Act,
- 4 but some of the other rulemaking that is coming
- 5 through. And we totally support it, you know, as do
- 6 our clients. But it is a huge amount of work.
- 7 So I think we shouldn't underestimate what is
- 8 involved there. But the extent to which these things
- 9 can be standardized and centralized always makes it a
- 10 lot easier. You know, we felt on implementing gross
- 11 customer margin, for example, that just getting the
- 12 industry together with the various technology providers
- 13 and the DCOs, and then extending that out with the help
- 14 of the FIA to the FCM community, we were able to get a
- 15 framework that was not only meeting the rule, but a
- 16 little bit easier for us to implement from a technology
- 17 perspective.
- 18 So when you move these things, you know, from
- 19 some kind of regulatory oversight, as opposed to the
- 20 market forces, it does sort of force the community to
- 21 come together and can make things easier. So whether
- 22 that means, you know, a rule from the Commission or,

- 1 you know, a leadership from the NFA or the CME, I'm not
- 2 sure. But I think that the extent to which it becomes
- 3 mandated does actually make the technology solution
- 4 easier.
- 5 COMMISSIONER O'MALIA: On that point, I mean,
- 6 we obviously have the two largest SROs in the room.
- 7 And both of them are saying -- using confirm, are
- 8 saying the same things in terms of technological
- 9 innovation. What is the timing that we need to be
- 10 thinking about here? I mean, we've got all -- we've
- 11 got banks, we've got FCMs, we've got SROs here. How
- 12 does this all come together, and what is the
- 13 expectation in terms of timing to get this into a
- 14 better place than we are today, and then ultimately in
- 15 this real-time space that we are evolving to?
- 16 MR. HEHMEYER: Well, with regard to the
- 17 system that I described this morning at NFA, I think
- 18 when it comes to the nature of the technologies and
- 19 push-pull, I think that what we have envisioned, which
- 20 was, I mean, weeks ago a discussion and now it has
- 21 moved into something that is being planned, there is a
- 22 number of accessible technologies that NFA can use to

- 1 take the information that is gathered every day from
- 2 clearing and non-clearing FCMs, the seg information.
- 3 As I said, we can very quickly move to either
- 4 e- confirmation or online confirmation manually to
- 5 check balances. But what we want to be able to do is
- 6 to have the data go into a system and then the
- 7 databases -- which we are going to quickly get over my
- 8 head -- but then we want the ability to go out and
- 9 confirm that what -- the balances that are in the
- 10 information that has come in, go out and reach and
- 11 confirm that the balances are there.
- 12 Certainly, clearing organizations and banks
- 13 are much easier to confirm than other categories of
- 14 custodians or other good seg locations, and certainly
- 15 complications with 30.7 that get beyond a portal or a
- 16 view to the rest of the world. But we should move
- 17 ahead with the easier part first -- build the databases
- 18 of getting the information in, build the technologies
- 19 to go and confirm, which is the vast majority of the
- 20 seg funds that are here and certainly would have caught
- 21 the Peregrine thing.
- 22 So when it gets to a timeline of how fast NFA

157 could build something like that, as I said, the -- I think the political will -- I used that term earlier -this is my take. It was not there, and there wasn't the urgency for it. Now that we have really sort of focused on this and started to think about, okay, what would that cost, how long would it take, I'm not prepared to do that here today. But we are rapidly having discussions about -- we are currently having discussions and rapidly ramping up our picture of how 10 long that will take. 11 And Commissioner Chilton contributed today by saying, "Just do it quickly, please." And we get that 12 13 loud and clear, and I think our organization did. And NFA is in a very good position to do 14 that, because we collect all of this data even from the 15 16 non- clearing FCMs --17 COMMISSIONER O'MALIA: Right. 18 MR. HEHMEYER: -- Mike Durbin (ph), right, 19 and a lot of others that are in the ag communities and 20 such. And so we get that information -- that seg 21 information now, and we can certainly confirm the banks relatively easily. That isn't super sophisticated 22

158 technology that we are talking about. 2 I hope that answers your question. You know, that is confirming with the banks. One thing I will say about your Quicken account is the bank sees that 5 that money is in the bank. The money is not really in the bank. They have lent it to people to build buildings. And so this is a little bit of a different -- the nature of this is different. It's not a criticism of the banks, but the depositories that have the money in cash, whether it's 10 the DCOs or bank depositories and broker-dealers that 11 12 are relatively easy also -- we can do that. I think 13 that's doable, and pretty fast. How fast? could tell you, but I don't know. 15 COMMISSIONER O'MALIA: Bryan? 16

- MR. DURKIN: We are, you know, very much
- 17 aligned with the NFA on this whole initiative. So I
- 18 think one of the things that, you know, we also have to
- 19 work towards is, you know, parity in terms of how we
- 20 are expecting information to come in from our customers
- 21 and our clearing firms. And so I think the efforts of
- 22 the SRO, you know, Subcommittee has definitely, you

159 know, borne a lot of fruit, and hopefully that came out this morning in terms of things that we have collectively as an industry pursued. No "Is it the answer to all of these questions?" You know, not in the least. But, you know, 5 I can tell you from the CME's perspective it is top priority to us to be able to move forward on the initiatives that we talked about today. COMMISSIONER O'MALIA: James? 10 MR. ROWEN: Commissioner, thank you. I quess the first question from a renaissance approach to 11 12 technology is, are we comfortable with the process, 13 Technology is an enabler. And what I don't get a sense is that the process is nailed down. What we're doing is it seems that we are looking to build the 15 16 regulator the tools to do a better job. 17 The question is: do you know what those tools are? Because it seems we are going to move 19 toward an exception-based review. We don't -- you 20 don't have unlimited resources, and you are going to 21 develop some filters that are going to say, "Okay. This needs further examination." Exception-based 22

- 1 reviews are very problematic. They have a lot of false
- 2 positives. They can be manipulated. You can basically
- 3 balance books, so it will just pass through.
- 4 So the question I would have is, your tools,
- 5 your needs have to be developed in concert with the
- 6 process. The process has to be evaluated to make sure
- 7 that there are no holes. I have heard that we are
- 8 taking certain parts of the process and putting a lot
- 9 of work behind it to automate it. Unfortunately, when
- 10 you take individual components of a process and
- 11 automate them, it creates gaps.
- 12 And here would be a perfect example. If we
- 13 are not sure if we are going to go for full segregation
- 14 or not, the technology needs for full segregation are
- 15 very, very different than more of a consolidated
- 16 approach. It is just -- it is more horsepower. It is
- 17 more technology. It's more feeds coming in. And the
- 18 thought will be is, if you have one feed that doesn't
- 19 get to where it is supposed to go, it could render part
- 20 of the examination or review not worthwhile taking a
- 21 look at, right? All of the files have to be in at the
- 22 same time.

161 So the way renaissance normally takes on a 1 project like this -- it is -- I think we all know this -- is you make sure that the process is bullet-proof. This is the process you want to automate. Okay? And then you say, "We are going to move forward." 5 6 Now, we could talk about insurance. But when is the most expensive time to buy flood insurance? It's after a flood, right? We've had a flood. question is, it's expensive because there's a lack of confidence in the system. And my thought would be as -10 11 - on the buy side is, oh, we're going to throw in insurance, so the pedal -- the foot can come off the 12 We can take a little bit more time, and maybe 13 the sense of urgency is no longer necessary. Again, I 15 think the insurance should go along with it. 16 it will go down as processes improve and time elapses. 17 But we need to demonstrate as an industry that we have 18 got a process that is worthy of automating. 19 And so when I hear the different components, 20 I really want to go back to the folks who are going to

use this data, find out how they plan on using it, what

tools they need, what filters they are going to put in,

162 and make sure that from the very beginning that information that comes down the pipe will meet their needs, because the last thing you'd want is to spend \$500 million or \$1 billion, sit down at your computer 5 and say, "I'm going to review the first hundred exceptions," and the first 99 of them is because a file didn't come in. 8 So I just want to be cautious about saying, "Let's move forward" without you signing off on -someone has come to you and said each part of this 10 process -- detection is the best deterrent, right? Has 11 12 been signed off, and someone has thought about all of 13 the ways this could be manipulated or -- and around. And at that point, then put it out for automation. 15 So that is kind of where we come from for the 16 whole process is we don't start automation. In fact, 17 automation doesn't take as much time as the netting of 18 the process. Automation is something that will get 19 done once we are very comfortable that the process 20 meets the need. 21 COMMISSIONER O'MALIA: Bob, you had a --

MR. GARRISON: Well, I have two things I

- 1 guess. One is I would just reiterate what Jim said, and
- 2 I was struck by what I think Mike said, that, you know,
- 3 understand the segregation calculation before you
- 4 build. And I think it's important to make sure that you
- 5 do go through the process of understanding what it is
- 6 you are after and actually define in a very formal way
- 7 the requirements.
- I think until you do that, it will be very
- 9 difficult to understand, you know, how much or how long
- 10 it will take and how much it will cost to build it.
- 11 Otherwise, you will end up in a situation where you are
- 12 continuously adding requirements to what you are trying
- 13 to build, and it will extend the time of delivery.
- I think the second thing I'd say, again,
- 15 getting to the requirements -- and I've thought about
- 16 it as it relates to the Quicken comment and also your
- 17 comment this morning about, you know, seeing your
- 18 balances on your mobile phone -- in both of those
- 19 situations, you know, you two were the end customers.
- 20 And what we talked about this morning seemed to be a
- 21 two-way reconciliation between, you know, the FCMs and
- 22 the depositories. And I'm just curious to know whether

- 1 the customer view needs to be factored into that
- 2 reconciliation as well.
- 3 You know, I don't know the process well
- 4 enough, but I would think that potentially fraud could
- 5 occur by, you know, an FCM sending out customer
- 6 statements to their customers that didn't reflect
- 7 necessarily what was at the depository or at the FCM.
- 8 And how do we close that loop off and do a three-way
- 9 reconciliation where somehow the customer is brought
- 10 into that process.
- 11 COMMISSIONER O'MALIA: Alun, you had --
- MR. GREEN: Yeah. I think I've said --
- 13 that's a very important point, and I think it is also
- 14 closely tied to another gap that I just want to throw
- 15 out the -- to SROs that Gerry brought up when he walked
- 16 us through that statement, which his verification of
- 17 the liability side.
- 18 You know, I think a lot of talk -- you know,
- 19 a lot of work has been done on verification on the
- 20 assets. But I clearly understand that that is where the
- 21 fraud has occurred most recently. But, you know, if
- 22 you close that loophole, they will look for the next

- 1 one. So, you know, it strikes me that liability and
- 2 verifying that liability all the way through from the
- 3 client feed to the FCM to the DCO is really critical as
- 4 we look at this. You know, that's why I put in -- the
- 5 liability in -- on one of my four pillars, or two of my
- 6 four pillars there.
- 7 And there is an issue there, particularly on
- 8 the futures world, that you've got different levels of
- 9 disclosure as you go along that chain in terms of the
- 10 detail and that there is, at least at the moment, some
- 11 netting that is going on there.
- Now, the gross customer margin role is going
- 13 to change that when that comes into play. But that is
- 14 only going to change that for domestic exchanges and
- 15 clearinghouses. So you're still going to have, you
- 16 know, a more complicated situation on 30.7.
- 17 So I completely agree with both of those
- 18 comments, and I think that what the SROs have got in
- 19 place takes half of that, but it hasn't really looked
- 20 at the other half.
- 21 COMMISSIONER O'MALIA: Chris, when you have
- 22 this conversation about bringing all of this data --

- 1 and, Bryan, same thing -- do the FCMs and the banks get
- 2 together and talk about how they are going to confirm
- 3 data? Or do you go to the banks and then you go to the
- 4 FCMs and say, "This is how we want it"? Is everybody
- 5 in the room having that discussion? Or are you just
- 6 telling them, "Deliver it today, and I want it gift
- 7 wrapped"?
- 8 MR. HEHMEYER: Well, I quess I was -- we
- 9 haven't set up a formal process to review this. And
- 10 certainly in business requirements and project
- 11 management and all of those things, all of those things
- 12 that were just described all have to be done. I
- 13 completely agree. And NFA is pretty good at that. NFA
- 14 has the data from firms coming in now.
- So I don't -- I mean, CME could certainly do
- 16 it, but they don't have the non-clearing FCMs data
- 17 coming in. So we have the processes, and we have to --
- 18 the technology people have to go through a serious
- 19 review of the processes, and more time in the process
- 20 than in the building, completely agree.
- 21 We have -- aside from Gerry and Mike being on
- 22 our board, and numerous others, and a lot of input from

- 1 the members, we have a lot of people that contribute to
- 2 that. But on this particular project, I don't have an
- 3 answer for you, because we are just beginning this.
- 4 But we anticipate getting a lot of member input as to,
- 5 particularly when we get into -- the banks I think are
- 6 fairly simple, because of -- we've got some of that in
- 7 place, and the online process is fairly simple. And
- 8 the technology guys could probably answer that for you.
- 9 I just don't -- I'm not armed with the answer myself.
- 10 But the more difficult questions of FCMs
- 11 being good seg locations to other FCMs, particularly
- 12 30.7, that's where we are going to need member input,
- 13 frankly, is in those processes. And that has to be
- 14 done before we begin building the technology. I agree
- 15 with that completely.
- 16 COMMISSIONER O'MALIA: Mike?
- 17 MR. DAWLEY: Yeah, just a couple of thoughts
- 18 here. And I think there has been some great comments
- 19 over here about understanding what we are actually
- 20 trying to accomplish. And I think a couple of
- 21 questions that come to mind, we first have to
- 22 determine, what is it we are reconciling or verifying?

168 Are we verifying a particular bank balance or a custodial balance? Or are we verifying the seg calculation? The seg calculation holistically is going to amount to something. Gerry's was \$3-1/2 billion, I'm 5 \$28 billion, whatever the numbers are. At the end of the day, you know, that and capital are pretty 8 important. And I think, you know, that's why I think it is really important to get into the weeds and really get a clear understanding as to what we want. What 10 11 data is really most important? If you've got a firm 12 who has got -- who has reported \$4 billion in seg 13 funds, and the regulators go out and confirm that there is \$4-1/2 billion in all of the different depositories, 15 plus they have \$100 million in capital on top of that, 16 I think you can sleep at night. 17 Do you really need to delve into each individual line item and confirm it? Because I think -19 - I'm not saying we can't do that, but I think it is 20 important to - - wow, look, there's two of them. 21 (Laughter.) 22 MR. CORCORAN: The regulators are doubling in

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   front of us.
 2
             MR. DAWLEY: Right, right.
             MR. KENNEDY: And it's the swaps market,
   right?
               (Laughter.)
 5
   This is my brother, Rob Gensler. He works at T. Rowe
   Price. And as you might have gathered, we are twins.
   Hi, Rob.
 9
              MR. DAWLEY: We've heard some of the stories
   and mischief you guys have gotten into.
10
11
             MR. KENNEDY: It was all legal, though.
12
             MR. DAWLEY: Right, right, right.
13
             MR. KENNEDY: And transparent. So I was just
    introducing him to --
15
             COMMISSIONER O'MALIA: You know, CNBC
   yesterday -- Rick Santelli did a piece. It wasn't that
16
   favorable of me, but he did a piece yesterday about
17
   this Peregrine situation -- I guess two days ago -- and
19
   they then put up a picture of Chairman Gensler. But it
20
   was Rob's picture.
21
             CNBC --
22
             CHAIRMAN GENSLER: Right. It was my file
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170 photo from T. Rowe Price. COMMISSIONER O'MALIA: -- ran with a picture of Rob instead of me, and Rick Santelli and a certain Senator was calling for my head. So Rob stood in for me for that. 6 (Laughter.) It's good to have a spare. That's what my folks said. 8 (Laughter.) 9 CHAIRMAN GENSLER: It's the least I could do. 10 COMMISSIONER O'MALIA: I'm sorry, Mike. MR. DAWLEY: No problem. So I don't know if 11 12 you got my point. I mean, I think we just have to be careful as to what we -- how far we want to go or how 13 far we need to go, right? I mean, once you get into 15 the weeds and start doing line by line on that seg report that Gerry put up there, and some of them are a 17 lot more complicated than that, there is going to be 18 all kinds of false positives. And it would make it 19 very challenging to identify a real problem. 20 So that is my point. I mean, let's just make 21 sure we do the right analysis and make sure the data we are requesting and how we analyze it is really

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accomplishing what we set out to do. 2 COMMISSIONER O'MALIA: Pierre? MR. LAMY: On that point, I would like -- at some point, no more participant site, we need to do --I am for real-time reconciliation. I don't know about that, because real-time reconciliation is very useful when you want to reconcile transactions, the activity that is going on. But if you focus on balances and positions, you really do not want to do it again, because this is where you get all the noise, because 10 you have all of these transactions, and you will never 11 12 equal in your balances and positions. 13 So I think it goes back to, what do we want to achieve? What is the process that we want to aim 15 for? And then -- and for that, and not try to overcome and end up with something that may not work. 17 COMMISSIONER O'MALIA: Let me take you back to a day in October, late October, three days in fact 19 in October in a certain -- MF Global. And I'll take 20 issue a little bit with that, because that was money 21 in, money out. And the money was constantly being 22 turned over, and within three days \$1.6 billion was

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- 1 missing.
- 2 And, you know, when the music stopped, and it
- 3 went into bankruptcy, there was money coming in and
- 4 coming out on a regular basis. But when the music
- 5 stopped, customers didn't have a seat at this table.
- 6 And so I do think that we need to think about the real
- 7 time in some respects, because of that situation.
- 8 MR. LAMY: We need to think but not to say it
- 9 as an -- this goes back to the point that James was
- 10 pointing out, which is let's define the processes and
- 11 the technology will align to the processes. If we want
- 12 to start by saying, "Well, let's reconcile position and
- 13 balances," I don't think you want to do real time,
- 14 because this is where you will end up with a lot of
- 15 noise and that will not work.
- 16 If you want to say, "Well, no, I'm done with
- 17 the position and balances, I want to go one step
- 18 further and look at the activity," then you start
- 19 loading activity and this is where you may want to do
- 20 real time.
- 21 COMMISSIONER O'MALIA: So the positions and
- 22 balances, T plus one was kind of where most people were

173 saying, you know, but then have an activity -- maybe an activity report in more real time to show money flows, or at least be able to track money flows. And that way you can say, "Well, it left here and it" --MR. LAMY: It will depend as to what we want to track and what the --7 COMMISSIONER O'MALIA: Yes. The analysis and the movements match on a regular real-time basis, that's what you're saying is extraordinarily difficult 10 real time. 11 MR. LAMY: Well, it is more difficult possibly, but also it is not effective to achieve 12 13 something else. COMMISSIONER O'MALIA: Well, balance is also 14 15 a substitute for valuation as well, which I heard earlier today was a -- I think Gerry brought it up, the valuation of certain accounts and securities in certain accounts. That doesn't happen until the end of the day, 19 so you can see transactions happening. Knowing the 20 value of those at any point until the mark-to-market 21 occurs is the challenge. 22 Mr. Bates?

174 MR. BATES: If I could, Mr. Chairman, I would 1 just like to say some of the presentations this morning - - I thought all of the presentations were very good. There are some particular things, but I want to pick up on this theme which I think was introduced first by Gerry this morning. There's two issues which are around at the moment. One is the false positives, which James brought up, and Pierre has mentioned. And also, this issue about, can you do mark-to-market? Do you have to 10 wait until the end of the day? I think that was first 11 introduced by Gerry this morning in an excellent 12 13 presentation. By the way, Gerry, I didn't Tweet your 14 15 presentation this morning. As I told you, Twitter was 16 actually down when he was presenting, unfortunately, so 17 technology -- it's so, so shoddy. So just a couple of points on that. I'll get to that in a second. 19 So the push or pull, which relates to this, I 20 think you've got to aim for, you know, a push 21 technology. That's the way of the world. But right now

I agree with -- you know, I think it was Chris that

- 1 said this morning, "We want to do something as soon as
- 2 possible." So you can simulate sort of a push
- 3 technology using agents to go out and continuously pull
- 4 data, going around to all of the accounts.
- 5 Let's say the CFTC wanted to do something
- 6 that Gary introduced this morning, and he said there is
- 7 millions of accounts, you were asking millions of
- 8 accounts out there, and so on and so forth. You can
- 9 have our agents. You don't have to have humans. You
- 10 can have software agents that are going to go out and
- 11 continuously pull that data. And it is starting to
- 12 simulate it, albeit in a more batch-oriented way, but
- 13 it is more real time than just doing it once a day.
- So you can start to put that in right now.
- 15 There would be no reason you couldn't do that. I think
- 16 that's a benefit. I think you would need to have rules
- 17 engines that would look for the particular patents that
- 18 were introduced. Alun was touching on this this
- 19 morning.
- 20 And just on the false positives, that is a
- 21 problem that we have seen in many industries. Whenever
- 22 you've got an alerting system, the whole point is

- 1 you've got human beings, you don't have many of them,
- 2 so you don't have many guys in the CFTC that would be
- 3 able to do this. And when I say "quys," I mean men and
- 4 women of course, that would be able to do this.
- 5 So you want to maximize technology to
- 6 actually maximize your human -- benefits of a human, so
- 7 you only bring them in when they absolutely need to.
- 8 That's where the false positives can get you, because
- 9 they can be constantly spinning with some noise or
- 10 people getting under the radar.
- 11 So the way that's handled in other areas,
- 12 like market surveillance, for example, which is going
- 13 real time increasingly, you get patents which might
- 14 indicate things like, you know, insider trading or
- 15 market abuse, quote stuffing, or whatever it might be.
- 16 But they may be just somebody might -- it might not be
- 17 insider training. It might be somebody who got lucky.
- But if there's a consistent patent over a
- 19 period of time, then that might be something you would
- 20 then raise the level of alert to bring in a human
- 21 being. So I am a big fan of not just being able to
- 22 find the patents temporal logical but also piece them

- 1 together into an audit trail, and then bring in the
- 2 people. So you are sort of maximizing the people's
- 3 time.
- 4 So I would -- and the more real time the data
- 5 is, the more quickly you are going to be able to get
- 6 those higher value alerts. So there is technology that
- 7 can do that today. Alun was touching on that today.
- 8 So I think that's very important. And Gerry raised you
- 9 need human review.
- 10 On the mark-to-market point, if I might just
- 11 address that one as well, I have also been involved
- 12 with lots of systems. And Gerry said you can't do that
- 13 until the end of the day. And I may be missing
- 14 something here, but there is lots of people who are
- 15 doing real-time mark- to-market, continuous mark-to-
- 16 market, so they are constantly reassessing the value of
- 17 positions.
- 18 And they are doing the same with risk. That
- 19 is going increasingly real time. Although you can't do
- 20 the heavyweight models you do at the end of the day,
- 21 you can do a lightweight model to see, you know, what
- 22 might be your value at risk.

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So I don't know why you couldn't do -- may 1 I'm missing something -- why you couldn't assess those pieces that you said would be harder at the end of the day. I wonder if you could take a real-time approach to that. 5 6 So that's a couple of brain dumps for me, but great presentations this morning. 7 8 MR. CORCORAN: The real-time matchup is the 9 problem. You need a snapshot in time to, what are you comparing your mark-to-market to? Because your books 10 and records are traditionally on a batch process. 11 if a regulator is trying to take real-time data, what 12 are they going to match it to? Right now we are going 13 to be filing our seg reports daily. So that is what 15 the -- you know, the regulators are going to try to 16 match the data to. 17 And I would like to, you know, just throw in here that -- don't forget, this is a holistic approach 19 that the industry is taking. And, Scott, in your 20 example of the last three days of MF, you know, some of 21 the rules that NFA Rule 16 would have put on the table 22 is somebody at MF -- the CFO or the CFO would have had

- 1 to approve that movement of seg funds, right? And I
- 2 don't know if people would just go ahead and do that,
- 3 but the match off here that we are talking about in my
- 4 eyes is a deterrent. It provides a deterrent to
- 5 fraudsters, and also early detection to fraudsters.
- 6 So I think we have to look at everything we
- 7 are doing holistically. A lot of it is already done.
- 8 What we're trying to do here with matchups is a
- 9 deterrent and early detection of fraud. And whether
- 10 you need to do that real time throughout the day I
- 11 think -- I guess in a perfect world, yes. I just don't
- 12 think we can get there based on books and records,
- 13 which is on a batch basis today.
- 14 COMMISSIONER O'MALIA: Well, to the -- the
- 15 prevention and the deterrence is the key here, that the
- 16 reporting -- the Corzine rule is a great after. It is
- 17 going to give our enforcement officers, you know, a
- 18 great opportunity to say, you know, did you or did you
- 19 not sign this? You know, that's great for bringing a
- 20 case. It's not good for catching bad guys before it
- 21 happened.
- MR. SCHELLHORN: It just seems to me, you

- 1 know, as you look at the challenge, to take small bites
- 2 out of the apple. I mean, today, a point in time is
- 3 more what certainly the financial institutions are used
- 4 to dealing with. And you have tools that allow you to
- 5 do that today, whether it's our tool or others. And
- 6 they don't need to be once a year or once a quarter.
- 7 They can be daily.
- 8 And then you can I think migrate as you
- 9 establish the rules from a transactional perspective
- 10 where you want to dig down and build that application
- 11 down the road. But at least at a minimum, to deal with
- 12 a fixed point in time, balances are relatively easy.
- 13 And so I really can I think align pretty much with what
- 14 Gerry is saying on this one.
- 15 COMMISSIONER O'MALIA: Go ahead.
- 16 MR. LEWIS: I was just going to say that the
- 17 -- you know, if you look historically at the way other
- 18 -- historically, the '40 Investment Company Act, during
- 19 the Depression there were all sorts of problems with
- 20 pooled investments. They had a similar sort of
- 21 problem. The '40 Investment Company Act took the view
- 22 that they created an independent entity that did the

- 1 valuations.
- 2 So that's where sort of the trust bank
- 3 function came from in the securities market. So you
- 4 don't trust the guys running it to do the valuation.
- 5 Somebody does the valuation, holds the money, banks
- 6 have to do it, because banks are the only guys with
- 7 access to the payment system. So the structure there
- 8 has worked very well in terms of the independence, you
- 9 splitting those up.
- 10 Now, in the securities market, then in the
- 11 '60s -- you take it fast forward -- before then it was
- 12 somewhat like futures with fractured clearing. Even,
- 13 you know, Board of Trade was a stock clearinghouse and
- 14 stock exchange the day before they gave up the license,
- 15 because they were afraid the SEC would give them
- 16 trouble.
- 17 But the fact of the matter is is the industry
- 18 then created utilities to bring it all together. And
- 19 the reason for that was it was just an administrative
- 20 nightmare. It was the number of securities that were
- 21 running around was just prohibitively difficult. You
- 22 know, they used to have a place under the East River

- 1 where you'd put all the stock certificates. So
- 2 eventually they worked out -- let's demutualize that.
- Now, the key difference with the futures
- 4 industry and the securities industry is the securities
- 5 industry -- this is why insurance is really problematic
- 6 is securities -- you basically have a security. So you
- 7 can liquidate everything, see what is missing, and pay
- 8 it off. Nobody has hard feelings, because all you
- 9 really care about is the money.
- 10 That is not true in the derivatives, because
- 11 in derivatives what you want is the position. So
- 12 liquidating the position is the last thing you want if
- 13 you are a user of the futures market. You want to keep
- 14 the position open. And that is where the anomaly comes
- 15 in between trying -- you can't harmonize some of this
- 16 stuff.
- 17 Two other simple points. First point is, we
- 18 are also -- I think you've got to be careful not to
- 19 fight the last war completely. We are at a point,
- 20 because of interest rates, where who cares about
- 21 getting cash? All of us know that have been in the
- 22 business a long time, this is really the exception

183 rather than the rule. So the problems that you are assuming -yeah, you can check on the bank accounts. Honestly, this is a trivial problem. I mean, it's absurd that it wasn't done before. It is kind of -- enough said. the real issue is, particularly as you go into more of the -- more products cleared, more sophisticated risk management products, the amount of collateral is going to get much larger. 10 It's not going to be cash. There are going to be all sorts of haircuts. Realistically, it is 11 going to have to be done on a batch basis, because the 12 controls wouldn't work otherwise. And I think it comes 13 back to the trust banks. I know we'd be happy to work 15 -- you know, we talk to our customers about this, but I think -- I think it does come back inevitably to some form of tri- party custody as the only workable 18 solution now. 19 The final thing I'd say, which is a harsh 20 thing to say, is I just worry that we are confusing 21 different problems. 22

Now, the problem of fraud is, particularly

- 1 the most recent example, is one -- pretty
- 2 straightforward. I think if people had been doing
- 3 their job competently at NFA, frankly, it would have
- 4 been detected years ago. I don't -- I just -- greatest
- 5 respect to Chris and the guys there. And I think
- 6 creating a whole new problem beyond just not doing what
- 7 you did today with the existing tools you could have
- 8 prevented, doesn't then argue for transforming
- 9 everything.
- But where I do think the question of overall
- 11 positions become a problem for the industry is the
- 12 trading activities. And, again, this comes back to the
- 13 MF or the Lehman situation, because fundamentally the
- 14 industry has a problem if the clearing firm goes under.
- 15 There is no solution to that in the -- we thought there
- 16 was in the bankruptcy, but we discovered there wasn't.
- 17 And I just think we should be up front,
- 18 whether it's technology -- you know, I define
- 19 "technology" broadly as a workable solution. There is
- 20 a hole which you aren't going to fill with technology.
- 21 Now, you can have technology so that Bryan or Chris'
- 22 guys can identify rogue firms that are at the risk of

- 1 going out of business. You know, and in fact that is a
- 2 lot of what the surveillance activities do and has
- 3 worked successfully.
- 4 And I think that is the focus that I would
- 5 argue in particular is that the 116 FCMs have a
- 6 comprehensive enough picture as the guys that are at
- 7 risk of going down, and then a relatively small number
- 8 of people can figure out if things are on the up and
- 9 up. But I think even in the MF situation, you know, I
- 10 would just ask a sort of hard question as to, you know,
- 11 what were people doing?
- 12 And maybe the problem -- and then I really
- 13 will shut up -- is back when I was a kid in Chicago, it
- 14 was much more discretionary, you know, particularly an
- 15 open outcry where obviously you had to watch -- you had
- 16 a leg- breaker watch the local, right, if you were the
- 17 clearing firm, you know? Is he trading too much? You
- 18 didn't have any way to really find out what was going
- 19 on, but so you had to substitute judgment -- the fact
- 20 that you had skin in the game, and basically you would
- 21 intervene and there would be, you know, social rules.
- 22 We are talking about this in the context of

- 1 Peregrine, which is everybody knew in the industry
- 2 there was something off about those guys. So what went
- 3 wrong? Was it the lack of technology? I don't think
- 4 so. I think that in fact maybe the automation and the
- 5 bureatization (ph) and the legalization of all of this
- 6 stuff has extracted the judgment element, which
- 7 fundamentally is what you have to have, because there
- 8 is point at which you've got have a judgment as to
- 9 where somebody is over --
- 10 MR. HEHMEYER: I want to make sure I
- 11 understand your question, because you are sort of
- 12 talking about two things to me. One is whether or not
- 13 NFA was doing its job. And as we've heard, 85 percent
- 14 of the audits today are still done with --
- MR. LEWIS: Paper.
- 16 MR. HEHMEYER: Now, I'm not trying to justify
- 17 the NFA for having Generan (ph) Block, which it was
- 18 very difficult for some of us that were around in '88
- 19 to pick that particular firm. But there is not a
- 20 harsher critic in the industry than Generan Block, and
- 21 they are doing with -- we've got terrific outside
- 22 directors, Mike Moscow and Susan Phillips and others on

- 1 this independent committee. They are going to direct
- 2 this study as to whether or not we are following
- 3 standard account procedures and whether those are good
- 4 or not.
- 5 We are going to find out, and if we need to
- 6 make some cultural changes within the organization to
- 7 try to get more focused on detecting fraud earlier,
- 8 then that's what we will need to do. And we are
- 9 prepared to do that.
- 10 For the -- it is an affront to my common
- 11 sense that it took 20 years to find a fraud like that.
- 12 If you talk to a lot of auditors, which I have done,
- 13 they don't seem particularly alarmed by it. It seems
- 14 that it happens all the time. But I am alarmed by it,
- 15 and I am alarmed by it in CPOs as well, because
- 16 sometimes we find these pools -- NFA probably brings, I
- 17 don't know, 50 to 100 cases a year because some pool
- 18 operator was spending the money. And it is more
- 19 different than the seq, and I understand that. But
- 20 that is one question.
- 21 For our industry, the harder point is is that
- 22 the Federal Government up on the Hill has basically

188 mandated huge amounts of collateral to come into our industry, and they have asked NFA to oversee a lot of the registration and some of the processes in there. That is a different question. And so I guess I'm saying which one -- I understand the criticism about the 20 years. one day is a lot better than T plus 20 years. I get that, and I -- we are going to get it to T plus one 9 day. 10 I was -- we haven't talk much about Sentinel, by the way. When I was at Penson, we had money at 11 Sentinel. Then, my trading company had money at MF, and 12 Peregrine owes their trading company about five grand. 13 So I'm the first one that found that it was in all 15 three. Okay? 16 MR. LEWIS: Where do you put the money today? 17 MR. HEHMEYER: I mean, it was in all three. 18 (Laughter.) If there is anybody out there, I'd like to get together 19 20 and have a drink, because it is an exclusive club that 21 I was in all three. So I get the outrage. That's a

good question -- not Newedge, but -- exactly.

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And I get that outrage, and I'm all for 1 trying to catch bad guys a lot earlier. Absolutely. And at NFA we have done three things. As I have told you, we have this study from Jenner of our accounting procedures and what went wrong. And we haven't -- and there is no excuse for -- excuse me, there is no evidence of NFA being complicit or looking the other We weren't -- somebody wasn't raping children and we were looking the other way. There is nobody that was complicit to the whole thing, not to pick on 10 11 anybody in particular. 12 But, you know, the econ form stuff that we came across that we were using in the industry, which 13 was new to the industry, it wasn't that he committed 15 suicide -- some people I think have said he committed suicide and then we found out. It was because of this that he committed suicide. And now that we got the --18 or tried to. Now that we got the car hose out of his 19 mouth, he'll leave incarceration feet first I think. 20 So we're out there catching bad guys, and 21 we've got to get better at it. We've got to change the 22 culture of the institution to detect fraud and prevent

190 fraud earlier. Absolutely. MR. TERRY: Hi. This is Marshall -- if I can I'm on here in New York. My name is Marshall I work for Salisbury Capital, a small hedge Terry. fund up in New York. 5 6 COMMISSIONER O'MALIA: Marshall, can you hold on one second? We'll recognize you after Chris. 8 MR. HEHMEYER: I would just like to finish 9 this point. 10 MR. TERRY: Yes, that's fine. 11 MR. HEHMEYER: Our industry -- because you made this point very well, Cliff, that the industry is 12 being told that this collateral is coming our way, and 13 we -- this industry needs to be well prepared to make 15 sure that the buy side is comfortable with its money in this industry. And that's a different question than 17 catching some bad guy that was -- you know, and \$200 18 million is a lot different than Madoff's \$50 billion. 19 We need to catch those bad guys earlier. 20 But trillions of dollars of deposits, I'm not 21 sure how we are going to do that. I'm not sure if

that's an NFA thing, that we can build an online system

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   and check balances. And so is that more your question?
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              MR. LEWIS: It's both, and we agree.
             MR. HEHMEYER: Okay.
             MR. LEWIS: But I'm saying I think the bigger
   issue is the latter.
 5
 6
             MR. HEHMEYER: Me, too.
             MR. LEWIS: The more topical one is this
   crook in Iowa -- I agree -- which somebody should have
 9
   found.
10
             MR. HEHMEYER: We should have. I agree with
11
   that.
12
             MR. LEWIS: That's a different question. But
   at the same time, let's worry about the coming new --
13
             MR. HEHMEYER: So how are we going to do
14
15
   that?
             MR. LEWIS: I think you are going to have to
16
17
    leverage the way the investment industry operates today
18
    successfully here for other than CFTC regulated
19
    instruments, a broad -- with allowing a range of
20
   choices. The unfortunate part is some of those choices
   work well for institutional investors and don't work at
21
   all for an individual farmer or speculator.
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- 1 And I -- and that's where your dilemma is.
- 2 And you've got to accommodate both groups. The kind of
- 3 client that -- you know, what Supurna needs is quite
- 4 different than what, you know, an Iowa farmer is going
- 5 to do. And that -- and the problem is that, to the
- 6 extent that you take the client's skin out of the game
- 7 completely -- well, we know what the consequences of
- 8 that is going to be, too. That's not going to be very
- 9 satisfactory either. I mean, inherently, there is
- 10 risk.
- I'm just saying that I think the next big
- 12 risk is going to come from the clearing firm's overall
- 13 financial viability. You are talking exponentially
- 14 bigger numbers they are going to have to handle. And
- 15 who is going to watch that. So I don't mean to doubt
- 16 so much, but --
- 17 COMMISSIONER O'MALIA: Let me go to the
- 18 phone. Marshall? Marshall, are you there?
- MR. TERRY: I'm here, thanks.
- 20 COMMISSIONER O'MALIA: All right.
- 21 MR. TERRY: So I work for a small hedge fund
- 22 up in New York. I am in no way a futures expert. But

- 1 when I got the email from -- on this meeting, the first
- 2 thing I did is I went and looked at the NFA site. And
- 3 I looked at Peregrine, which is interesting today. If
- 4 you look at the site, Peregrine is still approved,
- 5 which is interesting.
- 6 So if the -- what I'm trying to do, say, from
- 7 like a user's perspective looking into it, if I was
- 8 that farmer in Iowa, you know, I like the fact that the
- 9 NFA is thinking about these things, looking to import
- 10 technology, so on and so forth. But at least what's
- 11 available to me to kind of just assess whether or not
- 12 the FCM is legitimate or not I think is somewhat
- 13 lacking.
- 14 I mean, then I look at the Peregrine website
- 15 today. It still says it is -- you are a member,
- 16 board's firm approved notice for review registered. So
- 17 that hasn't been updated, which is interesting. If you
- 18 click through the regulatory actions, then you kind of
- 19 see it, which is interesting.
- 20 But more importantly, when I looked -- as I
- 21 talked to our auditors, we are already bugging them --
- 22 when I first read the fact pattern on this. And, you

- 1 know, what they -- what we do, frankly, we have to have
- 2 an independent audit, and those auditors, you know,
- 3 frankly -- I know this is not a high technology list,
- 4 but they independently check with each bank relative to
- 5 how much money is in the account, which is -- I think
- 6 the gentleman before is -- that's a fundamental issue
- 7 that seems to be overlooked here.
- And I would argue that maybe if someone in
- 9 the world of Madoff had done that, or, frankly -- I
- 10 don't know enough about MF Global, but clearly in the
- 11 case of Peregrine, we might not be on the phone right
- 12 now. So I think it's great that we are making these
- 13 initiatives towards better transparency and technology,
- 14 but I do think -- I would be curious to know if there
- 15 is anything just fundamentally being done on the front
- 16 end of it.
- 17 The other thing I would add is this concept
- 18 of - I was talking to our accountant, and she has
- 19 this concept of the health check, meaning that a farmer
- 20 comes in and he picks Peregrine, you know, he or she
- 21 has no idea what service providers that FCM uses to
- 22 audit its books and records, so on and so forth. In

- 1 other words, without showing any negative -- you know,
- 2 to a smaller audit firm, but E&Y, from what I know of
- 3 them, has a very comprehensive set of auditor
- 4 procedures. Whereas, an auditor in, you know, a single
- 5 shop in Iowa may not.
- 6 And those are the transparency issues I think
- 7 if I was a farmer, again, sitting in Iowa I would like
- 8 to know. It is much like in New York we have this
- 9 health -- you know, this grading on food vendors.
- 10 There is some, you know, matrix that is put together.
- 11 I don't know if they'll run an algorithm, whatever it
- 12 is. But it runs A through D. I know I'm not eating at
- 13 D.
- So just something on a little different side
- 15 of the equation, meaning from a user perspective.
- 16 The only other thing -- and then I'll concede
- 17 the point -- is with respect to this transparency
- 18 technology list, having spent a lot of time in the OTC
- 19 state, what we tried to accomplish there with respect
- 20 to reconciliations was, you know, '08, '09, prior to
- 21 that. Very, very similar type discussions.
- 22 And the solution that came out of the whole

- 1 fed mandates, and what have you, this entity Charizol
- 2 (ph) which sits in the middle, which is a utility.
- 3 Although not a hub, it's a utility. The bigger issue
- 4 is long-term liquidity. How do you actually scrub it?
- 5 That's where that plays out today.
- 6 But I would suggest you look and you talk to
- 7 folks that spend time in that state, because it -- you
- 8 were trying to solve for a lot of the same issues,
- 9 which we had all of these disparate systems that didn't
- 10 speak to each other, and there was no interoperability,
- 11 so on and so forth. Whereas, in the OTC station, at
- 12 least you do -- I can go, and I do every day, look at
- 13 all of my OTC positions at a position level, mark-to-
- 14 market level, so on and so forth.
- So those are my two cents on it. So I will
- 16 concede and put down the phone at this point.
- 17 COMMISSIONER O'MALIA: Great. John?
- 18 MR. LOTHIAN: Yeah. I would like to take it
- 19 back to just a 10,000-foot level for just a second.
- 20 The presentations were great. The discussion is really
- 21 good. But I have not heard anything yet that would
- 22 reassure a customer and bring back confidence in the

- 1 markets. What I have heard is a lot of catchup. Okay?
- 2 We should have been doing this. We should have had
- 3 electronic statements or access to this information,
- 4 like I can get on a retail basis or whatever.
- 5 I have heard about the insurance, which I
- 6 think is a good idea to look at, because, quite,
- 7 frankly -- and as I mentioned the last time I was here
- 8 -- the perception at the retail level, okay -- and
- 9 believe it or not, there are retail traders -- and we
- 10 have had two blowups of retail firms, which have had a
- 11 substantial impact upon our industry, perhaps even
- 12 greater than the level of participation that they have
- 13 in our industry. Okay? So they are important to the
- 14 ecosystem.
- But those people right now are choosing not
- 16 to trade futures. They are choosing to go into a
- 17 security product, or go to a securities firm and keep
- 18 their money in a securities account. And if they have
- 19 to trade futures, they just move enough into their
- 20 futures account to be able to margin that position, so
- 21 it is up at the clearinghouse, and then they sweep
- 22 everything back over to the security side.

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Now, you know, the market is moving. 1 making up its mind. It is voting with its feet. is exactly what is supposed to happen. We don't have to have securities and the futures necessarily be two separate worlds. You know, maybe this is where they 5 are starting to morph into a single world, and the 6 7 regulation will start to follow it. 8 But we are losing liquidity, which is a public good from our markets, because of this. And so we have to figure out a way to restore the confidence 10 11 in our markets. 12 One of the things that Mike talked about 13 being around a few years here myself, you know, the list isn't just MF Global and PFG, it is also Sentinel, 15 it is also Revco. And this whole incidence here has basically torn away the scab that was Revco. 17 And so it is fresh, in my mind at least, and so you 18 have to say, okay, well, this would have worked on MF 19 Global, but it wouldn't work on Peregrine, which begs 20 the question, would it have worked at Revco? 21 Now, we are talking about doing all kinds of great things in order to help the audit process here.

- 1 But the fact of the matter is that we had a fraud in
- 2 this industry for 10 years with Revco that went -- that
- 3 company went through a process of having a private
- 4 equity investor with their money on -- you know, their
- 5 skin in the game, buy into that firm and do an audit.
- 6 And then, we had that firm go through an IPO
- 7 process and go through the rigorous IPO auditing.
- 8 Okay? And it was only after the fact that it became a
- 9 public company, and they had make a mistake that the
- 10 error was found. Okay? Think about that. Cliff said
- 11 they've spent \$10 million on all of the audits for
- 12 Revco between the private equity and the IPO.
- 13 So are we going to spend \$10 million --
- 14 that's \$10 million to be ineffective. Okay? We don't
- 15 have that kind of money to spend on every single audit.
- 16 Okay? So we need to be thinking bolder in terms of how
- 17 to capture the public's imagination about the solutions
- 18 to restore confidence. Technology is absolutely part
- 19 of that, and I believe that. But the processes, as Jim
- 20 pointed out, are really important, too.
- 21 We can't just go, "Oh, there's a company that
- 22 offers confirmation, and so we are going to -- we are

- 1 going to use this company now, and they are going to
- 2 confirm that." The regulators could do the same darn
- 3 thing. Okay? They just have to have the will to be
- 4 able to do it, and they have to have the -- they have
- 5 to have the training upon what to know with it.
- 6 I got up at 2:30 this morning to get here
- 7 from Boy Scout camp in northern Wisconsin. I told my
- 8 boys that -- just like the Scout oath says, that we do
- 9 our best to do our duty to God and our country. And I
- 10 was here today to do my duty to my country.
- We, as an industry, did not do our best. We
- 12 -- every one of us, as an industry, did not do our
- 13 best. Whether it's the CFTC, the NFA, we are self-
- 14 regulated industries. So that means it is our fault.
- 15 It is our fault for electing the people that hired the
- 16 people that did everything. Okay? So we are
- 17 accountable to ourselves, and we need to find a way to
- 18 restore this confidence in the markets or we are going
- 19 to have a much smaller industry, and we are going to
- 20 have a much smaller -- much smaller markets, and we are
- 21 going to have a lot wider markets, and we are going to
- 22 defeat all of the great work that we have done over the

- 1 last 30 years in these markets.
- 2 So I will leave you with this one last thing.
- 3 David Roeder, who is a Sun Times columnist, doesn't
- 4 write very much about the markets anymore. But he had
- 5 this to say when he was talking about Chicago traders.
- 6 He said, "You know, you think of Chicago traders or
- 7 futures traders as these bright, colorful guys in
- 8 jackets and shouting and sweating and innovators and
- 9 all of those kinds of great things that -- you know,
- 10 that we have learned about." But he says, "What it
- 11 really is, it's full of wusses on the public dole."
- 12 Okay?
- 13 We as an industry don't fund ourselves at the
- 14 federal level. We depend upon the general revenues of
- 15 this great country of ours. Okay? I think that we
- 16 need to step up, and we need to help solve part of the
- 17 CFTC's funding problem, okay, which would help restore
- 18 some of the confidence in the markets by contributing
- 19 some revenues to the CFTC's budget.
- 20 I think that that would make a substantial --
- 21 a substantial argument that we have got some skin in
- 22 the game to improve the entire process. And if you had

- 1 -- you know, I mean, the issue has always been we don't
- 2 want a tax, a transaction tax. We don't want the
- 3 Federal Government to have control over our pricing,
- 4 and all those kinds of things. If it's the NFA
- 5 contributing to the -- to a CFTC budget that they
- 6 control what they are contributing, you still have that
- 7 control.
- 8 We need a single solution across this
- 9 industry for some of these problems. And that has to
- 10 be a partnership of the NFA, the CFTC, some of these
- 11 technology providers here. We need to make sure that
- 12 we can continue to have FCMs come into this business
- 13 and be part of this industry, that we are not just
- 14 locking everybody out by putting up more barriers to
- 15 entry, because, quite frankly, we are running out of
- 16 players, particularly on the retail side. Okay?
- 17 So we need to make sure that FCM
- 18 profitability is not absolutely negatively impacted by
- 19 whatever it is that we do. And so, collectively, we
- 20 have to do something to make sure that we are lowering
- 21 the barrier for entry, so that we can have more
- 22 competition in this business. Competition is what

203 makes us better. 2 That's it. COMMISSIONER O'MALIA: Mike? MR. DAWLEY: A couple more comments. with a lot of what John just said, and the emotions are running rampant throughout the industry. I think of Commissioner Chilton and his process of labeling his speeches with a particular theme. I think I would label this one "We're Mad as Hell and We're Not Going 10 to Take it Anymore." 11 But I do think the emotions and all of the components of this and the advent of Dodd-Frank and 12 13 cleared swaps and the size of the numbers that we are hearing are going to -- that are going to be involved 15 are all causing a lot of frustration. And I think we need to back up and really identify, what is it we are 17 trying to do? I said this earlier. We can't do 18 everything, but we've got to do something tangible. 19 And at the end of the day, FCMs are stewards for client 20 And for the privilege of being a steward for 21 client money, there has got to be proper oversight to 22 assure that those stewards are in fact kept in check.

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And I have to go back to just focusing on 1 what we want to accomplish short term. As stewards for client money -- and what happened in Peregrine and in MF, is money went missing -- what are we going to do to prevent money from going missing? We have talked about 5 the electronic confirmation. Interesting idea. That's a component. But let's focus on, what exactly can we 8 do? 9 And I go back to the very basic process that needs to occur here, or at least this is how it occurs 10 You've got a segregation computation every day 11 that is done by noon that says that you are a steward 12 for X amount of money, and there needs to be a process 13 that can confirm that that amount actually exists. 15 granular you get in that process is what we really need 16 to delve into. 17 And I go back to, if you've got enough seg 18 funds, and you've got capital, you are not going to 19 have a problem. If your city bank account is shy a 20 million dollars, but you've got a million dollars extra 21 that you have invested in a money market fund 22 somewhere, and you add up the two, you are still good.

- 1 You are not going to have a loss.
- 2 So I just -- I would encourage us to really
- 3 hone in on how we are going to verify the money that we
- 4 are stewards for as FCMs and try and find a short-term
- 5 solution. And the size really doesn't matter. Small
- 6 firm, big firm, you know, there is no -- there should
- 7 be no less diligence on a small firm. So yeah.
- 8 COMMISSIONER O'MALIA: Recognize Ananda
- 9 Radhakrishan, who is our Director of Clearing and Risk.
- 10 MR. RADHAKRISHAN: Thanks, Scott. One of the
- 11 things that -- there have been some great ideas floated
- 12 in this meeting. But one of the things that I have not
- 13 heard -- and picking up on what Mike said and what
- 14 Scott said earlier -- you are stewards of customer
- 15 money. And the outcome that I submit we need is we
- 16 don't want people to move money where you shouldn't
- 17 move it, right? That's the MF situation. They moved
- 18 money; they should not have moved the money.
- And it was very tempting to move customer seg
- 20 funds, because it was there. The reason that money was
- 21 moved was not as a result of futures trading. It was
- 22 something else, and somebody pointed that out, right?

- 1 A securities trade. But I needed money, so I moved the
- 2 money from customer seg funds. So that is one.
- In PFG, what you had was outright theft.
- 4 There is no two ways about it. Outright theft. I am
- 5 not making a determination, I am not saying this is
- 6 what the CFTC is going to say, but, in my view as a
- 7 citizen, it is outright theft. The guy stole money.
- 8 So how do you prevent somebody from stealing?
- 9 How do you prevent somebody from moving money that
- 10 should not be moved? And that is what I have not
- 11 heard.
- Now, you could say, "Well, make sure you are
- 13 careful in who you hire." But I think most FCMs are
- 14 careful in who they hire. But what I have not heard --
- 15 and I guess the -- what I want to get to it is, what
- 16 kinds of controls can FCMs have to make sure this
- 17 doesn't happen? Or are you guys telling me that this
- 18 is a pipe dream, that you cannot prevent somebody from
- 19 stealing money?
- I somehow don't think -- I don't know whether
- 21 I accept that fact, that you cannot prevent somebody
- 22 from stealing money.

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Now, Mr. Wassendorf, Sr. was the guy who got 1 all the statements, and he is the only guy who dealt with the bank. You know, so obviously those were some telltale signs, right? Let's go to what Cliff was talking about, 5 which is third party custodial accounts. And Cliff is right, we didn't like the idea, not because -- I'm not sure it was because the FCMs lobbied for it, but I'll speak for the staff. Staff doesn't like the idea, didn't like the idea, because of the following. Banks 10 11 are very famous for not paying when you want them to Right? And with all due respect to, you know, 12 13 Cliff's bank, we have seen that happen in Lehman. 14 So the way that staff has, if you have a third party custodial account, is the FCM needs the 15 16 money to fund the margin call at the exchange, or fund 17 the variation call. Customer doesn't pay or the FCM 18 needs access to those customer funds at the bank. FCM 19 goes to the bank and says, "Give me the money." In a 20 third party custodial account, you've got somebody else 21 involved, and that's the customer. 22 The customer gets a court order saying,

208 "Don't pay the money." The bank is going to say, "I can't do anything." It would be awful if that resulted in a default by a clearing member to a clearinghouse, right? That's what we want to prevent. 5 Number two, FCM doesn't get a court order, but telephones the bank and the bank says, "Well, I don't know what's going to happen." Despite whatever promises the bank can make, the bank doesn't pay. That's the word, right? 10 So can we solve for that? If we can solve for that, then I think this whole notion of individual 11 seg -- and I'm confused about the term "individual 12 13 seg," because I always thought that at the firm level you must individually segregate funds. But you can 15 commingle funds; the statute allows you to commingle funds for convenience. Are we talking about individual 17 seg at the DCO level? What are we talking about? would like to know what we are talking about. 19 anybody here talking about not being able to commingle 20 funds? No? That is not the answer? 21 Okay. So we are talking about individual --

MR. HURST: One of us.

209 MR. RADHAKRISHAN: Okay. So you are talking 1 about not being able to commingle -- despite what the statute says, that the FCM has to open separate bank accounts for each customer. MR. HURST: Yes. If the customer is willing 5 to pay for the additional cost, and some systems can be put in place that are shared by the industry, that's 7 exactly what I'm talking about. MR. RADHAKRISHAN: So that's -- I suspect that is something between the FCM and the customer, 10 If the customer is willing to pay for --11 right? 12 MR. HURST: Yes. If some -- if the 13 Commission will permit it. Right now, it is not permitted by the Commission. 15 MR. RADHAKRISHAN: I am not aware of that 16 prohibition, but the statute says that an FCM can, for 17 convenience, commingle customer cash and securities at 18 -- so it is not clear to me that we have a rule that 19 says you can do that, but we'll talk about it. 20 So let's go back to the original point.

example, is it a case that the person who does the site

can FCMs do to make sure this doesn't happen?

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- 1 computation cannot also be the person who moves money?
- 2 Is that an example? Or does it take two or three
- 3 people to move money?
- 4 So, you know, I'd like more of a discussion
- 5 about what can the FCMs do, because I think if you are
- 6 talking about preventing the kinds of things -- and we
- 7 will never know what will happen the next time around,
- 8 and I hope it doesn't happen the next time around. I
- 9 hope there is no next time around, but, you know, I am
- 10 not that nato think there will not be a next time
- 11 around. Maybe not in our lifetime, but can we do to
- 12 make sure that that doesn't happen?
- 13 Thank you.
- 14 MR. DeWAAL: You know, it has been a long
- 15 time since -- I used to work for this agency as an
- 16 enforcement attorney, so I'll go back to my old
- 17 experience and my more recent experience. But,
- 18 unfortunately, I don't think we are ever going to put
- 19 an end to fraudsters. That is just the reality I think.
- 20 I think police and agencies have been trying to do that
- 21 for the life of humanity, and we haven't done a great
- 22 job, and I don't think it is going to end tomorrow.

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I do think we can certainly try to eliminate 1 as many of the encouragements of dishonesty as possible. You know, Cliff had talked about the fact that maybe it's not such a good idea to mix agency 5 business and proprietary business. That happens to be the Newedge model. 6 You know, and then there were many clients who come to us because that is our model. You know, maybe whether it should be mandated as the industry model, don't know. I noticed that I think it was J.P. 10 Morgan announced that they are forming a similar agency 11 type organization within their unit, so that maybe that 12 13 is going to be the trend of the future. I know that when we first became a BD FCM --14 15 and this was back in I think it was 1987 -- one of the 16 things that impressed me about NASD versus the security 17 -- the futures self-regulators -- I think it changed 18 somewhat since then -- is that the security regulators 19 were much more concerned about our profitability. 20 wanted to know how we made our money, what the trends 21 were, and they questioned us very, very specifically 22 about that.

- 1 And, obviously, I think that obviously a firm
- 2 that is not making money is going to be more tempted to
- 3 do bad things than a firm that is making money. So,
- 4 you know, I think that you're right, you know, I don't
- 5 think that it is possible to eliminate fraud, sadly.
- 6 You know, but we can be more conscious, both from the
- 7 overseers as well as from the structuralists, in
- 8 preventing the temptation to do bad things.
- 9 But that being said, at the end of the day, I
- 10 do think, you know, that, you know, increasing -- the
- 11 increasing oversight, and increasing oversight through
- 12 technology, is going to be a major part of the answer.
- 13 I mean, the reality of life is there are just too many
- 14 transactions that go through each of our firms each day
- 15 to even think that you manually can keep track of these
- 16 things.
- 17 Again, you know, if I was sitting on the
- 18 other side of the table, I would probably be on a plane
- 19 to Beijing tomorrow, and I would be looking at CFMMC,
- 20 because they are doing what we are talking about today.
- 21 They have been doing it since 2006.
- My understanding is they haven't had a big

- 1 issue since 2006, so maybe rather than keep guessing
- 2 and figuring it out, we should see something that is
- 3 working and try to emulate it as quickly as possible.
- As I say from my own experience, because, you
- 5 know, that is -- we are part of that system, it is a
- 6 much more simplified universe. There is only four
- 7 exchanges. There is no foreign 30.7 type stuff. There
- 8 is a lot of limitations on where you can put your
- 9 customer funds. So it's a much more, you know, less
- 10 developed system than we have here. But, you know, we
- 11 can certainly build on that.
- 12 You know, whether the answer is push-pull,
- 13 you know, I agree with Chris. Let's start moving as
- 14 quickly as possible with what we can do. If everyone
- 15 around this table is agreeing that bank balances are
- 16 something we could look at quickly, then we should
- 17 start looking at bank balances quickly.
- 18 You know, again, in the CFMMC world, they do
- 19 look both at the liability side as well as the asset
- 20 side. They do compare the computation and segregation
- 21 with the underlying statements. They do, then, compare
- 22 the segregation with the depository. So they are

- 1 looking at both sides.
- as I said, it is not something I would want
- 3 to emulate here, but it is, in fact, CFMMC that sends
- 4 out the customer statements for all of the brokers in
- 5 China. Brokers cannot send out their official customer
- 6 statements themselves. You know, different approach.
- 7 You know, I do think a lot of what the
- 8 industry has already instituted -- the Section 16 of
- 9 the NFA rules, the CME ideas, I mean, there are
- 10 improvements that we have made. The fact that people
- 11 are now going to be looking at the pulling out of top-
- 12 up money, the fact that, you know, other ideas -- these
- 13 are things that I think will improve things tomorrow.
- 14 But, you know, again, you know, I don't know
- 15 whether you were there, but, yes, I mean, there is
- 16 going to be arbitrage. I remember when I first entered
- 17 into this business, I went to an AML session somewhere,
- 18 and somebody said at the time, they said, "Right now,
- 19 there is a person out there who is studying the anti-
- 20 money laundering procedures of Merrill Lynch, FEMAT
- 21 (ph), J.P. Morgan, and Goldman Sachs, trying to figure
- 22 out which one has the biggest hole, and they are going

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- there.
- 2 These guys are smart. Okay? They are
- figuring out the weakness. They are arbitraging.
- we fix our side and we leave open the reserve
- 5 calculation, the fraud will happen on the reserve side
- tomorrow. You're right. I mean, for the BD FCMs, you
- know, to deal with one side of the ledger and not the
- other side to me is a big mistake, you know.
- But, you know, I don't want to -- you know, I
- hear what you're saying. I am sympathetic. 10
- certainly don't believe we are ever going to end fraud. 11
- Okay? But I don't think it is that dire. I think, you 12
- know, we are -- we are making improvements, and I do 13
- think that technology is going to end up being a part
- 15 of the answer. You know, it is removing the temptation
- 16 and improving your surveillance.
- 17 COMMISSIONER O'MALIA: Steve, and then Alun,
- and then Chris, real quick, and then going to Supurna.
- 19 MR. HURST: I just wanted to echo something,
- 20 well, actually, that a lot of people have said.
- 21 said a mouthful when he said there is technology and
- then there is the judgment that lets you leverage the 22

- 1 information the technology provides. That is a really,
- 2 really important ingredient.
- Mike is right about being a steward of
- 4 customer funds, but it wasn't all that long ago that
- 5 those stewards of customer funds were together sitting
- 6 in boardrooms at clearinghouses before the exchanges in
- 7 clearinghouses became publicly traded companies and
- 8 they were able to exercise the collective judgment.
- 9 That has changed.
- 10 One of the things John is calling for is, you
- 11 know, more opportunities for the industry to come
- 12 together and exercise that judgment. And one of the
- 13 things that I think could happen -- and the DNA for it
- 14 is in this room. Mike Dawley is former Chairman of the
- 15 old Board of Trade Clearing Corporation. It doesn't
- 16 exist anymore, but that is the model I am talking
- 17 about. Chris Hehmeyer was part of that same
- 18 organization, something like that. I don't know what
- 19 form it is going to take but some organization like
- 20 that that comes together and that has as its mission
- 21 being a steward of customer funds, the organization
- 22 itself that everyone is participating in, the way it

- 1 used to be back in the day.
- I mean, there were bad things about the old
- 3 mutualized model, but in terms of risk management, you
- 4 got the benefit of the collective judgment of the
- 5 industry. And that is lacking today. Pardon me for
- 6 being blunt, but when the first development occurred
- 7 with MF Global, a lot of people said, well-intentioned
- 8 people, "Well, gosh. You know, I guess that's what you
- 9 get for hiring the cheap, low-end broker." That
- 10 attitude would not have been allowed inside of those
- 11 old organizations that people in this room used to run.
- 12 And the reason for that is because the responsible
- 13 people in this industry understand that if something
- 14 like this happens, it reflects badly on everybody and
- 15 they root it out before it blows up.
- 16 That mechanism doesn't exist anymore, and it
- 17 should. And that is part of what I am advocating for,
- 18 is that in some fashion, some group comes together in
- 19 some central location that has one mission. And that
- 20 is protecting customer funds, leveraging the technology
- 21 but, most importantly, leveraging the passion and the
- 22 skill and the experience that the people around this

- 1 table have. And we're missing that today.
- 2 MR. GREEN: I want to tie together two or
- 3 three things, but it all comes down to, can we prevent
- 4 the theft. And I don't think we can prevent the theft,
- 5 but what we can absolutely do is detect very early.
- 6 And I think one thing we haven't talked a lot about is
- 7 the amount of cushion that should be sitting there in
- 8 the seg fund calculation. And assuming that there is
- 9 some -- and I think most of the firms, obviously my
- 10 colleagues, will know a lot more about it -- will hold
- 11 a very reasonable amount of cushion sitting there. The
- 12 first funds that you are stealing are your own firm's
- 13 funds effectively, right? So you have got to work your
- 14 way through that cushion before you start hitting into
- 15 the true client- segregated funds.
- 16 So you can't prevent it, but I think that if
- 17 you can detect it early, hopefully you can detect it
- 18 before it truly hurts the client themselves and it's
- 19 only the firm that is getting punished. But in order
- 20 to detect it early, that comes down to the timing issue
- 21 that people have been talking about.
- 22 And, you know, in the case of PFG, I don't

- 1 know the details. I don't know that anybody does, but
- 2 I would be very surprised if that money went missing
- 3 overnight. And I think that that was an accumulation
- 4 over a long period of time.
- 5 With MF, when we look at that situation,
- 6 again not overnight but a much more reduced time frame.
- 7 You know, I think you are talking about three days.
- 8 And, again, we probably will never know exactly, you
- 9 know, at what point they went under in terms of
- 10 segregation, but clearly, you know, an overnight
- 11 process is not going to be sufficient as we look at the
- 12 industry in the coming 20 to 30 years.
- So I really think that we have got to start
- 14 to move towards something that is real time. Clearly,
- 15 you know, batch processes are find as a starting point,
- 16 but I don't think that you can regard it as being a
- 17 daily process being able to protect going forward.
- 18 Now, another point about that. When we say
- 19 "real time" or when I talk about "real time," it tends
- 20 to mean different things to different people. You
- 21 know, I think we have got people around the room who
- 22 are in the algorithmic trading business for whom "real

- 1 time" means, you know, microseconds. I don't think
- 2 that's what we need to be talking about in this
- 3 instance, but we do need to be talking about, for
- 4 example, the way that a DCO will cull, where they will
- 5 do intraday culls if there are significant market
- 6 movements and do so on a regular basis, I think it is
- 7 not unreasonable to say that whatever system we put in
- 8 place has the capability that you can do an evaluation
- 9 at any spot point during the day, not necessarily that
- 10 you are always going to real- time reconcile, but if
- 11 you have a reason to do so, that you can come in at
- 12 noon and say, "All right. I want to have a look at
- 13 what my position is."
- 14 Now, in order to do that, I think there are a
- 15 few things. Mike's point about does it matter if you
- 16 are a hundred million under in one account but you are
- 17 500 million over, I think that is very valid, right?
- 18 What you are really looking about is, where does that
- 19 cushion sit. And so long as you are being very
- 20 conservative in your reconciliation process, if you see
- 21 that there are discrepancies but you are still
- 22 protected, that is a much less issue than if you see

- 1 that there are discrepancies and you are not protected.
- 2 So I think that is very important.
- And then the other thing that I want to touch
- 4 on is valuation of collateral. You know, we are
- 5 talking about cash. Everybody seems to agree that cash
- 6 is easy. There seems to be some dispute over how easy
- 7 it is to do the same with securities. I don't believe
- 8 it is particularly hard to market security at a
- 9 snapshot during the day. You clearly need to have
- 10 agreement on what pricing services are going to be used
- 11 and what haircuts are going to be used, but I think
- 12 they should be independent, both of the FCM and of the
- 13 depository, so that you have got something that is
- 14 standard across the industry. Particularly given the
- 15 kind of collateral that it is that is acceptable under
- 16 the secured, I don't see that there is any real serious
- 17 issue in doing valuation. I'm surprised that some
- 18 people here think there is.
- 19 You know, as well as our derivatives
- 20 business, we have securities business, securities
- 21 lending businesses, where we are, you know, very much
- 22 looking at real-time movements and valuation of

- 1 securities, treasuries, fixed income. So I don't see -
- 2 obviously there are barriers there. I don't want to
- 3 pretend that these things aren't -- you know, haven't
- 4 got devil in the detail. That is always there. But
- 5 they are certainly achievable.
- 6 And I think that we need to very much think
- 7 about whether that is going to restore confidence, to
- 8 John's point. I really don't know. You know, I think
- 9 that is a bigger issue. But I think to detect early is
- 10 the only way that you are going to prevent. And, you
- 11 know, all of these things are very valid, false
- 12 positives, you know, the difficulties, but they have
- 13 all been overcome. Whether they have been overcome in
- 14 the TOC business, in the securities business, or, you
- 15 know, we have Googled in their security and around all
- 16 of their applications, plenty of people in technology
- 17 have seen these issues before and overcome them. And,
- 18 you know, half or many other firms are used to dealing
- 19 with these.
- 20 So I don't think there are huge significant
- 21 barriers that mean it can't be done. I think it is a
- 22 will thing.

- 1 COMMISSIONER O'MALIA: Chris? And then we
- 2 are going to go to Supurna.
- 3 MR. SCHELLHORN: Yes. I will be real quick.
- 4 I just wanted to react to Mike's comments. You know,
- 5 from my perspective, the kinds of things that the CFE
- 6 and the NFA are putting in place, you know, my
- 7 colleague spends a fair amount of time studying these
- 8 frauds that occur. And there are a lot of common
- 9 elements, but certainly in the case of tools,
- 10 validating balances, confirming balances on a regular
- 11 basis, a daily basis, can be done today. And it
- 12 certainly will go a long way I think moving in the
- 13 direction of restoring investor confidence and
- 14 something that could be done in the very near term
- 15 while you work out some of the issues as it relates to
- 16 some of the transactional activities you want to
- 17 capture. And I think that is a signal that you might
- 18 consider dissent.
- 19 COMMISSIONER O'MALIA: Supurna has prepared
- 20 documents in your packet. And I would really
- 21 appreciate if she would walk us through it and kind of
- 22 explain it because I think she has raised some issues,

- 1 you know, I think to the point that Jim raised earlier.
- 2 This is a process. And how we fix the inputs in the
- 3 process is a pretty critical deal. Saying that we are
- 4 going to get a technology solution is one thing, but
- 5 there are some elements, fundamental changes that have
- 6 to occur in our process to make this work in the input.
- 7 MS. VEDBRAT: I just wanted to touch upon a
- 8 couple of, you know, points that were made before I
- 9 start. You know, we heard a lot of like, you know,
- 10 tactical solutions for, you know, the issues that we
- 11 have recently seen, you know, which is all, you know,
- 12 very good to be able to solve for those not occurring
- 13 again.
- 14 You know, but just as, you know, James had
- 15 mentioned, you know, we need to look at the business
- 16 process or in this case, you know, the clearing
- 17 framework, which consists of many different business
- 18 processes, and then use technology to enable us, you
- 19 know, to manage margin or other flows in an efficient
- 20 manner.
- 21 I think, you know, Mike Dawley was asked the
- 22 question of what clients are asking for. Maybe I can

- 1 help with that. You know, clients are basically asking
- 2 for, where is my margin at all times within the
- 3 process, what are the risks associated with it, and do
- 4 they undergo any type of transformation or
- 5 reconciliation. So if, you know, anybody has any
- 6 doubt, that is what we are being asked by our clients.
- 7 And, in return, you know, we are obviously asking the
- 8 same question, you know, from our FCMs and CCPs.
- 9 The other thing, you know, I just want to
- 10 highlight that the CFTC in their rulemaking has made,
- 11 you know, some changes that are going to protect margin
- 12 for clients, you know, on a going-forward basis, you
- 13 know, in a much better way. The gross-gross margin
- 14 rule, ELSA, and also changes in rule 1.25 on the
- 15 changes to what type of investments can be made, you
- 16 know, those are all positive changes from a margin
- 17 perspective for clients.
- 18 But if you just take a step back and we look,
- 19 you know, at the past two decades, financial products
- 20 have made tremendous advancement in structure. And
- 21 these product advancements, coupled with advancement in
- 22 technology, the users and the market participants have

- 1 also grown. As with most structures and growth in the
- 2 use, the introduction of different types of uses
- 3 requires adaptation to this change.
- 4 From a margin perspective, we at BlackRock
- 5 have been looking at two main guiding principles.
- 6 First is the safety and transparency of our customer
- 7 collateral, and the second is margin efficiency. And,
- 8 as we step back and take a holistic view on margin
- 9 collateral management, within the verticals of futures,
- 10 swaps, and cash products, there are some common themes
- 11 that begin to emerge. There is a decoupling of
- 12 execution risk and counterparty risk. Central clearing
- 13 appears to be the method of choice to manage
- 14 counterparty risk. And central clearing provides
- 15 transparency of position ownership and post-trade
- 16 operational efficiency.
- 17 So highlighted on this chart are some
- 18 objectives that we would like to see achieved. And,
- 19 with that, we have also highlighted the concerns that
- 20 we have. Most importantly on this page are some of the
- 21 root causes that are standing in the way causing these
- 22 concerns about the safety. And there is an anxiety

- 1 attached to that around customer margin and the
- 2 soundness of the system that is processing and managing
- 3 it.
- So if you look at the bottom, you know, part
- 5 of this page, you will see that neutralization of risk,
- 6 ability to net margin, common customer segregated
- 7 accounts via the FCMs across CCPs, multiple purpose use
- 8 of capital buffer that is supposed to be in place to
- 9 protect clients are among a few of our major concerns.
- 10 So if you move to the next page, this visual
- 11 is supposed to demonstrate the amount of variability
- 12 that exists today at the multiple levels. So as we are
- 13 adapting to a common workflow for better and enhanced
- 14 customer risk management and the transparency that
- 15 exists across these three verticals also needs to be
- 16 addressed. And in certain instances, you know, we would
- 17 like to see standardization and simplicity to the
- 18 process.
- 19 It is extremely difficult for clients to
- 20 understand and manage the risk exposure given the
- 21 number of combinations of risk these structures have.
- 22 And in some cases, there is no combination where a

- 1 client can control or ring-fence a particular type of
- 2 risk that they may want to.
- For example, if there is an FCM that is
- 4 providing clearing services across multiple CCPs and
- 5 client A is using or is clearing in CCP1, client B is
- 6 clearing in CCP2, and client B is the cause of bringing
- 7 down the FCM, client A that has no positions in the
- 8 second CCP, their collateral actually may be exposed to
- 9 the risk of fulfilling some of the shortfall to the
- 10 second CCP. This is a type of risk that, you know, we
- 11 are not comfortable, you know, in taking today.
- 12 And if you look at this chart, you could
- 13 almost say that, you know, to some extent, you know,
- 14 this is an accident of history because these three
- 15 markets --
- 16 MR. RADHAKRISHAN: Sorry. Are you saying
- 17 that money that -- I don't understand. How can money
- 18 that is not at a CCP be used at that CCP? That is what
- 19 I don't understand.
- MS. VEDBRAT: Well, the FCMs, you know, they
- 21 have --
- MR. RADHAKRISHAN: FCM fails, right?

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1	MS. VEDBRAT: The FCM fails.	
2	MR. RADHAKRISHAN: Okay.	
3	MS. VEDBRAT: A conference FCM down.	
4	MR. RADHAKRISHAN: And FCM fails?	
5	MS. VEDBRAT: Okay? The FCMs have a	
6	customer, you know, segregated pools of collateral.	
7	MR. RADHAKRISHAN: Right.	
8	MS. VEDBRAT: Those pools of collateral are	
9	for, you know, all CCPs that they provide. They are	
10	not ring- fenced by CCP.	
11	MR. RADHAKRISHAN: Correct.	
12		
13	MS. VEDBRAT: So if there was a customer,	
14	say, just, you know, as an example, like they, you	
15	know, participated only in the CDS market	
16	MR. RADHAKRISHAN: Yes.	
17	MS. VEDBRAT: and they cleared in one of	
18	the CCPs for that CDS	
19	MR. RADHAKRISHAN: Yes.	
20	MS. VEDBRAT: and the FCM has a shortfall	
21	to that CCP,	
22	MR. RADHAKRISHAN: Yes.	

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              MS. VEDBRAT: -- the combined seg pool takes
 1
    a pro rata hit to that shortfall.
             MR. RADHAKRISHAN: Okay. That's what you
   mean.
             MS. VEDBRAT: Right?
 5
             MR. RADHAKRISHAN: If there is an --
 6
             MS. VEDBRAT: -- there is no way that we can
    just say, okay, we want to ring-fence ourselves away
    from either the product or the CCP.
10
             MR. RADHAKRISHAN: But that is immaterial to
    where somebody clears. I mean, the issue is that is
11
    embedded in the bankruptcy court.
12
              MS. VEDBRAT: And it is embedded in the
13
    framework for clearing.
             MR. RADHAKRISHAN: True, but the fact, the
15
16
    reason why your client, client A, takes a pro rata hit
17
    in insolvency is because of the code. So, for example,
18
    even if there is no shortfall at the CCP, the CCP --
19
    let's say, for example, at MF Global, the C&E have over
    a billion dollars excess, they had to return that money
20
21
    to the trustee, and everybody took a pro rata hit. So
    you not only had to ring-fence collateral per CCP if
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- 1 that's your proposal. You have also got to change the
- 2 bankruptcy court because as long as there is some money
- 3 with the FCM I think people need to understand it. I
- 4 am sure you guys do, but I am not sure all of your
- 5 clients understand it. As long as there is some money
- 6 at the FCM and there is a shortfall at the FCM,
- 7 everybody is going to take a pro rata hit on their
- 8 current state.
- 9 MS. VEDBRAT: Yes. And on the next page, you
- 10 know, which we can actually move to because I think as
- 11 an industry, if we were starting with a clean slate
- 12 today, you know, we would be looking at a lot more
- 13 standardization across these markets and also, you
- 14 know, across any type of collateral management,
- 15 regardless of what type of product we're talking about.
- 16 So we have actually also mentioned that, you
- 17 know, one of the changes, you know, that we would like
- 18 to see is, you know, revision in the bankruptcy regime
- 19 across these entities to address some of these issues.
- So if you look at this page, you know, you
- 21 will notice that it is a lot more organized or the
- 22 chaos from the page before has been simplified to a

- 1 large extent. You know, one of the key features that we
- 2 feel would help, you know, individual customers and
- 3 users is if we have some form of standardization of
- 4 account structure, you know, across futures, swaps, and
- 5 cash because that will actually allow for like clear
- 6 identification of the legal owners of margin and to be
- 7 able to keep that link to the positions, you know, that
- 8 the margin has, you know, been put in for.
- 9 Does anyone have any questions on this page?
- 10 (No response.)
- MS. VEDBRAT: So, you know, a couple of other
- 12 things that, you know, I would like to point out is
- 13 that, you know, if we are able to achieve that level of
- 14 granularity on ownership of margin, it will help. It
- 15 will help clients with the transparency and management,
- 16 you know, of where their margin resides. And it will
- 17 also help to be able to provide some time in the future
- 18 margin efficiency across products. Like, for example,
- 19 you know, we may be able to get some sort of margin
- 20 relief or margin efficiency between cash positions and,
- 21 you know, like derivative positions that we might be
- 22 using the clearinghouses clear for.

- I think that there was some mention on, you 1 know, making sure that there is -- you know, as these rules are implemented, that there is no or there is -we don't create high barriers to entry for new FCMs. You know, what we would actually like to see is some diversification of the categories of FCMs that exist because, you know, this market is becoming or this framework is becoming much more important to everybody and more and more products are moving into it. 10 So, you know, we would suggest that some of the CCPs look at how could they diversify, you know, 11 the categories of FCMs that they have. You know, some 12 13 of like -- you know, one of the suggestions would be to 14 create a category for asset managers because that may actually help to provide at least some solution of 15 16 margin protection, which may be a hybrid between what 17 we have today and, you know, the full seg model that is 18 being discussed.
- 19 MR. GREEN: I have just got one question.
- 20 When you are talking about the visibility of where the
- 21 margin is, you know, particularly given that those
- 22 funds are comingled now and there is the pro rata

- 1 treatment, are clients really looking to say, "Where
- 2 has my T-bill been pledged?" or are they looking to
- 3 say, "Where has the FCM deposited its entire pool of
- 4 collateral?" or is it both?
- 5 MS. VEDBRAT: Well, I think over the last 18
- 6 months, it has moved from where has the FCM deposited
- 7 their pool of collateral to what is actually my
- 8 collateral and what type of risk does my collateral
- 9 undergo. And the risk is, you know, not only, you
- 10 know, from a value perspective but also what could it
- 11 be used for.
- 12 You know, if you look at, you know, margin,
- 13 it has many different flavors right now. You have your
- 14 initial margin. You have variation margin. You have
- 15 excess margin that either an FCM could charge you or,
- 16 you know, you house at the FCM. You have excess margin
- 17 that you could place at the DCO. And then, you know,
- 18 recently there was the introduction of, you know, a new
- 19 rule where if you're a non-hedge account, then, you
- 20 know, you could be charged ten percent additional
- 21 margin if you went below maintenance.
- 22 So when you start to see all of these

- 1 variabilities or, you know, all of these breakdowns in
- 2 margin and also the amount of margin that is going to
- 3 be required and is going to be required in futures, I
- 4 think it's reasonable for clients to actually ask a lot
- 5 more detail of, you know, where is their margin; will
- 6 it be transformed; you know, what we post, is that
- 7 what's going to get posted to the DCO; what could it be
- 8 used for; am I in any way, you know, subsidizing, by
- 9 leaving excess margin at the DCO, will I be
- 10 subsidizing, you know, potentially, you know, in a
- 11 default situation other clients; if you leave it at the
- 12 FCM, what could the FCM use that for; is there a
- 13 difference in that variation margin? There are all of
- 14 these questions that are arising from just like, you
- 15 know, not really understanding what is happening with
- 16 margin at every step of the way.
- 17 MR. GREEN: So it is very much a visibility
- 18 thing?
- 19 MS. VEDBRAT: It's transparency and
- 20 visibility.
- 21 MR. GREEN: And then presumably for the
- 22 client's sake, you are dealing with that is very much a

- 1 global situation as well. So they're looking for that,
- 2 for those answers across all the global markets?
- MS. VEDBRAT: Well, we will see the trend on
- 4 a global scale. I think that there is a lot more
- 5 emphasis, particularly because of, you know, the
- 6 mandatory clearing mandate coming in relatively soon
- 7 and also the recent events that have taken place with
- 8 the two FCMs that, you know, really understanding where
- 9 a margin in the U.S. is. That question is being asked.
- 10 And then it is also linked somewhat to
- 11 understanding portability. You know, several of our
- 12 big clients have asked us, you know, how is
- 13 portability, how does portability happen; have we
- 14 tested it, you know, have we tested it, both in futures
- 15 and have we tested it in swaps? And, you know, it is
- 16 related somewhat to also understanding exactly what is
- 17 going on with the margin movements.
- 18 So in the FCM model, you know, today there is
- 19 a requirement that if you are clearing, you know, on
- 20 behalf of, you know, other clients and FCMs require
- 21 that you have eight percent gap to the buffer, it could
- 22 be -- you know, I mean, that gap to the buffer, you

237 know, obviously, you know, can be used for, you know, other businesses, too, within a broker-dealer. The two percent is -- as you notice, this is a proposed state. A two percent buffer is perhaps to look at a reduced capital buffer if you were an 5 investment manager clearing on behalf of your subaccounts and funds, you know, keeping in mind that, you know, we act in the capacity of a fiduciary and, you know, you are making investments and you know where 10 the money is and you are giving instructions for that 11 money. 12 MR. LEWIS: Do you think that it is possible from a conflict of interest --13 MS. VEDBRAT: There -14 MR. LEWIS: -- guise to do that? 15 16 MS. VEDBRAT: But there isn't a conflict of 17 interest. 18 MR. LEWIS: You wouldn't charge them anything 19 other than the exchange thing? 20 MS. VEDBRAT: It would not be, you know, run 21 for profitability. 22 MR. LEWIS: Yes.

238 MS. VEDBRAT: But it would be run for 1 efficiency. 3 MR. LEWIS: Excellent. MS. VEDBRAT: It is a defense --MR. RADHAKRISHAN: One problem is if you are an investment manager and you decide to become an FCM, the money that you take from your subaccounts, there's no difference in how you take money versus how Mike or Gerry takes money. So the eight percent is going to 10 hit you. 11 So are you saying, "Don't hit us with the eight percent. Hit us with the two percent" because 12 13 you are an investment manager? Is that what you're saying? 14 15 MS. VEDBRAT: Well, we would want to discuss that in more detail. 17 MR. RADHAKRISHAN: Okay. 18 MS. VEDBRAT: It is because, you know, you 19 are actually in charge of the investments. And you 20 know where the money is coming from, and you know where 21 the money is going. And it is a contained pool. So, you know, it has many elements attached to it. And you

239 are held to - you know, obviously we are held to the standards of a fiduciary. 3 MR. RADHAKRISHAN: COMMISSIONER O'MALIA: How has LSOC versus omnibus seg model changed things? I recognize that 5 LSOC is not in place until November, but has any of this changed your opinion about customer protection 8 fundamentally? 9 MS. VEDBRAT: Well, I mean, LSOC is definitely a step in the right direction. You know, 10 and it does provide us with, you know, protection for 11 12 initial margin. I think that, you know, as the 13 implementation of LSOC is taking place, there are some concerns on how certain pieces of it are being 15 implemented. 16 You know, we need to have a better 17 understanding of what happens with the excess margin, 18 that you post both at the DCO or at the FCM, and what 19 type of protection do you have and does it in any way 20 hinder, you know, the speed of portability. 21 And then the other piece that, you know, we are concerned about is that in a situation of default,

- 1 if, you know, you have netting of variation margin and
- 2 that netting of variation margin continues post-
- 3 default, then essentially what you are doing is, you
- 4 know, the first loss still stays with the customers of
- 5 that FCM. You know, so that is a big concern. And we
- 6 would like to maybe, you know, have some discussions
- 7 around it and see if there is a better way of providing
- 8 customer protection, you know, for that component of
- 9 it, like maybe perhaps the CCP stepping in and allowing
- 10 for gross, you know, variation margin to flow through
- 11 because the reality is if you have a failed FCM, nobody
- 12 is going to be making payments to that FCM until there
- 13 is a trustee or, you know, somebody that you know is
- 14 going to manage the money.
- 15 COMMISSIONER O'MALIA: Yes. It gets down to
- 16 the point some of the things that Ananda talked about
- 17 with the good faith flow of cash.
- 18 Gerry, can I ask your opinion of FSOC -- I
- 19 mean, FSOC. Good Lord. Speaking of transparency, they
- 20 could use some. LSOC. Any of what we have talked
- 21 about, the technology played, does it matter? Does it
- 22 change anything, whether it's LSOC or omnibus?

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MR. CORCORAN: Not really, not really. 1 That's more at the customer level, rather than the kind of global firm level, the aggregate balances we are trying to tie out. MS. VEDBRAT: But LSOC would be able to drop that down to the client's level because you will now have the book entry, yes, you know, exactly. 8 COMMISSIONER O'MALIA: Anyone else? 9 MR. DeWAAL: The only thing, I think LSOC is important to recognize. Again, to the extent that a 10 11 fraudster is playing around with the fundamental books and records of the FCM, then it just flows through the 12 13 entire system. I mean, again, you know, it doesn't prevent a fraudster from dealing with that side of the 15 ledger. 16 MS. VEDBRAT: I think, you know, one piece 17 that could be useful is because now we are going to have, through LSOC, you are going to have, you know, 18 19 recordkeeping or, you know, book entry at the 20 individual customer account level, the CCPs are also 21 going to be calculating, you know, daily margin. So,

you know, if that information that the CCPs calculate

- 1 is made available to clients, then there can just be,
- 2 you know, with the client, you can have a
- 3 reconciliation, you know, because right now clients
- 4 have, you know, one flow, you know, one pipe of
- 5 information flow. And that's through their FCM. That
- 6 would be one natural way of, you know, reconciling
- 7 margin. We reconcile everything on a daily basis that
- 8 comes from FCMs performing, giving instructions to the
- 9 custodians to make payments.
- 10 So this piece of it I think would be a very
- 11 easy ask. And it may prevent, you know, what Gary
- 12 mentioned from an FCM perspective.
- 13 MR. VICE: I agree with all of that, but, I
- 14 mean, I think it is important to remember that the
- 15 funds that the CCP has vis-LSOC are the I think
- 16 collateral that is acceptable by the CCP, is not
- 17 necessarily; in fact, often the case is it is not, the
- 18 actual collateral that the customer may have posted
- 19 with the FCM.
- 20 So still that is an important service that
- 21 the FCM provides, that collateral transformation. And
- 22 sometimes we kind of forget about that. And that is

- 1 what makes it so complicated. Everything is not a
- 2 simple passthrough.
- The comment I wanted to make though, was I
- 4 think there are very good trends on cleaning up all of
- 5 this diversity in your chart that are already going on.
- 6 I mean, speaking for ICE, we operate four
- 7 clearinghouses. Some of them we bought. Some of them
- 8 we built. In terms of discretionary policies that we
- 9 have, we have spent, you know, the last year -- and it
- 10 is still ongoing -- looking at all of the different
- 11 rules and policies that we set, where are they
- 12 different, why are they different, let's decide which
- 13 is the best practice and standardize all of that.
- 14 I also think that a number of foreign
- 15 clearinghouses, certainly ICE Clear Europe, I think LCH
- 16 - I don't know who else -- are registering as U.S.
- 17 DCOs. And I think this goes a long way toward both
- 18 standardizing, whether it is gross margin or net margin
- 19 and a lot of other variables. It also means U.S. FCMs
- 20 are largely joining those clearinghouses. So a lot of
- 21 the 30.7 problem goes away assuming regulatory approval
- 22 of comingling requests and such, which presumably is

244 straightforward. 2 So I think a lot of this gets a lot better, not only in terms of removing some of the noise variability of U.S. clearinghouse but also capturing a lot of "foreign futures" or "foreign swaps," if that's the right term, and basically having them behave under, 7 say, U.S. 8 rules and have the same customers, U.S. 9 customers having the same, rights and privileges as they would as if that were a U.S. future. 10 11 COMMISSIONER O'MALIA: Anyone else? I don't want to keep anybody here longer than we have to, but 12 any final thoughts? 13 MR. VICE: Scott? 14 15 COMMISSIONER O'MALIA: Yes, Chuck? 16 MR. VICE: Sorry. One final thought, back on 17 the more mundane discussion of being pushed and end of 18 day and all of that, I thought Gerry made a very 19 important comment about the holistic approach. 20 you know, with white collar crime, I doubt much white 21 collar crime is going to occur if the criminal knows 22 there is a 100 percent chance he is going to be exposed

- 1 within 24 hours. And so I think we shouldn't
- 2 underestimate that there is a tendency to want to build
- 3 a bulletproof prevention system.
- 4 And I think we need to -- you know, a lot of
- 5 that will go on and needs to go on. It will never be
- 6 100 percent bulletproof. At the end of the day, you
- 7 will know that, the knowledge that you will be caught
- 8 at the end of the day true-up at noon tomorrow, without
- 9 question, I think. And the fact is that on one of the
- 10 FIA's recommendations is around the CFO write-offs on
- 11 withdrawals of residual interest from these accounts.
- 12 I watched the MF Global testimony. And there
- 13 was I think a U.S. CFO and a European CFO. And neither
- 14 one of them knew how money was withdrawn apparently.
- 15 And so I think the fact that, you know, if you take
- 16 that concept and maybe you elaborate on it a little
- 17 bit, when the withdrawal is in excess of a percent of
- 18 excess or a percent of a dollar amount, then more
- 19 approvals are required on it.
- I think I could also have my bank send me an
- 21 email when my wife withdraws \$500 out of an ATM. They
- 22 probably have that service. So I don't know why. You

- 1 know, back on Ananda's point, when someone is trying to
- 2 pull the money out, that is the point we should focus
- 3 on and as part of the confirmation system and
- 4 collecting the electronic snapshot each day, perhaps
- 5 intraday, rather than focusing on all the real-time
- 6 noise, which I 100 percent agree any time in the near
- 7 term that is not where we should focus our effort, but
- 8 we can focus the effort on the intraday withdrawals of
- 9 any magnitude and making sure a lot of people are aware
- 10 of that and are saying, "Hey, what is this? And why is
- 11 it going on?"
- MR. DURKIN: Just speaking for the ones that
- 13 are doing those reviews, those are the steps that are
- 14 being employed today and will continue to be refined
- 15 going forward. So people should not leave this room
- 16 not thinking that substantial progress has been made.
- 17 It may not be the panacea of where we ultimately need
- 18 to evolve to, but we are far better ahead today than we
- 19 were six months ago, basis what we learned from these
- 20 situations. And we are going to continue moving it in
- 21 the right direction.
- 22 MR. HURST: Back on the mundane topic of

- 1 technology, one point just to be made quickly, Cliff is
- 2 being modest. There is tremendous capability in terms
- 3 of technology for customer protection that is resident
- 4 inside of State Street, inside of Northern Trust,
- 5 inside of BNY Mellon. And I would encourage this group
- 6 to tap that, maybe even lean on Cliff to pull a few of
- 7 those terms together as a group to show you what they
- 8 can do today. That is available, and I think they
- 9 would be anxious to put it to good use.
- 10 COMMISSIONER O'MALIA: John?
- 11 MR. LOTHIAN: Just one final thought. One of
- 12 the things that Dodd-Frank had was a whistleblower law.
- 13 I have a neighbor in Elmhurst who used to be in
- 14 accounting at Peregrine. And in 1995, he told Russ,
- 15 Jr.
- 16 and Russ, Sr.'s wife and the current CFO at
- 17 the time that Russ having access to the statements
- 18 alone was a control problem. So the problem was
- 19 identified back in 1995, but there wasn't a mechanism
- 20 in order to really encourage that to come out to a
- 21 broader level.
- 22 If you go back to the Lehman case, the

- 1 Valukas report, to raise your hand and to say that
- 2 there was some kind of fraud within Lehman was to get
- 3 fired and to be excommunicated from the industry.
- 4 Okay? Part of any, you know, detection of fraud has to
- 5 be we have to be able to protect or even reward the
- 6 people that are willing to stand up and say, "Hey, here
- 7 is something that is wrong."
- And, quite frankly, this isn't an exact
- 9 parallel, but we have a situation in front of us with
- 10 the MF Global case where you have the Assistant
- 11 Treasurer of MF Global who says, "Hey, I'll be glad to
- 12 tell you what is going on, but I want immunity first."
- 13 Okay? And there is a situation there where this is
- 14 caught up in a tremendous amount of politics that is
- 15 even bigger than all of us, it seems. But, yet, we are
- 16 not able to get that done. And that would, you know,
- 17 either moving forward or doing something there, would
- 18 give us at least some closure in the MF Global
- 19 situation. So there is this negative connotation.
- I have had a lot of people that have emailed
- 21 me or called me over the last couple of weeks about the
- 22 ethics situation within the industry. And raising your

- 1 hand doesn't get you job, you know, promotions. It
- 2 gets you excommunicated. So that is one of the things
- 3 that I think we need to address, too, from a holistic
- 4 standpoint, is protecting the people who are willing to
- 5 raise their hands.
- 6 COMMISSIONER O'MALIA: Too many
- 7 whistleblowers out there. Thanks to Barclays, that
- 8 fund is fully capitalized.
- 9 Anybody, any final thoughts?
- 10 (No response.)
- 11 COMMISSIONER O'MALIA: Well, let me thank
- 12 everyone for coming. Let me first thank our staff,
- 13 thank the technical people that put this on, Laura and
- 14 Andy and Carl and Michael, thank them very much on my
- 15 staff for their assistance to help organize this in a
- 16 short time frame. I thank Ananda and Gary Barnett and
- 17 all their staff for helping us kind of wade through
- 18 this.
- 19 These are important reforms. Technology is
- 20 one element of it. NFA has put forward their rule 16
- 21 changes that are going to bring transparency and some
- 22 other things, but I think technology is a very critical

- 1 element to Chuck's point. If you know you can't get
- 2 away with it long, you are very unlikely to pursue it.
- 3 So we are going to continue to work on this.
- 4 In fact, I am going to ask at our next Technology
- 5 Advisory Committee -- we're planning for October 30th
- 6 in Chicago. And we are largely going to convene that
- 7 meeting to receive recommendations from the High
- 8 Frequency Trading Subcommittee. I have decided that we
- 9 are going to also put this back on the agenda, and we
- 10 are going to get an update on where we are because, to
- 11 everyone's point about what a challenge it is to put
- 12 this together, it is important to show progress and
- 13 figure out where we are. So that is in a few months,
- 14 and we are going to want an update on where we are in
- 15 implementing the reforms that we have all talked about
- 16 and agreed to on a technology front and walk through
- 17 that to see where we are at. Maybe we can get an update
- 18 on our rule process and how we are working through that
- 19 in developing our rules further. And then we can
- 20 identify any gap analysis that we need to do to figure
- 21 out what is left and what real timetables that we can
- 22 come up with. So October 30th we will meet again in

- 1 Chicago. And we will talk about HFTs and technology
- 2 solutions for the FCM space.
- I am mindful that you can't spell bankruptcy
- 4 without TAC. We are not going to tackle that one.
- 5 That is a much bigger question, but it is a common
- 6 theme I have heard today about customer protection and
- 7 some things like that. So I know that is not going
- 8 away. And we will continue to look at that. I have
- 9 made recommendations that we need to think, we need to
- 10 put customer protection and bankruptcy. You know, the
- 11 action in court has got to match the rhetoric. We keep
- 12 talking about making customer money the top priority.
- 13 Yet, month after month as we wait for a decision on the
- 14 disposition of customer funds, we find that it is not
- 15 quite at the same level we aspire it to be.
- 16 So, again, let me thank all the TAC members,
- 17 all of the panelists here that have rearranged their
- 18 schedule under short notice during the summer, probably
- 19 breaking vacations to be here today. So I thank you
- 20 very much for that. And if you have any thoughts,
- 21 concerns, other comments, you want presentations added,
- 22 please let us know. I think our record is open for a

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    little bit, and we will be happy to include those
   things. All of the presentations I believe will be on
   the website. So look for it there, for the public
    comment as well.
              So thank you very much, all, for coming.
 5
               (Whereupon, at 3:43 p.m., the foregoing
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 7
              matter was concluded.)
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